MARCH 21 & 22, 2019 BOARD MEETING

Department of Consumer Affairs 2005 Evergreen St., Hearing Room Sacramento, CA 95815



Physical Therapy Board of California

BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY - GAVIN NEWSOM, GOVERNOR

# THE PHYSICAL THERAPY BOARD OF CALIFORNIA

2005 Evergreen St. Suite 1350, Sacramento, California 95815 Phone: (916) 561-8200 Fax: (916) 263-2560 www.ptbc.ca.gov

#### PHYSICAL THERAPY BOARD OF CALIFORNIA NOTICE OF PUBLIC MEETING

March 21, 2019	9 a.m.
March 22, 2019	9 a.m.

Department of Consumer Affairs 2005 Evergreen St., Hearing Room Sacramento, CA 95815

Action may be taken on any agenda item. Agenda items may be taken out of order.

Unless otherwise indicated, all agenda items will be held in **OPEN SESSION**. **THE PUBLIC IS ENCOURAGED TO ATTEND**. Please refer to the informational notes at the end of the agenda.

#### **BOARD MEMBERS**

Alicia K. Rabena-Amen, PT, DPT, *President* TJ Watkins, *Vice President* Jesus Dominguez, PT, Ph.D., *Member* Daniel Drummer, PT, DPT, *Member* Katarina Eleby, M.A., *Member* Tonia McMillian, *Member* Vacant, *Physical Therapist Member* 

#### **BOARD STAFF**

Jason Kaiser, *Executive Officer* Elsa Ybarra, *Manager* Liz Constancio, *Manager* Sarah Conley, *Manager* Brooke Arneson, *Associate Analyst* 





#### STATE OF CALIFORNIA



#### DEPARTMENT OF CONSUMER AFFAIRS

# Agenda – Thursday, March 21st

Action may be taken on any agenda item. Agenda items make be taken out of order.

1. Call to Order - 9:00 a.m.

#### 2. Roll Call and Establishment of Quorum

#### 3. Closed Session

(A) Pursuant to Government Code section 11126(c)(3), the Board will convene to Deliberate on Disciplinary Actions and Decisions to be Reached in Administrative Procedure Act Proceedings

(B) Pursuant to Government Code section 11126(a)(1), the Board will convene to Consider the Evaluation of Performance of the Executive Officer

- 4. Reconvene Open Session
- 5. Review and Approval of December 5-6, 2018 Meeting Minutes Brooke Arneson
- 6. Review and Approval of February 13, 2019 Teleconference Meeting Minutes -Brooke Arneson

#### 7. President's Report – Alicia Rabena-Amen

- (A) 2019 Adopted Meeting Calendar
- (B) 2020 Proposed Meeting Calendar

#### 8. Executive Officer's Report – Jason Kaiser

- (A) Administrative Services
- (B) Applications
- (C) Licensing/Continuing Competency
- (D) Consumer Protection Services
- (E) Outreach
- (F) PTBC Relocation
- (G) Strategic Plan
- 9. Discussion and Possible Board Action for the Increase in the Exempt Level of the Executive Officer Alicia Rabena-Amen
  - (A) Report from the Exempt Level Increase Committee *Katarina Eleby and TJ Watkins*
  - (B) PTBC's Executive Officer Exempt Level/Organizational Structure Overview
  - (C) DCA Exempt Level Comparison
  - (D) Exempt Salary Schedule
  - (E) PTBC Organization Chart
  - (F) Executive Officer Exempt Level Increase (Previous Package)
  - (G) Draft Request for Exempt Position Level Change

#### 10. Consumer and Professional Associations and Intergovernmental Relations Reports

(A) Federation of State Boards of Physical Therapy (FSBPT)

(B) Department of Consumer Affairs (DCA) – Executive Office

(C) California Physical Therapy Association (CPTA)

# **11. Legislation Report** – Brooke Arneson

- (A) 2019/20 Legislative Session Summary
  - i. AB 5 (Gonzalez) Worker Status: Independent Contractors

ii. AB 71 (Melendez & Kiley) Employment Standards: Independent Contractors and Employees

iii. AB 193 (Patterson) Professions and Vocations

iv. AB 496 (Low) Business and Professions

v. AB 613 (Low) Professions and Vocations: Regulatory Fees

vi. AB 1592 (Bonta) Athletic Trainers

vii. SB 53 (Wilk & Lackey) Open Meetings

viii. SB 425 (Hill) Health Practitioners: Licensee's File: Probationary Physician's and Surgeons Certificate: Unprofessional Conduct

ix. SB 537 (Hill) Workers Compensation: Independent Bill Review

# **12. Rulemaking Report**

(A) 2019 Rulemaking Update – Brooke Arneson

i. Examination Passing Standard/Setting Examination Score

ii. Guidelines for Issuing Citations and Imposing Discipline, 6th Edition

iii. Satisfactory Documentary Evidence of Equivalent Degree for Licensure as a Physical Therapist or Physical Therapist Assistant/Coursework Tool iv. Federation of State Boards of Physical Therapy's (FSBPT) Performance Evaluation Tool for Foreign Educated Physical Therapists Completing a Supervised Clinical Practice in the United States

v. Substantial Relationship Criteria

- vi. Rehabilitation Criteria for Denial and Reinstatement of Licensure
- vii. Rehabilitation Criteria for Suspensions and Revocations
- (B) Discussion and Possible Board Action to Initiate a Rulemaking to Amend Title 16, California Code of Regulations Section 1399.20 Substantial Relationship Criteria – Salwa Bojack
- (C) Discussion and Possible Board Action to Initiate a Rulemaking to Amend Title 16, California Code of Regulations Section 1399.21 Rehabilitation Criteria for Denial and Reinstatement of Licensure – Salwa Bojack
- (D) Discussion and Possible Board Action to Initiate a Rulemaking to Amend Section 1399.22 Rehabilitation Criteria for Suspension and Revocations – Salwa Bojack

# 13. Administrative Services - Discussion and Possible Board Action

- (A) Budget Report Carl Nelson
- (B) Outreach Report April Beauchamps
- **14. DCA Budget Unit Presentation of Services** Robert de Los Reyes, DCA Budget Manager

## 15. Discussion and Possible Board Action on the Board Member Administrative Manual – April Beauchamps

#### 16. Public Comment on Items Not on the Agenda

Please note that the Board may not discuss or take action on any matter raised during this public comment section that is not included on this agenda, except to decide whether to place the matter on the agenda of a future meeting. (Government Code sections 11125, 11125.7(a).)

#### 17. Recess

# Agenda – Friday, March 22<sup>nd</sup>

Action may be taken on any agenda item. Agenda items make be taken out of order.

#### 18. Call to Order - 9:00 a.m.

#### 19. Roll Call and Establishment of Quorum

#### 20. Closed Session

- (A) Pursuant to Government Code section 11126(c)(3), the Board will convene to Deliberate on Disciplinary Actions and Decisions to be Reached in Administrative Procedure Act Proceedings
- (B) Pursuant to Government Code section 11126(a)(1), the Board will convene to Consider the Evaluation of Performance of the Executive Officer

#### 21. Reconvene Open Session

#### 22. Application Services - Discussion and Possible Board Action – Valerie Kearney

- (A) Program Updates
- (B) Statistical Reports

#### 23. Licensing Services - Discussion and Possible Board Action – Justin Silva

- (A) Program Updates
- (B) Statistical Reports

#### 24. Continuing Competency Services - Discussion and Possible Board Action

- -Veronica Gutierrez
  - (A) Program Updates
  - (B) Statistical Reports

#### 25. Consumer Protection Services - Discussion and Possible Board Action – Marney Kincaid

- (A) Program Updates
- (B) Statistical Reports

# 26. Probation Monitoring Services - Discussion and Possible Board Action – Monny

Martin

- (A) Program Updates
- (B) Statistical Reports
- (C) Presentation on the Overview of the Probation Monitoring Program

## 27. Board Member Training – Presentation on the Legislative Process

#### 28. Public Comment on Items Not on the Agenda

Please note that the Board may not discuss or take action on any matter raised during this public comment section that is not included on this agenda, except to decide whether to place the matter on the agenda of a future meeting. (Government Code sections 11125, 11125.7(a).)

29. Agenda Items for Future Meeting – June 19-20, 2019 California State University Long Beach Long Beach, CA

### 30. Adjournment

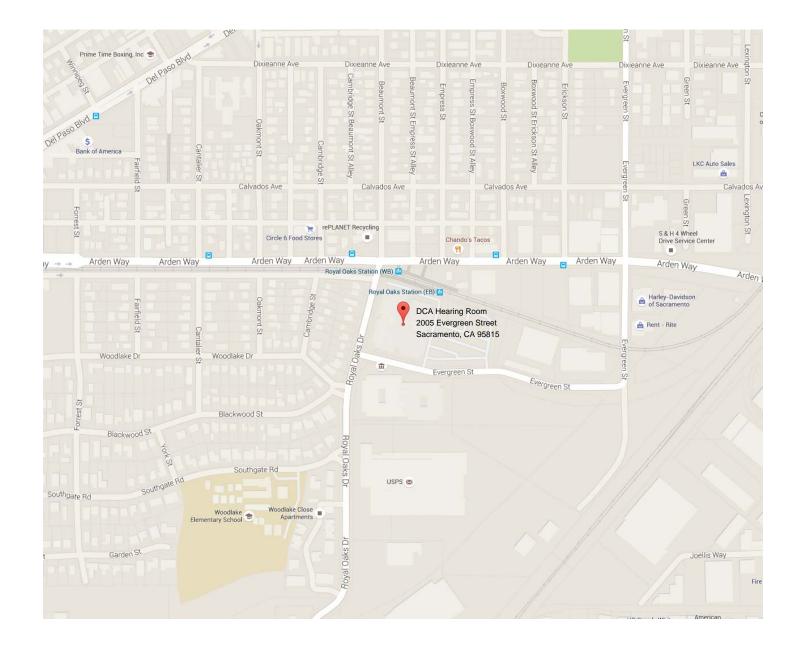
#### Informational Notes:

Action may be taken on any agenda item. Agenda items may be taken out of order. Times stated are approximate and subject to change. Agenda order is tentative and subject to change at the discretion of the Board; agenda items may be taken out of order and items scheduled for a particular day may be moved or continued to an earlier or later day to facilitate the effective transaction of business.

In accordance with the Bagley-Keene Open Meeting Act, all Board meetings are open to the public. Pursuant to Government Code section 11125.7, the Board provides the opportunity for the public to address each agenda item during discussion or consideration by the Board prior to the Board taking any action on said item. Total time allocated for public comment on particular issues may be limited. Individuals may appear before the Board to discuss items not on the agenda; however, the Board can neither discuss nor take official action on any matter not included in this agenda, except to decide to place the matter on the agenda of a future meeting. (Government Code sections 11125, 11125.7(a)).

The Board plans to webcast this meeting on its website at www.ptbc.ca.gov. Webcast availability cannot, however, be guaranteed due to limited resources or technical difficulties. The meeting will not be cancelled if webcast is not available. If you wish to participate or to have a guaranteed opportunity to observe, please plan to attend at a physical location. Adjournment, if it is the only item that occurs after a closed session, may not be webcast.

The meeting is accessible to the physically disabled. A person who needs disability-related accommodation or modification to participate in the meeting may make a request by contacting Brooke Arneson at (916) 561-8260, e-mail: brooke.arneson@dca.ca.gov, or send a written request to the Physical Therapy Board of California, 2005 Evergreen Street, Suite 1350, Sacramento, CA 95815. Providing your request at least five (5) business days before the meeting will help to ensure availability of the requested accommodations. TDD Line: (916) 322-1700.



