



Physical Therapy Board of California

BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR

DEPARTMENT OF CONSUMER AFFAIRS • PHYSICAL THERAPY BOARD OF CALIFORNIA
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Scam Alert

The Physical Therapy Board has learned of a scam targeting our licensees. Scam artists are identifying themselves as Physical Therapy Board staff members or investigators. The licensee is told that they are under investigation or their license is in peril, and the scammer demands personal information or money to resolve it.

The callers may be “spoofing” a Physical Therapy Board telephone number to make the calls appear to be coming from us.

The Physical Therapy Board will never contact licensees by phone to demand money or personalized information.

Please also consider the following:

- NEVER disclose any personal information, i.e. social security numbers, date of births, or credit/debit card numbers to someone who calls you.
- If you do receive a call of this nature, contact the Physical Therapy Board directly at (916) 561-8200 or TDD (800) 326-2297 to inquire if there’s a valid, official reason for it.
- If the phone number of the caller appears to be from a Physical Therapy Board telephone number, report the scam using the Federal Communications Commission’s consumer complaint form:

<https://consumercomplaints.fcc.gov/hc/en-us/articles/115002234203-Unwanted-Calls-Phone->