# Roll Call DCA Evergreen Hearing Room, Sacramento CA

# March 21, 2019

	Present	Absent
Alicia Rabena-Amen, PT, DPT, President		
TJ Watkins, Vice-President		
Jesus Dominguez, PT, Ph.D.		
Daniel Drummer, PT, DPT		
Katarina Eleby		
Tonia McMillian		

# March 22, 2019

	Present	Absent
Alicia Rabena-Amen, PT, DPT, President		
TJ Watkins, Vice-President		
Jesus Dominguez, PT, Ph.D.		
Daniel Drummer, PT, DPT		
Katarina Eleby		
Tonia McMillian		

Agenda Item 2 – Roll Call



BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY - GOVERNOR EDMUND G. BROWN JR.

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Internet: www.ptbc.ca.gov



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Board Members President Alicia Rabena-Amen, PT, DPT <u>Vice-President</u> TJ Watkins <u>Members</u> Jesus Dominguez, PT, PhD Daniel Drummer, PT, DPT Katarina Eleby Tonia McMillian

## Physical Therapy Board of California DRAFT Meeting Minutes

December 5, 2018 9:00 a.m. December 6, 2018 9:00 a.m.

University of the Pacific Day One: Room PHS201 Day Two: Room PHS112 757 Brookside Road, Stockton, CA 95211

#### **Board Staff**

Jason Kaiser, Executive Officer Sarah Conley, Manager Liz Constancio, Manager Elsa Ybarra, Manager Brooke Arneson, Associate Analyst

For the sake of clarity, agenda items discussed during the meeting follow their original order on
the agenda in these minutes though some agenda items may have been taken out of order
during the meeting.

### Wednesday, December 5, 2018

#### 1. Call to Order

The Physical Therapy Board of California (Board) meeting was called to order by President Dr. Rabena-Amen at 8:59 a.m. and recessed at 5:02 p.m. on December 5, 2018. The Board reconvened at 9:00 a.m. and adjourned at 3:55 p.m. on December 6, 2018.

#### 15 **2.** Roll Call and Establishment of Quorum

- 17 Dominguez- Present
- 18 Drummer Present
- 19 Eleby Present
- 20 McMillian Present
- 21 Rabena-Amen Present
- 22 Watkins Present
- All members were present, and a quorum was established. Also present at the meeting
   were: Salwa Bojack, Legal Counsel; Jason Kaiser, Executive Officer; Elsa Ybarra,
   Sarah Conley, Brooke Arneson, Monny Martin and April Beauchamps.
- 28 Dr. Dominguez read the Board's mission statement: To advance and protect the 29 interests of the people of California by the effective administration of the Physical 30 Therapy Practice Act.

# 31 **3.** Special Order of Business – 9:05 a.m.

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(A) Petition for Termination of Probation – Vivian Eisenstadt, PT

This matter was heard before a quorum of the Board. Marcie Larson, Administrative Law Judge (ALJ), Office of Administrative Hearings, sat with the Board and presided over the hearing. John Gatschet, Deputy Attorney General, represented the Attorney General of the State of California, under Government Code section 11522. Petitioner Vivian Eisenstadt, PT was present and was represented by legal counsel, Adam Richards. Evidence was received, the record was closed, and the matter was submitted for decision.

42 (B) Petition for Termination of Probation – Shannon Hill, PT

This matter was heard before a quorum of the Board. Marcie Larson, ALJ, Office of Administrative Hearings, sat with the Board and presided over the hearing. John Gatschet, Deputy Attorney General, represented the Attorney General of the State of California, under Government Code section 11522. Petitioner, Shannon Hill, PT was present and represented herself. Evidence was received, the record was closed, and the matter was submitted for decision.

After submission of the matters, the Board will convene in CLOSED SESSION to deliberate on the petitions pursuant to Government Code section 11126(c)(3).

# 4. Closed Session

(A) Pursuant to Government code section 11126(c)(3), the Board will convene to
 Deliberate on Disciplinary Actions and Decisions to be Reached in Administrative
 Procedure Act Proceedings

(B) Pursuant to Government code section 11126(a)(1), the Board will convene to
 Consider the Evaluation of Performance of the Executive Officer.

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The Board went into closed session at 12:15 p.m. and reconvened at 1:58 p.m. on day one, December 5, 2018 to deliberate on Agenda Item 3. The Board went back into closed session at 3:40 p.m. and adjourned at 5:02 p.m. on day one, December 5, 2018 to deliberate on Agenda Item 4(A).

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# 5. Reconvene Open Session

The Board reconvened at 1:58 p.m. after going into closed session at 12:15 p.m. on day one, December 5, 2018. The Board went back into closed session at 3:40 p.m. and adjourned at 5:02 p.m. on day one, December 5, 2018 to deliberate on Agenda Item
4(A).

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# 6. Review and Approval of June 20-21, 2018 Meeting Minutes – Brooke Arneson

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75 Ms. Arneson presented the draft June 2018 meeting minutes. Dr. Drummer recommended that the Board's mission statement be added to the meeting minutes. 76 Ms. Eleby corrected the date under Agenda Item 6 from 2017 to 2018. Dr. Rabena-77 Amen under Agenda Item 16(C), added the year, 2019, to the CPTA Annual 78 79 Conference. Dr. Drummer requested to add the date and which day of the meeting to adjournment and recess times in the meeting minutes for clarity. 80 Dr. Drummer requested that the motions for removing the approval agency recognition under Agenda 81 Item 21(B) be consistent. Ms. Bojack, legal counsel, recommended that wording of 82 83 motions be addressed as they occurr, as the notetaker's responsibility is to capture the motions verbatim. Dr. Drummer stated he would like the editorial language to be 84 consistent for the motions. 85

- **MOTION:** Move that the motion language be consistent across all of the motions in Item 21(B) of the June 2018 meeting minutes that remove approval agency recognition to state "Remove recognition from [insert program name] as a continuing competency approval agency."
- M/S: Drummer/Dominguez
- VOTE: Dominguez- Aye Drummer – Aye Eleby – Aye McMillian – Aye Rabena-Amen - Aye Watkins – Aye 6-0 Motion carried

# Dr. Rabena-Amen amended Agenda Item 23, to read Consumer Protection Services Report. Ms. McMillian amended Agenda Item 24, line 678 to remove a duplicate statement and amended Agenda Item 25 page 675 to add counsel in front of legal.

- **MOTION:** Approve the proposed June 20-21, 2018 Meeting Minutes, as amended.
- 110 **M/S:** Eleby/Rabena-Amen
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- 112VOTE:Dominguez- Aye113Drummer Aye114Eleby Aye115McMillian Aye116Rabena-Amen Aye117Watkins Aye1186-0 Motion carried
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### 7. Review and Approval of September 13-14, 2018 Meeting Minutes – Brooke Arneson

Ms. Arneson presented the draft September 2018 meeting minutes. Dr. Rabena-Amen 122 questioned whether the request to place the increase of the exempt level of the 123 124 Executive Officer on the agenda was for annually or at every meeting. Ms. Arneson 125 confirmed the request was made for it to be placed on the agenda annually. Ms. Bojack recommended to add the subsections noticed on the agenda in the Executive Officer's 126 Report meeting minutes. Mr. Kaiser stated that if all subsections in the Executive 127 Officers report are discussed, they can be added to the meeting minutes in the future. 128 Dr. Drummer amended Agenda Item 18 to state that dry needling was performed in the 129 Veteran's Administration Palo, Alto Clinic to provide clarity that they are not performing 130 dry needling under the jurisdiction of this Board. Ms. Ybarra, during public comment 131 amended Agenda Item 26, Probation Monitoring Report, page 22, line 852 to better 132 133 capture what was reported. Mr. Kaiser solicited the Board for their feedback on the meeting minutes. Dr. Drummer responded that he would be in favor of less detail as the 134 webcast is available to add clarity to the discussion. Ms. Bojack, legal counsel, 135 recommended that some agenda items include more detail, for example, rulemaking 136 137 discussions as detailed minutes are helpful for the rulemaking file.

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142 143 **MOTION:** Approve the proposed September 13-14, 2018 Meeting Minutes, as amended.

- M/S: Eleby/Watkins
- 144VOTE:Dominguez- Aye145Drummer Aye146Eleby Aye147McMillian Aye148Rabena-Amen Aye149Watkins Aye1506-0 Motion carried
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- 8. President's Report Alicia Rabena-Amen
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#### 154 (A) 2019 Proposed Meeting Calendar

Mr. Kaiser stated that staff have two recommendations for the 2019 calendar. 156 He 157 explained that Thursday and Friday meetings are difficult logistically and incur increased travel expenses and suggested reverting back to Wednesday and Thursday meetings. 158 In addition, he encouraged that the March and December meetings be held in 159 Sacramento and the June and September meetings on the road to due to scheduling 160 logistics during the holidays and to increase student participation and outreach when 161 the Board visits campuses. The Board responded that Thursday and Friday meetings 162 worked better for their schedules. Mr. Kaiser suggested having the March and 163 December meetings in Sacramento on Thursday and Friday and the June and 164 September meetings on the road on Wednesday and Thursday. The Board agreed with 165 Mr. Kaiser's suggestion. Dr. Drummer asked if the June meeting dates could be moved 166 to Thursday, Friday, June 20-21, 2019 so that he, and Dr. Dominguez could attend 167 BMOT training on Wednesday, June 19, 2019 before the meeting. Mr. Kaiser stated 168 that he would connect with CSU Long Beach to see if they had availability to host on 169 Thursday and Friday instead. 170

Drummer/Eleby

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- MOTION: Approve the proposed 2019 Meeting Calendar as amended.
- 173 **M/S**: 174
- VOTE: Dominguez- Aye 176 Drummer – Aye 177 Eleby – Aye 178 McMillian - Ave 179 Rabena-Amen - Aye 180 Watkins - Aye 181 6-0 Motion carried 182
  - (B) 2020 Proposed Meeting Calendar
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Mr. Kaiser suggested that the Board implement the changes made to the 2019 calendar to the 2020 calendar. The Board agreed with the amendments to the 2020 calendar. Dr. Drummer asked that Board members receive meeting materials as early as possible to allow for adequate review before the Board meeting.

#### 191 9. **Executive Officer's Report** – Jason Kaiser

- Mr. Kaiser presented the Executive Officer's Report.
- (A) Administrative Services 193

194	Mr. Kaiser reported that the Administrative Services Program is recruiting for an
195	Office Technician to serve as the receptionist and provide administrative support
196	to the programs. He reported that staff have arranged for temporary staffing from
197	ACC Senior Services, which assists with job training and finding employment.
198	The Board welcomes Wanda Hoggard who has been tremendously helpful.
199	(B) Applications
200	The Board was referred to Agenda Item 22 for a detailed report.
201	(C) Licensing/Continuing Competency
202	The Board was referred to Agenda Item 23 and 24 for a detailed report.
203	(D) Consumer Protection Services
204	The Board was referred to Agenda Item 25 for a detailed report.
205	(E) Outreach
206	The Board was referred to Agenda Item 21(B) for a detailed report.
207	(F) PTBC Relocation
208	Mr. Kaiser reported that there has been progress in planning and evaluating the
209	Board's space needs for the move upstairs and staff have been working with
210	DCA and DGS in finalizing the numbers and continuing with the space planning.
211	The square footage numbers have been recalculated several times to project for
212	future growth incorporating legislative and budget change proposals. Mr. Kaiser
213	informed the Board that that the estimates for square footage have changed from
214	4400 sq. feet to 8500 sq. feet. Mr. Kaiser stated that they started demo this week
215	and staff are hopeful that possibly at this time next year the Board may be in its
216	new space. Dr. Rabena-Amen questioned what will happen when the lease
217	expires in March 2019? Mr. Kaiser responded that the Board will enter a month
218	to month lease until it is able to move upstairs and that the landlord is very
219	amendable to keeping the Board as tenants in the building.
220	(G) Strategic Plan
221	Mr. Kaiser reported that staff have been working with DCA's Publishing Design
222	and Editing unit and the strategic plan was published and distributed on
223	September 26, 2018. He stated that staff have already met with SOLID to create
224	an action plan to guide completion of the strategic objectives by establishing
225	timelines, identifying major tasks and assigning responsible parties. Dr. Rabena-

- timelines, identifying major tasks and assigning responsible parties. Dr. RabenaAmen stated that she liked having an update on the strategic plan in the
  Executive Officer's Report. Dr. Drummer added that he shared the Board's
  strategic plan at the FSBPT annual meeting and everyone was impressed. Mr.
  Kaiser stated that only 4 states out of the 53 jurisdictions do strategic planning,
  so it is an unfamiliar concept to the other jurisdictions that attended the FSBPT

# 23310. Discussion and Possible Board Action for the Increase in the Exempt Level of the234Executive Officer – Alicia Rabena-Amen

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Dr. Rabena-Amen stated that the Board asked for the increase in the exempt level of the Executive Officer be placed on the agenda each year to revisit to look at the growth of the Board and provide a status update of the request. Dr. Rabena-Amen added that the Board formed a committee at the previous meeting to draft a letter and prepare and draft supporting documentation for presentation at the December meeting.

Ms. Eleby reported on behalf of the committee. She stated that she met with Mr. 243 Watkins and they drafted a letter which they sent to Board staff for feedback. Mr. 244 Kaiser provided the letter to the Board which included staff's feedback. Mr. Watkins 245 reported that the committee suggested a face to face meeting with Business, 246 Consumer Services and Housing Agency (Agency) Secretary, Alexis Podesta to hear 247 the reasons why the requested level of the Executive Officer was not approved. Dr. 248 Drummer thanked the Committee on their hard work on crafting the letter. The Board 249 reviewed and made edits to the letter provided by the committee. Dr. Drummer 250 251 suggested to revise the signature of the letter and proposed that the Board President sign the letter on behalf of the Board and list the names of the Board members. The 252 Board agreed with this edit. Mr. Watkins clarified that this letter would be the first 253 254 step for the Board to get information on why the level increase of the Executive Officer was not approved and therefore the letter should stand alone, and request a 255 meeting with Agency, and not be a cover for the entire exempt level increase 256 package. 257

259 Ms. Bojack, legal counsel, advised that where the letter was not identified on the agenda or included in the meeting materials that the Board might wish to consider 260 261 taking up the letter at the next Board meeting for a motion. Dr. Drummer responded that the minutes from the September meeting show that the intent of the committee 262 263 and letter was clear; that at the December meeting action would be taken on the letter. Dr. Rabena-Amen asked counsel for clarification on what the agenda should 264 look like in the future to address this agenda item for the Board to take a motion. Ms. 265 McMillian stated that discussion and possible board action should suffice, and Ms. 266 Eleby agreed. The Board further reviewed and made edits to the letter drafted by the 267 268 committee. Dr. Rabena-Amen thanked the committee for their hard work on the 269 letter.

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- 271 MOTION: Adopt the letter as amended, from the committee, and authorize the Board President to present the letter to Alexis 272 Podesta with the Business, Consumer Services and Housing 273 Agency and grant the Board President the authority to make 274 non-substantive changes should any be required. 275 276 M/S: Drummer/McMillian 277 278 VOTE: 279 Dominguez- Ave Drummer – Aye 280 Eleby – Ave 281 McMillian – Aye 282 Rabena-Amen - Aye 283 Watkins - Ave 284 6-0 Motion carried 285 286 11. Consumer and Professional Associations and Intergovernmental Relation 287 288 Reports 289 290 (A) Federation of State Boards of Physical Therapy (FSBPT) 291 292 No representatives were present. Mr. Kaiser reported that there is potential for Board members to attend regulatory training at FSBPT in June 2019, and that 293 staff are waiting to hear back from FSBPT on additional information and how 294 many members per jurisdiction may attend. Mr. Kaiser informed the Board that 295 296 once we know more about the training, staff will reach out to members to see who is interested and available to participate in the regulatory training. 297 Dr. Rabena-Amen added that the last email she received from FSBPT regarding the 298 regulatory training was soliciting for feedback on availability. 299 300 Dr. Rabena-Amen stated that because the Foreign Educated Standards 301 Committee did such great work in the past, there aren't any pressing issues to 302 continue the committee, so the committee has been dissolved and if there is a 303 need in the future they will form a taskforce. 304 305 (B) Department of Consumer Affairs (DCA) – Executive Office 306 307 Karen Nelson, Assistant Deputy Director of Board and Bureau Services provided 308 an update to the Board on behalf of DCA. Ms. Nelson reported that the 309 Director's Quarterly Meeting was held on October 29, 2018 and the Director 310 provided an update on the Division of Investigation's (DOI) Client Survey, the 311 Executive Officer's salary study and shared draft plans to assist the Boards and 312 Bureau's with implementing AB 2138 by 2020. 313 314
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Ms. Nelson reported that DCA's Public Affair's Office previewed a new video which provides an overview of DCA. She stated that December 7<sup>th</sup> is the second Board member and advisory leadership call and look forward to having Mr. Watkins on the call.

- Ms. Nelson thanked the Board for being active in the licensing enforcement workgroups which continue to occur monthly and in October and November OIS previewed an interactive data tool to show performance metrics and performance measures and allow programs to customize that data to look at trends and any other analysis of that data. Ms. Nelson thanked Mr. Azar from the Board for being so helpful in these workgroups.
- Ms. Nelson reported that the Future Leadership Program in September had its 327 second cohort and thanked Mr. Kaiser for his active participation in the steering 328 Ms. Nelson stated that the Executive Officer's salary study is committee. 329 expected to take about 6 months and is anticipated to conclude Spring of 2020 330 and the consulting firm will be sending out a survey for completion to the 331 Executive Officer's. Ms. Nelson reported that Board Member Orientation 332 Training (BMOT), which is required within one year of appointment or 333 reappointment to the Board, will be held March 27, 2019, June 19, 2019 and 334 October 23, 2019. 335
- 337Dr. Drummer asked where the BMOT training will be held in June and Ms.338Nelson responded in the Southern California area, a location has not been339finalized yet.
- Mr. Watkins asked Ms. Nelson what the primary objective of the Executive Officer's Salary study is, and Ms. Nelson responded that it will look at the complexity, size and different responsibilities of the Executive Officer's within DCA.
- 346Dr. Rabena Amen asked Ms. Nelson to provide additional information regarding347DOI's Client Survey. Ms. Nelson responded that DOI partnered with SOLID to348provide a survey to DCA's Board's and Bureau's to rate the level of service. Ms.349Nelson stated she would be happy to share the results of the survey with the350Board upon completion.
- 352Dr. Rabena-Amen asked Ms. Nelson if there were plans to have a joint meeting353the Director with Board leadership and the Executive Officer in attendance. Ms.354Nelson responded that last year one of the four scheduled meetings included a355joint attendance of Board President and Executive Officer and it will be the same356this year.
  - (C) California Physical Therapy Association (CPTA)
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360 Stacy DeFoe, Executive Director of the California Physical Therapy Association (CPTA), informed the Board that in April, CPTA will be holding student conclave 361 362 at University of Pacific, Stockton and that the Board will be in attendance and covering one of the sessions. Ms. DeFoe reminded the Board that CPTA's 363 364 annual conference this year is a joint conference and will be held in Las Vegas, NV and that she is aware there may be logistical issues with travel for the Board, 365 however would love to see the Board attend the conference and if there was 366 anything CPTA could do to help facilitate the Board's attendance CPTA would be 367 368 happy to do so.

370Ms. DeFoe updated the Board that AB 2423, Physical Therapists: Direct Access371to Services: Plan of Care Approval was signed by the Governor and will go into372effect January 1, 2019.

Ms. DeFoe reported that physical therapists (PT's) and occupational therapists 374 (OT's) who are providing contract services to Nonpublic, Nonsectarian Agency 375 (NPA) and Nonpublic, Nonsectarian School (NCS) were being required by the 376 377 California Department of Education (DOE) to submit to an audit. She stated this was causing a hardship to those providing these services as clear language on 378 what the audit would entail was not provided and it could be very costly. CPTA 379 worked with DOE and was able to get clarification that PT's and OT's providing 380 381 these services were not required to participate in the audit. Dr. Rabena-Amen asked Ms. DeFoe to provide an example of an NPA. Ms. DeFoe stated that 382 there are agencies working with children that are set up as private agencies and 383 contract with PT's to provide services; they usually work with the school; but are 384 not a public agency or school, they are private. 385

Ms. DeFoe informed the Board that CPTA believes that the Athletic Trainer bill will be back during the next legislative session and reported that CPTA is not in opposition to regulation of athletic trainers however wanted to make sure that it is in line with their education and training.

Ms. DeFoe reported that an issue with third party payers especially in the areas of workers compensation; she stated that there are third party entities that come in and work with payers and provide discounts to the payers at the expense to PTs providing the services. She stated that CPTA has been looking at this over the past few years and is working with other organizations to put together strategies to resolve this issue.

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<ul> <li>399</li> <li>400</li> <li>401</li> <li>402</li> <li>403</li> <li>404</li> <li>405</li> <li>406</li> <li>407</li> </ul>	Dr. Rabena-Amen shared that the Board had a great presentation at the September meeting on dry needling and asked CPTA if they had any comment. Ms. DeFoe responded that CPTA does not currently have any comment and that dry needling is an issue that they are watching very closely as it is a topic that is drawing a lot of interest across the country. Ms. DeFoe shared that the same individuals who presented to the Board in September presented to CPTA's Governor's Affairs Committee in October, however CPTA is not planning any immediate action in 2019 regarding dry needling.
408 <b>12</b>	. Legislation Report – Brooke Arneson
409 410 411 412	(A) Discussion and Possible Board Action Regarding the 2017/18 Legislative Session Summary
413 414	Ms. Arneson referred Board members to the legislative summary report included in the agenda book.
415 416 417	i. Discussion and Possible Board Action Regarding AB 2078 (Daly) Sex Offenses: Professional Services
418 419 420	Ms. Arneson reported that AB 2078 was held under submission on August 16, 2018.
421 422 423	ii. Discussion and Possible Board Action Regarding AB 2138 (Chiu & Low) Licensing Boards: Denial of Application: Criminal Conviction
424 425 426 427 428	Ms. Arneson reported that AB 2138 was chaptered and has a delayed implementation date of 2020 which allows the Board to pursue regulatory change before it goes into effect. Ms. Arneson added that these regulatory proposals are included in the 2019 Rulemaking Calendar which will be presented under agenda
429 430	item 14.
431 432 433	iii. Discussion and Possible Board Action Regarding AB 2221 (Bloom) Occupational Therapy Practice Act
433 434 435 436	Ms. Arneson reported that AB 2221 was chaptered and will go into effect January 1, 2019.
430 437 438 439	iv. Discussion and Possible Board Action Regarding AB 2423 (Holden) Physical Therapists: Direct Access to Services: Plan of Care Approval
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440	Ms. Arneson reported that AB 2423 was chaptered on September 26, 2018 and
441	will go into effect January 1, 2019.
442	
443	v. Discussion and Possible Board Action Regarding AB 2958 (Quik) State
444	Bodies: Meetings: Teleconference
445	
446	Ms. Arneson reported that AB 2958 was chaptered on September 28, 2019 and
447	will go into effect January 1, 2019.
448	
449	vi. Discussion and Possible Board Action Regarding AB 3110 (Mullin) Athletic
450	Trainers
451	
452	Ms. Arneson reported that AB 3110 was held under submission in the Senate
453	Appropriations Committee on August 16, 2018.
454	
455	vii. Discussion and Possible Board Action Regarding SB 1448 (Hill) Healing Arts
456	Licensees: Probation Status: Disclosure
457	
458	Ms. Arneson reported that SB 1448 was chaptered on September 19, 2019 and
459	will go into effect January 1, 2019.
460	
461	Dr. Rabena-Amen asked if Mr. Kaiser had anything to add to the legislation
462	report regarding AB 2138 and he stated that further discussion on AB 2138
463	would be discussed under agenda item 14, the 2019 Rulemaking Calendar.
464	12 Dulamaking Depart Drocks Arnocon
465	13. Rulemaking Report – Brooke Arneson
466	(A) Discussion and Possible Board Action Regarding the 2018 Rulemaking Update
467 468	(A) Discussion and Possible board Action Regarding the 2018 Rulemaking Opdate
468 469	Ms. Arneson referred the Board to the rulemaking tracking form included in the
469 470	agenda materials and advised on the status of all rulemaking items.
470 471	agenda materials and advised on the status of all fulemaking items.
471	i. Examination Passing Standard/Setting Examination Score
472	. Examination r adding Standard, Setting Examination Source
473	Ms. Arneson reported that modified language was adopted by the Board at the
475	September 2018 Board meeting and PTBC staff are preparing the initial
476	rulemaking package for completing the new review process implemented by
477	DCA.
478	

- ii. Guidelines for Issuing Citations and Imposing Discipline, 6th Edition 479 480 Ms. Arneson reported that modified language was adopted at the March 2018 by 481 the Board and with the passage of AB 2138, significant revisions will need to be 482 made to the Disciplinary Guidelines, therefore, this regulation will be placed on 483 hold as staff identify the impact of AB 2138 on the guidelines. 484 485 iii. Satisfactory Documentary Evidence of Equivalent Degree for Licensure as a 486 Physical Therapist or Physical Therapist Assistant/Coursework Tool 487 488 Ms. Arneson reported that the Board approved regulatory language at the May 489 2017 Board meeting and PTBC staff and DCA legal are working on preparing the 490 491 initial rulemaking package for completing the new review process implemented by DCA. 492 493 iv. Federation of State Boards of Physical Therapy's (FSBPT) Performance 494 Evaluation Tool for Foreign Educated Physical Therapists Completing a 495 496 Supervised Clinical Practice in the United States 497 Ms. Arneson reported that language was adopted at the September 2018 Board 498 499 meeting and staff is in the process of preparing the initial rulemaking package for 500 completing the new review process implemented by DCA. 501 Mr. Kaiser stated that both the Retired License and Continuing Competency 502 regulations are included in the 2019 Rulemaking calendar. He added that staff 503 will review the disciplinary guidelines for edits made necessary by the passage of 504 505 AB 2138 before the guidelines move forward in the rulemaking process. 506 507 14. Discussion and Possible Board Action on 2019 Rulemaking Calendar – Brooke 508 Arneson 509 Mr. Kaiser presented the proposed 2019 Rulemaking Calendar and stated this is a 510 list that the Board anticipates for this next year's future rulemaking and that Office of 511 Administrative Law (OAL) uses this calendar to anticipate future workload. Mr. Kaiser 512 513
  - reported that it is his recommendation to include both the continuing competency and retired license regulations in the 2019 rulemaking calendar as well as placeholders for the projected regulations regarding the implementation of AB 2138 which would affect Substantial Relationship Criteria, Rehabilitation Criteria for Denial and Reinstatement of Licensure and Rehabilitation Criteria for Suspensions and Revocations.

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Ms. Eleby asked if licensees will be held to a different standard than applicants when 520 it comes to criminal offenses now that AB 2138 has passed. Mr. Kaiser responded 521 that arguably yes, the requirement for a licensee has not changed they would still be 522 required to answer the disclosure question on the renewal form, however the 523 question for disclosure for an applicant will change; therefore, effective July 1, 2020, 524 the Board will no longer be able to ask applicants about their criminal history on their 525 application. Mr. Kaiser stated that through the DOJ and FBI criminal background 526 check, when there is a hit for an applicant, the Board will pursue on its own, the 527 records or documents pertaining to that conviction. Ms. Eleby asked what the 528 implications to the Board's budget will be with the increased workload due to the 529 passage of AB 2138. Mr. Kaiser responded that it is hard to tell at this point as there 530 may be efficiencies realized in addition to the increase of workload. 531

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558 559 Dr. Drummer asked Mr. Kaiser to rank the rulemaking items in order of importance. Mr. Kaiser responded that all the regulations on the calendar were important and crucial however, the AB 2138 regulatory packages are deemed critical and department wide followed by the Disciplinary Guidelines and Setting the Exam Score, Continuing Competency, Retired License Status, and Coursework Tool.

Ms. Bojack, legal counsel, stated that the AB 2138 rulemaking packages has been 539 prioritized by DCA. Ms. Bojack reported to the Board that the Department has started 540 working with the programs and setting up meeting groups to recommend model 541 regulatory language to keep the rulemaking packages as consistent as possible and 542 meet the January 2020 timeline goal. Mr. Kaiser responded that the OAL timelines 543 for the AB 2138 regulation packages on the calendar are post effective date of the 544 statute and are conservative projections at this point as the regulations cannot take 545 effect prior to the statutes taking effect. 546

**MOTION:** Adopt the 2019 Rulemaking Calendar Schedule B.

M/S: Drummer/Watkins

VOTE: Dominguez- Aye Drummer – Aye Eleby – Aye McMillian – Aye Rabena-Amen - Aye Watkins – Aye 6-0 Motion carried

560 Mr. Kaiser solicited the Board for any additional regulatory packages to be added to 561 Schedule A of the proposed 2019 Rulemaking Calendar. The Board did not have any 562 recommendations for additional rulemaking to be added to Schedule A. Mr. Kaiser

563 stated that the rulemaking calendar is based on projected regulatory workload and 564 the Board could add regulatory packages if the need arises.

566 Ms. Bojack stated that AB 2138 could potentially impact the Board's applications 567 which may need to be addressed through regulatory change. Mr. Kaiser stated that 568 the Board's applications are not currently incorporated by reference. Mr. Kaiser 569 recommended implementing the changes from AB 2138 prior to promulgating 570 regulations regarding applications.

# 15. Public Comment on Items Not on the Agenda

The Board requested public comment on items not on the agenda, and there was no public comment.

#### 16. Recess

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The Board recessed at 5:02 p.m. on the first day of the meeting, Wednesday, December 5, 2018.

### Thursday, December 6, 2018

584 **17. Call to Order - 9:00 a.m.** 

#### 18. Roll Call and Establishment of Quorum

- 588 Dominguez- Present
- 589 Drummer Present
- 590 Eleby Present
- 591 McMillian Present
- 592 Rabena-Amen Present
- 593 Watkins Present

All members were present, and a quorum was established. Also present at the meeting
were: Salwa Bojack, Legal Counsel; Jason Kaiser, Executive Officer; Elsa Ybarra,
Sarah Conley, Brooke Arneson, Monny Martin and April Beauchamps.

599 Dr. Drummer read the Board's mission statement: To advance and protect the interests 600 of the people of California by the effective administration of the Physical Therapy 601 Practice Act.

#### 603 **19. Closed Session**

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(A) Pursuant to Government Code section 11126(c)(3), Deliberation on Disciplinary
 Actions and Decisions to be Reached in Administrative Procedure Act Proceeding

- The Board entered closed session on day two, December 6, 2018 at 1:00 p.m. to deliberate on Agenda Item 19(A). The Board reconvened open session to adjourn at 3:55 p.m.

- (B) Pursuant to Government Code section 11126(a)(1), the Board will convene to Consider the Evaluation of Performance of the Executive Officer.

 The Board entered closed session on day two, December 6, 2018 at 1:00 p.m. to deliberate on Agenda Item 19(A). The Board reconvened open session to adjourn at 3:55 p.m.

- **20. Reconvene Open Session**
- The Board reconvened into open session to adjourn at 3:55 p.m.

**21. Administrative Services Report** 

(A) Budget Report

Mr. Kaiser presented the Budget Report on behalf of Ms. Constancio and reported that the report is for the first quarter of this fiscal year. Mr. Kaiser stated that the Board does not have fiscal software program to rely upon, therefore, most numbers are straight line estimates and projections. Mr. Kaiser mentioned a few items to note on the budget report: there was an increase in normal staffing costs which is attributed to bargaining agreements, cost of living adjustments, general salary increases and benefits; in addition, there was a decrease in DOI spending which should continue from this fiscal year to next. 

- Mr. Kaiser reported that the Board is in need of temporary help services to address backlog issues from money in the blanket. He stated that the Board's projected move will require an off-calendar budget change proposal, spring finance letter, to account for the one-time costs for the build out of space and move as well as adjusting the Board's allocation for the rental agreement moving forward. Ms. Eleby clarified that the Board has \$400,000 put away for the move and asked how much was going to be requested in the spring finance letter. Mr. Kaiser responded that the numbers are still unknown, and the Board will remain unknown until the square footage is finalized and other tenants have signed lease agreements; Mr. Kaiser projected that the spring finance letter would be approximately \$500,000 or more.
- 647 (B) Outreach Report April Beauchamps

- 649 Ms. Beauchamps presented the Outreach Report. She reported that September was 650 busy for outreach; the Board went to University of the Pacific, Sacramento State and 651 attended both days of CPTA's Conference in Santa Clara September 22<sup>nd</sup> and 23rd. 652 Ms. Beauchamps reported that the website had a 10% decrease over last fiscal year 653 quarter. Ms. Beauchamps stated that even though there were decreases, for 654 example, with the "forms" tab, it means that applicants are going to BreEze to apply, 655 which is great.
- 657 Ms. Beauchamps reported there was a traffic decrease of 5% on the Facebook page; 658 however, there was significant increases in "Activities" from last fiscal year. The 659 "Engaged Users" showed a 222% increase and the "Consumers" showed a 206% 660 increase. Ms. Beauchamps reported there were 54 posts this year, compared to 24 661 posts last fiscal year during this quarter.
- Mr. Watkins guestioned the trends on Facebook and if licensees or applicants were 663 more interested with Facebook posts. Ms. Beauchamps responded that new 664 applicants and students are most engaged in Facebook; however; the Board does 665 post Facebook posts aimed at licensees and consumers as well. Mr. Watkins 666 suggested that creating posts with tips and strategies of how to develop as a 667 professional might be useful to students and new applicants since they seem to be 668 more engaged in social media. 669
- 671 **22. Application Services Report** Sarah Conley
- 673 (A) Statistical Reports

Ms. Conley presented the Application Services report. She reported that the format and information reported has changed using Quality Business Interactive Reporting Tool (QBIRT) which allows staff the opportunity to collect data that previously was unavailable; the new report also illustrates online usage as compared to other methods of submission. Ms. Conley reported that online usage has increased significantly from the past year; which was also shown on the decrease of the "forms" tab of the website. Ms. Conley stated that the exam format has not changed.

- Ms. Conley stated that the application instructions have been updated to direct
  applicants to BreEZe to apply online. Ms. Eleby stated that she liked the new report
  and it was great to see the number of military represented and Dr. Rabena-Amen
  added that she also liked to see the foreign represented as well. Dr. Drummer asked
  if foreign educated applicants can apply on BreEZe and Ms. Conley responded yes.
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- 689 **23. Licensing Services Report** Sarah Conley
- 690 691
- (A) Statistical Reports
- 692

693 Ms. Conley presented the Licensing Maintenance report. She reported that the 694 format and information reported for licensing has also changed using QBIRT. Dr. 695 Rabena-Amen asked Ms. Conley why some licensees do not prefer to use BreEZe 696 for online renewals. Ms. Conley responded it could possibly be due to the lengthy 697 online registration process and part of it could be part of not wanting to be online. 698 Ms. Conley stated that applicants have taken more to the online system.

Dr. Drummer questioned what verification requests are and Ms. Conley responded that it is an endorsement request; the licensee needs to be verify their California license for application in another state. Ms. Conley stated that she encourages people to go online to BreEZe to verify licenses as the online record is current.

### 705 **24. Continuing Competency Report** – Sarah Conley

(A) Statistical Reports

Ms. Conley presented the Continuing Competency report. She reported that 136 physical therapists and 45 physical therapist assistants were selected for audit for fiscal year 2017/18 Quarter 4 (April-June). Ms. Conley stated the pass rates are on track to be consistent with previous quarter pass rates.

- 714 **25.** Consumer Protection Services Report Elsa Ybarra
  - (A) Statistical Reports

Ms. Ybarra presented the Consumer Protection Services report. She reported that quarter 1, PM 3 cycle time-investigation we went down slightly from 130 year-to-date to 97. Ms. Ybarra stated that for Investigations ageing, the Board is up 76% in comparison to last year which was 67%.

Ms. Ybarra reported that for PM4 AG cases, there are two that are within the performance goal of 540 days, they are at 482 days, so the goals are being met. She reported that enforcement staff do a great job at keeping track of cases and of DOI, the Experts and the Attorney General's Office.

- Ms. Ybarra stated that Mr. Azar is a great asset as a subject matter expert for both
   BreEZe and QBIRT. She reported that CPS is encouraging people to use the online
   services versus the forms as it's a lot faster and it's to their benefit.
- Ms. Eleby asked that the performance goals to be placed on the CPS report. Dr.
  Rabena-Amen asked if there were sub goals for each of PM 4 and Ms. Ybarra
  responded no, the goal is the 540-day goal and that is a DCA wide goal.

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Dr. Dominguez solicited the Board for their feedback on the first case for review 736 through BreEZe portal. Ms. Eleby stated that she liked it and she felt it was a good 737 way to disseminate information and get members into the habit of submitting votes 738 through BreEZe. Dr. Drummer stated that he struggled with the online portal with the 739 challenge of easy flow and not being intuitive. Dr. Rabena-Amen agreed with Dr. 740 Ms. Eleby stated that it would be helpful to have the due date for Drummer. 741 members responses. Ms. Ybarra responded that they would look at the instructions 742 and make them more detailed and specific. Mr. Kaiser added that the online system 743 is made to be used by all the Boards and Bureau's at DCA so unfortunately there is a 744 narrow set of parameters that are tailorable. 745

747Ms. Bojack, legal counsel, identified that the topic of conversation was beyond what748was noticed on the agenda and encouraged the Board to stay on topic of agenda749item 25, Consumer Protection Services Report. Mr. Pane, legal counsel, added that750it is to the Board's benefit for transparency, to be as specific on the agenda and stay751on topic during the meeting.

# 26. Probation Monitoring Report – Monny Martin

(A) Statistical Reports

Mr. Martin presented the Probation Monitoring report for quarter 1, fiscal year 2018-19. Mr. Martin reported that there were 85 licensees on probation and in addition, there were 11 probationers tolling (out of state) and not receiving credit toward the completion of probation. Mr. Martin also reported there were two licensees that completed probation in this quarter. He also stated that of the 74 licensees that are not currently tolling, 18 are currently enrolled and participating in the Board's Drug and Alcohol Recovery Monitoring Program, which is 24% of all licensees on probation that are not tolling.

- 766 Ms. Eleby asked Mr. Martin to add the number of probationers that are tolling to the 767 probation monitoring statistical report.
- 769 **27. Board Member Elections**
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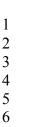
(A) President

773	NOMINATION:	Ms. McMillian nominated Dr. Drummer as Board President.
774	NOMINEE:	Drummer
775	MOTION:	To elect Dr. Drummer as Board President.
776	M/S:	McMillian/Rabena-Amen
777		Dr. Drummer declined the nomination.
778		

779	NOMINATION:	Dr. Drummer nominated Dr. Rabena-Amen as Board
780		President.
781	NOMINEES:	Rabena-Amen
782	MOTION:	To elect Dr. Rabena-Amen as Board President.
783	M/S:	Drummer/Eleby
784	VOTE:	Dominguez- Aye
785		Drummer – Aye
786		Eleby – Aye
787		McMillian – Aye
788		Rabena-Amen - Aye
789		Watkins – Aye
790		6-0 Motion carried
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792	(B) Vice-President	
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794	NOMINATION:	Ms. McMillian nominated Mr. Watkins as Board Vice-
795		President.
796	NOMINEES:	Watkins
797	MOTION:	To elect Mr. Watkins as Board Vice-President.
798	M/S:	McMillian/Drummer
799	VOTE:	Dominguez- Aye
800		Drummer – Aye
801		Eleby – Aye
802		McMillian – Aye
803		Rabena-Amen - Aye
804		Watkins – Aye 6-0 Motion carried
805 806		o-o motion camed
806 807	(C) FSBPT Delegate	
808	(O) I ODI I Delegate	
809	NOMINATION:	Ms. McMillian nominated Ms. Eleby as FSBPT Delegate.
810	NOMINEES:	Eleby Eleby as 1 Obi 1 Delegate.
811	MOTION:	To elect Ms. Eleby as Board FSBPT Delegate.
812	M/S:	McMillian/Watkins
813	VOTE:	Dominguez- Aye
814		Drummer – Aye
815		Eleby – Aye
816		McMillian – Aye
817		Rabena-Amen - Aye
818		Watkins – Aye
819		6-0 Motion carried
820		

821	NOMINATION:	Dr. Rabena Amen nominated Ms. McMillian as FSBPT
822		Delegate.
823	NOMINEES:	
824	MOTION:	To elect Ms. McMillian as Board FSBPT Delegate.
825	M/S:	Rabena-Amen/Drummer
826		Ms. McMillian declined the nomination
827		
828	(D) FSBPT Alternate	Delegate
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830	NOMINATION:	Mr. Watkins nominated Dr. Drummer as FSBPT Alternate
831		Delegate.
832	NOMINEES:	Drummer
833	M/S:	Watkins/Rabena-Amen
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835	NOMINATION:	Dr. Drummer nominated Ms. McMillian as FSBPT Alternate
836		Delegate.
837	NOMINEES:	McMillian
838	M/S:	Drummer/None
839		Ms. McMillian declined the nomination
840		
841	NOMINATION:	Ms. Eleby nominated Dr. Rabena-Amen as FSBPT Alternate
842		Delegate.
843	NOMINEES:	Rabena-Amen
844	M/S:	Eleby/None.
845		Dr. Rabena-Amen declined the nomination
846		
847	NOMINATION:	Dr. Drummer nominated Mr. Watkins as FSBPT Alternate
848		Delegate.
849	NOMINEES:	Watkins
850	M/S:	Drummer/Eleby
851		
852	MOTION:	To elect a Board FSBPT Alternate Delegate
853	VOTE:	Dominguez- Drummer
854		Drummer – Watkins
855		Eleby – Drummer
856		McMillian – Drummer
857		Rabena-Amen - Drummer
858		Watkins – Watkins
859		4-2 in favor of Dr. Drummer/Motion carried
860		
861	(E) FSBPT Back-up A	Iternate Delegate
862		

863		MOTION:	To adopt the procedure of establishing back-up alternate
864			delegates in reverse alphabetical order of Board members.
865		M/S:	Drummer/Eleby
866		VOTE:	Dominguez- Aye
867			Drummer – Aye
868			Eleby – Aye
869			McMillian – Aye
870			Rabena-Amen - Aye
871			Watkins – Aye
872			6-0 Motion carried
873			
874	28.	<b>Public Comment on Item</b>	is Not on the Agenda
875			d may not discuss or take action on any matter raised during
876			tion that is not included on this agenda, except to decide
877		•	ter on the agenda of a future meeting. [Government Code
878		sections 11125, 11125.7(a	
879		The Board requested pub	lic comment on items not on the agenda, and there was no
880		public comment.	
881			
882	29.	Agenda Items for Future	Meeting –
883			
884			March 19-20, 2019
885			Sacramento, CA
886			
887		Dr. Rabena-Amen stated t	hat she would like to see under the reports on the agenda, a
888		place for procedural quest	ions directed to staff from the Board. Dr. Rabena-Amen
889		added she would also like	a Probation Monitor Services presentation; and in specific
890		she would like to know how	w Mr. Martin spends his time and how he would like to spend
891		his time. Dr. Drummer sta	ted that he would like to add under the statistical reports on
892		the agenda, a separate su	bsection that addresses issues with duties, performance etc.
893		so that the Board can disc	uss updates. Dr. Rabena-Amen stated she would like to see
894		an agenda item for further	discussion on the online BreEZe case review for Board
895		members. Mr. Watkins sta	ated he would like to add under agenda item 10; increase in
896		the level of the Executive	Officer a section for the committee to report back on the
897		progress on investigating	he exempt level request. Ms. McMillian stated she would like
898		to have an update on the l	Board members transition to BreEZe.
899			
900	30.	Adjournment	
901			
902		The meeting adjourned at	3:55 p.m.



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BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY · GAVIN NEWSOM, GOVERNOR

DEPARTMENT OF CONSUMER AFFAIRS • PHYSICAL THERAPY BOARD OF CALIFORNIA 2005 Evergreen Street, Suite 1350, Sacramento, CA 95815 P (916) 561-8200 | F (916) 263-2560 www.ptbc.ca.gov

Physical Therapy Board of Califor





#### **Board Members**

President Alicia Rabena-Amen, PT, DPT <u>Vice-President</u> TJ Watkins <u>Members</u> Jesus Dominguez, PT, PhD Daniel Drummer, PT, DPT Katarina Eleby Tonia McMillian

#### Physical Therapy Board of California DRAFT TELECONFERENCE MEETING MINUTES

February 13, 2019 10:00 a.m.

**Teleconference Locations:** 

Department of Consumer Affairs Physical Therapy Board of California 2005 Evergreen Street, Suite 1350 Sacramento, CA 95815

The California Endowment 1000 N. Alameda Street, Suite 240 Los Angeles, CA 90012

> 5058 Tudor Rose Glen Stockton, CA 95212

Zuckerberg San Francisco General Hospital, Room G 141 1001 Potrero Avenue San Francisco, CA 94110

University of Southern California Center for Health Professions 1540 Alcazar Street, CHP-155 Los Angeles, CA 90089

8 For the sake of clarity, agenda items discussed during the meeting follow their original order on the 9 agenda in these minutes though some agenda items may have been taken out of order during the 10 meeting.

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# 12 **1.** Call to Order, Roll Call, and Establishment of Quorum

The Physical Therapy Board of California (Board) meeting was called to order by President Dr. Rabena-Amen at 10:03 a.m. and recessed at 11:20 p.m. on February 13, 2019.

- 17 **Members Present:**
- 18 TJ Watkins Vice President
- 1920Members Via Telephone:
- 21 Dominguez- Present
- 22 Drummer Present

#### Board Staff

Jason Kaiser, Executive Officer Sarah Conley, Manager Liz Constancio, Manager Elsa Ybarra, Manager Brooke Arneson, Associate Analyst 23 Eleby – Present
24 McMillian – Absent
25 Rabena-Amen - Present
26 Watkins – Present
27

All members were present; with the exception of Ms. McMillian, and a quorum was established. Also present at the meeting were: Salwa Bojack, Legal Counsel; Anthony Pane, Legal Counsel; Jason Kaiser, Executive Officer; Elsa Ybarra, Consumer Protection Services Manager and Brooke Arneson, Associate Analyst,

# 33 2. Public Comment on Items Not on the Agenda

The Board requested public comment on items not on the agenda, and there was no public comment.

# **3.** Closed Session

Pursuant to Government Code section 11126, subdivisions (e)(1) and (2)(A), the Board will convene to confer with, or receive legal counsel regarding pending litigation when discussion in open session concerning those matters would prejudice the position of the state body in the litigation.

The Board went into closed session at 10:15 a.m. to deliberate on Agenda Item 3 and adjourned at 11:20 a.m. on February 13, 2019.

# **4.** Adjournment

The meeting adjourned at 11:20 a.m.

# Physical Therapy Board of California Proposed 2019 Meeting Calendar

January February									March								April										
Su	Μ	Т	W	Th	F	S	Su	Μ	Т	W	Th	F	S	Su	Μ	Т	W	Th	F	S	Su	Μ	Т	W	Th	F	S
		1	2	3	4	5						1	2						1	2		1	2	3	4	5	6
6	7	8	9	10	77	12	3	4	5	6	7	8	9	3	4	5	6	7	8	9	7	8	9	10	11	12	13
13	14	15	16	17	18	19	10	11	12	13	14	15	16	10	11	12	13	14	15	16	14	15	16	17	18	19	20
20	21	22	23	24	25	26	17	18	19	20	21	22	23	17	18	19	20	21	22	23	21	22	23	24	25	26	27
27	28	29	30	31			24	25	26	27	28			24	25	26	27	28	29	30	28	29	30				
														31													

May June									July								August										
Su	М	Т	W	Th	F	S	Su	М	Т	W	Th	F	S	Su	М	Т	W	Th	F	S	Su	Μ	Т	W	Th	F	S
			1	2	3	4							1		1	2	3	4	5	6					1	2	3
5	6	7	8	9	10	11	2	3	4	5	6	7	8	7	8	9	10	11	12	13	4	5	6	7	8	9	10
12	13	14	15	16	17	18	9	10	11	12	13	14	15	14	15	16	17	18	19	20	11	12	13	14	15	16	17
19	20	21	22	23	24	25	16	17	18	19	20	21	22	21	22	23	24	25	26	27	18	19	20	21	22	23	24
26	27	28	29	30	31		23	24	25	26	27	28	29	28	29	30	31				25	26	27	28	29	30	31
							30																				

		Sep	tem	nber					00	tob	er					No	ven	nber	•				De	cem	ber		
Su	М	Т	W	Th	F	S	Su	Μ	Т	W	Th	F	S	Su	М	Т	W	Th	F	S	Su	Μ	Т	W	Th	F	S
1	2	3	4	5	6	7			1	2	3	4	5						1	2	1	2	3	4	5	6	7
8	9	10	11	12	13	14	6	7	8	9	10	11	12	3	4	5	6	7	8	9	8	9	10	11	12	13	14
15	16	17	18	19	20	21	13	14	15	16	17	18	19	10	11	12	13	14	15	16	15	16	17	18	19	20	21
22	23	24	25	26	27	28	20	21	22	23	24	25	26	17	18	19	20	21	22	23	22	23	24	25	26	27	28
29	30						27	28	29	30	31			24	25	26	27	28	29	30	29	30	31				

	January		February		March		April
1	New Year's Day	18	President's Day	21-22	PTBC Meeting	4	PTA NPTE
9	PTA NPTE				Sacramento, CA	18	CPTA Student Conclave
21	Martin Luther King Jr			31	César Chávez Day		University of Pacific
23-26	APTA Sections						Stockton, CA
	Washington, DC						
29	PT NPTE					23	PT NPTE
	May		June		July		August
12	Mother's Day	TBD	FSBPT REG Training	4	Independence Day	_	
27	Memorial Day		Alexandria, VA	9	PTA NPTE		
		12-15	APTA NEXT	13-14	FSBPT LIF		
			Chicago, IL		Alexandria, VA		
		16	Father's Day	24-25	PT NPTE		
		19-20	PTBC Meeting				
			CSU Longbeach, CA				
	September		October		November		December
2	Labor Day	3	PTA NPTE	TBD	FSBPT Annual Meeting	12-13	PTBC Meeting
18-19	PTBC Meeting	12-13	CPTA Annual Meeting	11	Veteran's Day		Sacramento, CA
	TBD, Bay Area, CA		Las Vegas, NV	28	Thanksgiving		
		24	PT NPTE				
		31	Halloween				

# Physical Therapy Board of California Proposed 2020 Meeting Calendar

		Ja	nua	iry					Fe	ebru	ary					ľ	Mar	ch						Apri	il		
Su	Μ	Т	W	Th	F	S	Su	Μ	Т	W	Th	F	S	Su	Μ	Т	W	Th	F	S	Su	Μ	Т	W	Th	F	S
			1	2	3	4							1	1	2	3	4	5	6	7				1	2	3	4
5	6	7	8	9	10	11	2	3	4	5	6	7	8	8	9	10	11	12	13	14	5	6	7	8	9	10	11
12	13	14	15	16	17	18	9	10	11	12	13	14	15	15	16	17	18	19	20	21	12	13	14	15	16	17	18
19	20	21	22	23	24	25	16	17	18	19	20	21	22	22	23	24	25	26	27	28	19	20	21	22	23	24	25
26	27	28	29	30	31		23	24	25	26	27	28	29	29	30	31					26	27	28	29	30		

			May	/						Jun	е						Jul	у					A	lugu	ist		
Su	Μ	Т	W	Th	F	S	Su	Μ	Т	W	Th	F	S	Su	Μ	Т	W	Th	F	S	Su	Μ	Т	W	Th	F	S
					1	2		1	2	3	4	5	6				1	2	3	4							1
3	4	5	6	7	8	9	7	8	9	10	11	12	13	5	6	7	8	9	10	11	2	3	4	5	6	7	8
10	11	12	13	14	15	16	14	15	16	17	18	19	20	12	13	14	15	16	17	18	9	10	11	12	13	14	15
17	18	19	20	21	22	23	21	22	23	24	25	26	27	19	20	21	22	23	24	25	16	17	18	19	20	21	22
24	25	26	27	28	29	30	28	29	30					26	27	28	29	30	31		23	24	25	26	27	28	29
31																					30	31					

		Sep	ten	nber					0	ctol	ber					No	ven	nbei	•				De	cem	ber		
Su	М	Т	W	Th	F	S	Su	М	Т	W	Th	F	S	Su	М	Т	W	Th	F	S	Su	Μ	Т	W	Th	F	S
		1	2	3	4	5					1	2	3	1	2	3	4	5	6	7			1	2	3	4	5
6	7	8	9	10	11	12	4	5	6	7	8	9	10	8	9	10	11	12	13	14	6	7	8	9	10	11	12
13	14	15	16	17	18	19	11	12	13	14	15	16	17	15	16	17	18	19	20	21	13	14	15	16	17	18	19
20	21	22	23	24	25	26	18	19	20	21	22	23	24	22	23	24	25	26	27	28	20	21	22	23	24	25	26
27	28	29	30				25	26	27	28	29	30	31	29	30						27	28	29	30	31		

	January		February		March		April
1	New Year's Day	12-15	APTA Sections Meeting	26-27	PTBC Meeting	7	PTA NPTE
9	PTA NPTE		Denver, Colorado		Sacramento, CA	TBD	CPTA Student Conclave
20	Martin Luther King Jr	17	President's Day	31	César Chávez Day		TBD
29	PT NPTE						

28 PT NPTE

	May		June		July		August
10	Mother's Day	TBD	FSBPT REG Training	4	Independence Day	_	
25	Memorial Day		Alexandria, VA	8	PTA NPTE		
		4-7	APTA NEXT	TBD	FSBPT LIF		
			Phoenix, AZ		Alexandria, VA		
		21	Father's Day	28-29	PT NPTE		
		24-25	PTBC Meeting				
			TBD, Southern CA				
	September		October		November		December
7	Labor Day	6	PTA NPTE	TBD	FSBPT Annual Meeting	10-11	PTBC Meeting
16-17	PTBC Meeting	TBD	CPTA Annual Meeting	11	Veteran's Day		Sacramento, CA
	TBD, Bay Area, CA		TBD	26	Thanksgiving	25	Christmas
		27	PT NPTE				
		31	Halloween				



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DEPARTMENT OF CONSUMER AFFAIRS • PHYSICAL THERAPY BOARD OF CALIFORNIA 2005 Evergreen Street, Suite 1350, Sacramento, CA 95815 P (916) 561-8200 | F (916) 263-2560 www.ptbc.ca.gov



# Briefing Paper

Date:	March 4, 2019	<u>Agenda Item 11(A)</u>
Prepared for:	PTBC Members	
Prepared by:	Brooke Arneson	
Subject:	Legislation Report	

# Purpose:

To provide an update on the 2019/20 Legislative session.

# Attachments:1. 2019 Legislative Calendar2. Definition of the Board's Legislative Positions

3. 2019/20 Legislative Summary

# Background and Update:

The 2019 Legislative calendar is included in the meeting materials for your reference, along with a copy of the Board's Legislative positions taken from the PTBC's Board Member Administrative Manual.

As noted on the calendar, the Legislature reconvened on January 7<sup>th</sup>. February 22<sup>nd</sup> was the last day for bills to be introduced and May 31<sup>st</sup> is the last day for bills to be passed out of the house of origin. October 13<sup>th</sup> is the last day for the Governor to sign or veto bills passed by the Legislature before September 1<sup>st</sup> and in the Governor's possession after September 13<sup>th</sup>. All statutes will take effect January 1, 2020.

In addition, a 2019/20 Legislative summary is included which notes all bills from the current Legislative session that could potentially impact Physical Therapy practice, regulation or the operation of the Physical Therapy Board.

Action: No action requested.

								DEADLINES
	1		NUA			1		
S	Μ	Т	W	TH	F	S	<u>Jan. 1</u>	Statutes take effect (Art. IV, Sec. 8(c)).
		1	2	3	4	5	<u>Jan. 7</u>	Legislature <b>reconvenes</b> (J.R. 51(a)(1)).
6	<u>7</u>	8	9	<u>10</u>	11	12	<u>Jan. 10</u>	Budget must be submitted by Governor (Art. IV, Sec. 12(a)).
13	14	15	16	17	18	19	<u>Jan. 21</u>	Martin Luther King, Jr. Day.
20	<u>21</u>	22	23	24	<u>25</u>	26	<u>Jan. 25</u>	Last day to submit <b>bill requests</b> to the
27	28	29	30	31				Office of Legislative Counsel
	1	FFI	<b>B</b> II	ARY		1		
S	М	Т	W	TH	F	S		
5	111	1	••		1	2	F 1 10	
3	4	5	6	7	8	9	<u>Feb. 18</u>	Presidents' Day.
10	11	12	13	14	15	16	<u>Feb. 22</u>	Last day for <b>bills to be introduced</b> (J.R. 61(a)(1)), (J.R. 54(a)).
17	18	19	20	21	22	23		
24	25	26	27	28				
~					-	~		
S	Μ	Т	W	TH	F	S		
				_	1	2		
3	4	5	6	7	8	9		
10	11	12	13	14	15	16	<u>Mar. 29</u>	Cesar Chavez Day observed.
17	18	19	20	21	22	23		
24	25	26	27	28	<u>29</u>	30		
31								
		A	PRI	L				
S	Μ	Т	W	TH	F	S	<u>Apr. 11</u>	<b>Spring recess</b> begins upon adjournment of this day's session (J.R. 51(a)(2)
	1	2	3	4	5	6		
7	8	9	10	<u>11</u>	12	13	<u>Apr. 22</u>	<b>Legislature reconvenes</b> from Spring recess (J.R. 51(a)(2)).
14	15	16	17	18	19	20	<u>Apr. 26</u>	Last day for <b>policy committees</b> to hear and report to <b>fiscal committees</b>
21	<u>22</u>	23	24	25	<u>26</u>	27		<b>fiscal bills</b> introduced in their house $(J.R. 61(a)(2))$ .
28	29	30						
			MAY	Y	I		May 3	Last day for <b>policy committees</b> to hear and report to the Floor
S	Μ	Т	W	TH	F	S	<u></u>	<b>nonfiscal bills</b> introduced in their house (J.R. 61(a)(3)).
			1	2	3	4	<u>May 10</u>	Last day for <b>policy committees</b> to meet prior to June 3 (J.R. 61(a)(4)).
5	6	7	8	9	- 10	11	<u>May 17</u>	Last day for <b>fiscal committees</b> to hear and report to the Floor bills introduced in their house (J.R. $61(a)(5)$ ). Last day for <b>fiscal committees</b> to
12	13	14	15	16	<u>17</u>	18		meet prior to June 3 (J.R. $61(a)(6)$ ).
12	20	21	22	23	24	25	<u>May 27</u>	Memorial Day.
26						23		31 Floor Session Only. nittees, other than conference or Rules committees, may meet for any purpo
20	<u>27</u>	<u>28</u>	<u>29</u>	<u>30</u>	<u>31</u>		(J.R. 61(	

May 31 Last day for bills to be passed out of the house of origin (J.R. 61(a)(8)).

			JUN	E				
S	Μ	Т	W	TH	F	S	<u>Jun. 3</u>	Committee meetings may resume (J.R. 61(a)(9)).
						1	<u>Jun. 5</u> Jun. 15	Budget Bill must be passed by midnight (Art. IV, Sec. 12(c)(3)).
2	<u>3</u>	4	5	6	7	8	<u>500.15</u>	<b>Budget Bin</b> must be passed by intellight (Art. 17, 5ee. 12(e)(5)).
9	10	11	12	13	14	<u>15</u>		
16	17	18	19	20	21	22		
23	24	25	26	27	28	29		
30								
		•	JUL	Y				
S	М	Т	W	TH	F	S		
	1	2	3	<u>4</u>	5	6	<u>Jul. 4</u>	Independence Day.
7	8	9	<u>10</u>	11	<u>12</u>	13	<u>Jul. 10</u>	Last day for <b>policy committees</b> to hear and report <b>fiscal bills</b> to <b>fiscal committees</b> (J.R. 61(a)(10)).
14	15	16	17	18	19	20	<u>Jul. 12</u>	Last day for <b>policy committees</b> to meet and report bills (J.R. 61(a)(11)).
21	22	23	24	25	26	27		<b>Summer recess</b> begins upon adjournment of this day's session, provided Budget Bill has been passed (J.R. $51(a)(3)$ ).
28	29	30	31					
			UGU	ST				
S	Μ	Т	W	TH	F	S	<u>Aug. 12</u>	<b>Legislature reconvenes</b> from Summer recess (J.R. 51(a)(3)).
				1	2	3	<u>Aug. 30</u>	Last day for <b>fiscal committees</b> to meet and report bills to Floor $(J.R. 61(a)(12))$ .
4	5	6	7	8	9	10		(5.12. 51(4)(12)).
11	<u>12</u>	13	14	15	16	17		
18	19	20	21	22	23	24		
25	26	27	28	29	<u>30</u>	31		
		SEP	TEN	IBER	2		<u>Sep. 2</u>	Labor Day.
S	Μ	Т	W	TH	F	S	<u>Sep. 3-1.</u>	<b>B</b> Floor Session Only. No committees, other than conference
1	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>	7		and Rules committees, may meet for any purpose (J.R. 61(a)(13)).
8	<u>9</u>	<u>10</u>	<u>11</u>	<u>12</u>	<u>13</u>	14	<u>Sep. 6</u>	Last day to <b>amend bills on the floor</b> (J.R. 61(a)(14)).
15	16	17	18	19	20	21	<u>Sep. 13</u>	Last day for <b>each house to pass bills</b> (J.R. 61(a)(15)). <b>Interim Study Recess</b> begins upon adjournment of this day's
22	23	24	25	26	27	28		session (J.R. 51(a)(4)).
29	30							
L		l	I	1		I		

\*Holiday schedule subject to Senate Rules committee approval.

# IMPORTANT DATES OCCURRING DURING INTERIM STUDY RECESS

<u>2019</u> <u>Oct. 13</u>	Last day for Governor to sign or veto bills passed by the Legislature on or before Sep. 13 and in the Governor's possession after Sep. 13 (Art. IV, Sec.10(b)(1)).
<u>2020</u> <u>Jan. 1</u> <u>Jan. 6</u>	Statutes take effect (Art. IV, Sec. 8(c)). Legislature reconvenes (J.R. 51 (a)(4)).

Page 2 of 2

# Chapter V Board Administration & Staff

Legislation - Definition of the Positions Taken by the Physical Therapy Board Regarding Proposed Legislation (Board Policy)

Legislation - Definition of theThe Board will adopt the following positionsPositions Taken by the Physicalregarding pending or proposed legislation.

Oppose: The Board will actively oppose proposed legislation and demonstrate opposition through letters, testimony and other action necessary to communicate the oppose position taken by the Board.

Oppose, unless amended: The Board will take an opposed position and actively lobby the legislature to amend the proposed legislation.

Neutral: The Board neither supports nor opposes the addition/amendment/repeal of the statutory provision(s) set forth by the bill.

Watch: The watch position adopted by the Board will indicate interest regarding the proposed legislation. The Board staff and members will closely monitor the progress of the proposed legislation and amendments.

Support, if amended: The Board will take a supportive position and actively lobby the legislature to amend the proposed legislation.

Support: The Board will actively support proposed legislation and demonstrate support through letter, testimony and any other action necessary to communicate the support position taken by the Board.

Bill	Author	Summary	Board's Position	Status	
<u>AB 5</u> 12/3/18)	Gonzalez	Worker Status: Independent Contractors Existing law, as established in the case of Dynamex Operations West, Inc. v. Superior Court of Los Angeles (2018) 4 Cal. 5 <sup>th</sup> 903 (Dynamex), creates a presumption that a worker who performs services for a hirer is an employee. This bill would state the intent of the Legislature to include provisions within this bill would codify the decision in the Dynamex case and clarify its application.	No Position	12/3/18	Read first time. To Print. From Printer. May be heard in committee January 3 <sup>rd</sup> . Active bill in the Assembly pending referral
AB 71 (Amended Assembly 2/25/19)	Melendez & Kiley		No Position	12/3/18 1/17/19 2/25/19 2/26/19	Read first time. To print. Referred to Assembly Committee on Labor and Employment. From Committee Chair with author's amendments: Amend and re-refer to Committee on Labor and Employment. Read second time and amended. Re-referred to Assembly Committee on Labor and Employment.

<u>AB 193</u> 3/5/19)	Patterson	<b>Professions and Vocations</b> This bill would require the Department, beginning January 1, 2021 to conduct a comprehensive review of all licensing requirements. This bill would require the department to report to the Legislature on January 1, 2023 and every 2 years thereafter on the department's progress and would require the department to issue a final report to the Legislature no later than January 1, 2023. This bill would require the biennial reports to identify the professions reviewed, each unnecessary licensing requirement, and the department's recommendations to the Legislature on whether to keep, modify or eliminate overly burdensome requirements.	No Position	1/10/19 2/4/19 3/5/19 3/6/19	Read first time. To print. Referred to Assembly Business and Professions Committee. From committee chair, with author's amendments: Amend, and re-refer to Assembly Business and Professions Committee. Re-referred to Assembly Business and Professions Committee.
AB 496 (Introducted 2/12/19)	Holden		No Position.	2/12/19 2/13/19	
				2/21/19	

AB 613 (Introduced 2/14/19)	Low	Professions and Vocations: Regulatory Fees This bill would authorize each Board within the department to increase every four years any fee authorized by that Board by an amount not to exceed the increase in the California Consumer Price Index for the preceding 4 years, subject to specific conditions. This bill would require the director of the department to approve any fee increase proposed by the Board except under specified circumstances. By authorizing an increase in the amount of fees deposited into a continuously appropriated fund, this bill would make an appropriation.	No Position.	2/14/19 2/15/19 2/25/19	Read first time. To print. From printer. May be heard in Committee March 17, 2019. Referred to Assembly Business and Professions Committee.
AB 1592 (Introduced 2/22/19)	Bonta	Athletic Trainers This bill would state the intent of the Legislature to enact legislation relating to the licensure and regulation of athletic trainers.	No Position.	2/22/19 2/23/19 2/25/19	Introduced. To print. From printer. May be heard in Committee March 25, 2019. Read first time.
SB 53 (Amended 3/5/19)	Wilk Bates, Glazer, Jones, Portantino, Choi, Gallagher, Lackey, Mathis, and Patterson	<b>Open Meetings</b> This bill would specify that the definition of "state body" includes an advisory board, advisory committee, advisory committee, advisory committee, or similar multimember advisory body of a state body that consists of 3 or more individuals, as prescribed, except a board, commission, committee, or similar multimember body on which a member of a body serves in their official capacity as a representative of that state body and that is supported, in whole or in part, by funds provided by the state body, whether the multimember body is organized and operated by the state body or by a private corporations. This bill would declare that it is to take effect immediately as an urgency statute.	No Position	12/10/18 1/16/19 2/20/19 3/5/19 3/12/19	Introduced. To Senate Rules Committee for assignment. To print. Referred to Senate Standing Committee on Governmental Organization. Set for hearing March 12, 2019. From Senate Standing Committee on Governmental Organization with author's amendments. Read second time and amended. Re- referred to Senate G.O Committee. From Committee: Do pass and re-refer to Senate

					Appropriations Committee.
SB 425 (Introduced 2/21/19)	Hill	Health Practitioners: Licensee's File: Probationary Physician's and Surgeon's Certificate: Unprofessional Conduct This bill This bill would require any health facility or clinic, administrator or chief executive officer of a health care service plan, or other entity that makes any arrangement under which a healing arts licensee is allowed to practice in or provide care for patients to report any allegation of sexual abuse or sexual misconduct made against a healing arts licensee to the relevant state licensing agency within 15 days of receiving the allegation and would require the relevant agency to investigate the circumstances underlying a received report. The bill would also require an employee or healing arts licensee that works in a health facility or clinic, health care service plan, or other entity with knowledge of any allegation of sexual abuse or sexual misconduct by a healing arts licensee to report to the relevant state agency having jurisdiction over the healing arts licensee and the administration of the health facility or clinic, health care service plan, or other entity within 15 days of knowing about the allegation of sexual abuse or sexual misconduct. The bill would make a willful failure to file the report by a health facility or clinic, health care service plan, or other entity punishable by a civil fine not to exceed \$100,000 per violation and any other failure to make that report punishable by a civil fine not to exceed \$50,000 per	No Position.	2/21/19 2/22/19 3/7/19	Introduced. Read first time. To Senate Rules Committee for assignment. To print. From printer. May be acted upon on or after March 24, 2109. Referred to Senate Business Professions and Economic Development Committee.

violation. a	as specified.		
	ould also prohibit a		
	cluding an employee or		
	contracted or		
	cted to provide health		
	ces, a health facility or		
	alth care service plan, or		
	y from incurring civil or		
	bility as a result of		
making a	-		
	ould require the board to		
	probationary physician's		
	on's certificate and the statement of issues to an		
	nember of the public and		
	or certificate and on the board's internet		
	r 10 years from		
issuance.	ould delete the condition		
	lure to attend and		
	in an interview by the epeated. The bill would		
	e an obsolete provision.		
	ould authorize the board		
	gnee, upon receipt of		
	n that the public health,		
	welfare requires		
	y action, to place a		
	s and surgeon's		
	on suspension pending		
	ceedings and would		
	board to inform the		
	f the facts or conduct		
	the suspension. The bill		
	lire the board to post		
	to the emergency order		
	sion on its internet		
	he bill would authorize		
	of the suspended		
	request a hearing for an		
	spension order and		
	cify how the hearing is to		
be conduc			

	[			0/04/40	
<u>SB 537</u>	Hill	Workers Compensation:	No Position	2/21/19	Introduced. Read
(Introduced 2/21/19)		Independent Bill Review			first time. To Senate
2,21,10)		Existing law establishes a workers'			Rules Committee for
		compensation system,			assignment. To print.
		administered by the Administrative		0/00/40	
		Director of the Division of Workers'		2/22/19	From printer. May be
		Compensation, to compensate an			acted upon on or
		employee for injuries sustained in			after March 24, 2019.
		the course of employment. Existing		3/7/19	Referred to Senate
		law requires an employer to		3///19	Rules Committee.
		provide medical, surgical,			Rules Committee.
		chiropractic, acupuncture, and			
		hospital treatment that is			
		reasonably required to cure or			
		relieve the injured worker from the			
		effects of the injury. Upon			
		payment, adjustment, or denial of a			
		complete or incomplete itemization			
		of medical services, existing law			
		requires an employer to provide an			
		explanation of review. If the			
		provider disputes the amount paid,			
		existing law authorizes the provider			
		to request a 2nd review. Existing			
		law authorizes a provider to			
		request an independent bill review			
		within 30 calendar days of service			
		of the 2nd review if the only dispute			
		is the amount of payment and the provider has received a 2nd review			
		that did not resolve the dispute.			
		This bill would make technical,			
		nonsubstantive changes to the			
		provision authorizing a provider to			
		request an independent bill review.			



BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY · GAVIN NEWSOM, GOVERNOR

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## Briefing Paper

Date:	March 4, 2019 <u>Agen</u>	<u>da Item 12(A)</u>
Prepared f	I for: PTBC Members	
Prepared b	by: Brooke Arneson	
Subject:	Rulemaking Report	
Purpose:	<ul> <li>To update the Board on the status of proposed rulemaking in progress an update on the rulemaking process.</li> </ul>	d to provide an

- Attachments: 1. 2018/19 Rulemaking Tracking Form
  - 2. Updated DCA Rulemaking Process

## Background:

At the November 2018 meeting, the Board adopted the 2019 Rulemaking Calendar as required by Government Code (GC) § 11017.6. The rulemaking calendar prepared pursuant to this section sets forth the Board's rulemaking plan for the year and is published by the Office of Administrative Law (OAL) in the California Regulatory Notice Register (Notice Register); the Notice Register is available on OAL's website: <u>http://www.oal.ca.gov/Notice\_Register.htm</u>

From the 2019 Rulemaking Calendar, staff developed a rulemaking tracking form on which all rulemaking progress is noted and reported to the Board at its quarterly meetings.

Effective September 7, 2016 all regulatory packages must be submitted to the Department of Consumer Affairs for Business, Consumer Services, and Housing Agency (Agency) review, prior to publicly noticing with the Office of Administrative Law (OAL). A copy of the current DCA Rulemaking process is included.

### Action:

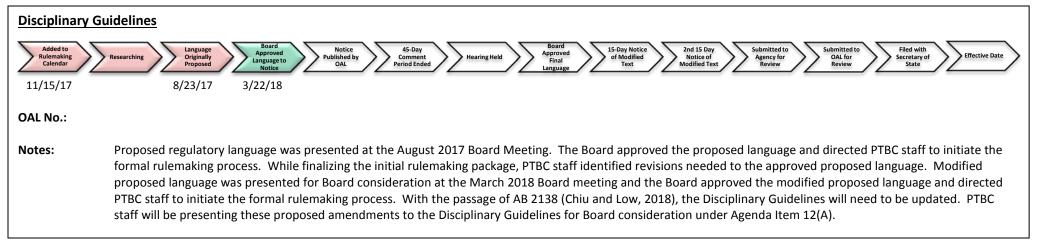
No action is requested on presentation of the rulemaking report.

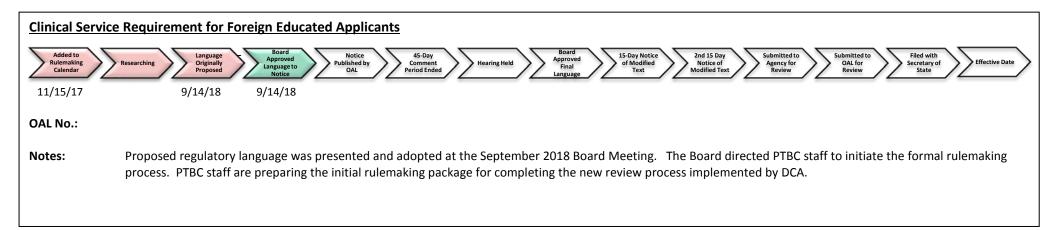
# 2019 Rulemaking Tracking Form



Examinatio	on Passing Standard/Setting Examination Score
Added to Rulemaking Calendar	Board Approved Language Originally Proposed     Board Approved Language to Notice     Notice     45-Day Comment Period Ended     Board Approved Language     15-Day Notice of Modified Text     2nd 15 Day Notice of Modified Text     Submitted to Agency for Review     Submitted to OAL for Review     Filed with Secretary of State
11/15/17	5/25/17 9/14/18
OAL No.:	
Notes:	Proposed regulatory language was presented at the May 2017 Board Meeting. The Board approved the proposed language and directed PTBC staff to initiate the formal rulemaking process. While finalizing the initial rulemaking package, DCA legal proposed revisions to the approved proposed language. Modified proposed language was presented for Board consideration at the September 2018 Board meeting and the Board approved the modified proposed language and directed PTBC staff to initiate the staff to initiate the September 2018 Board meeting and the Board approved the modified proposed language and directed PTBC staff are preparing the initial rulemaking package for completing the new review process implemented by DCA.

# 2019 Rulemaking Tracking Form

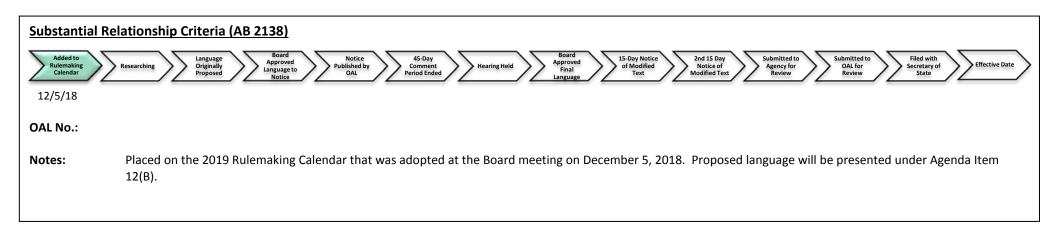




Teal: Current Status Burgundy: Completed

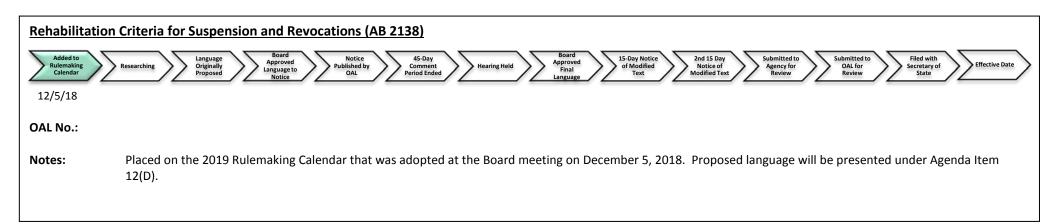
Physical Therapy Board of California Quarterly Report (Q-2) (Oct – Dec 2018)

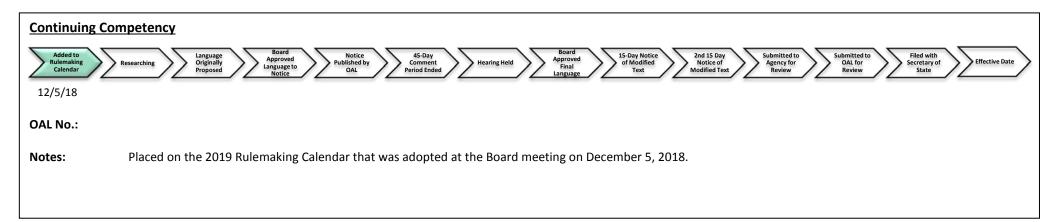
# 2019 Rulemaking Tracking Form



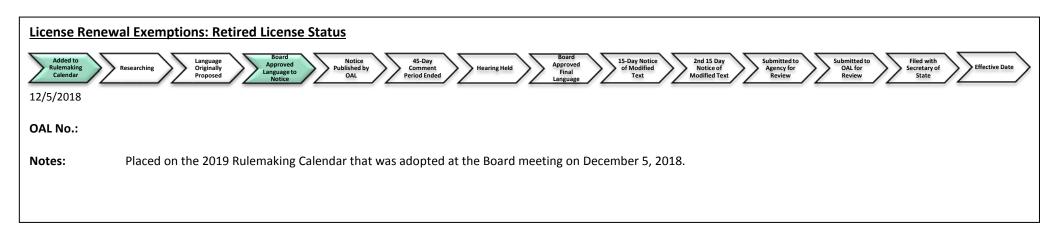
<b>Rehabilitation</b>	Criteria for Denial and Reinstatement of Licensure (AB 2138)
Added to Rulemaking Calendar 12/5/18	Language Originally Proposed       Board Approved Language to Notice       Notice Published by OAL       45-Day Comment Period Ended       Hearing Held       Board Approved Final Language       15-Day Notice of Modified Text       Submitted to Agency for Review       Submitted to OAL for Review       Submitted to OAL for State
OAL No.:	
Notes:	Placed on the 2019 Rulemaking Calendar that was adopted at the Board meeting on December 5, 2018. Proposed language will be presented under Agenda Item 12(C).

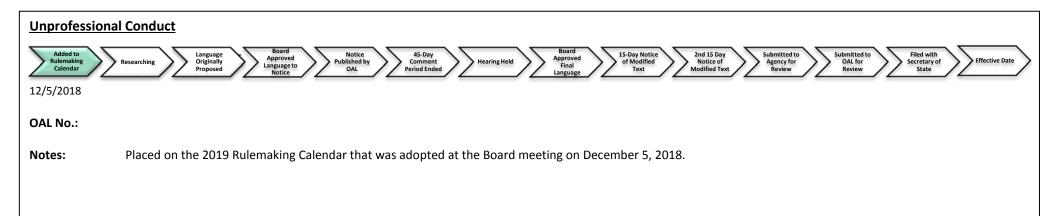
# 2019 Rulemaking Tracking Form





# 2019 Rulemaking Tracking Form





Teal: Current Status Burgundy: Completed

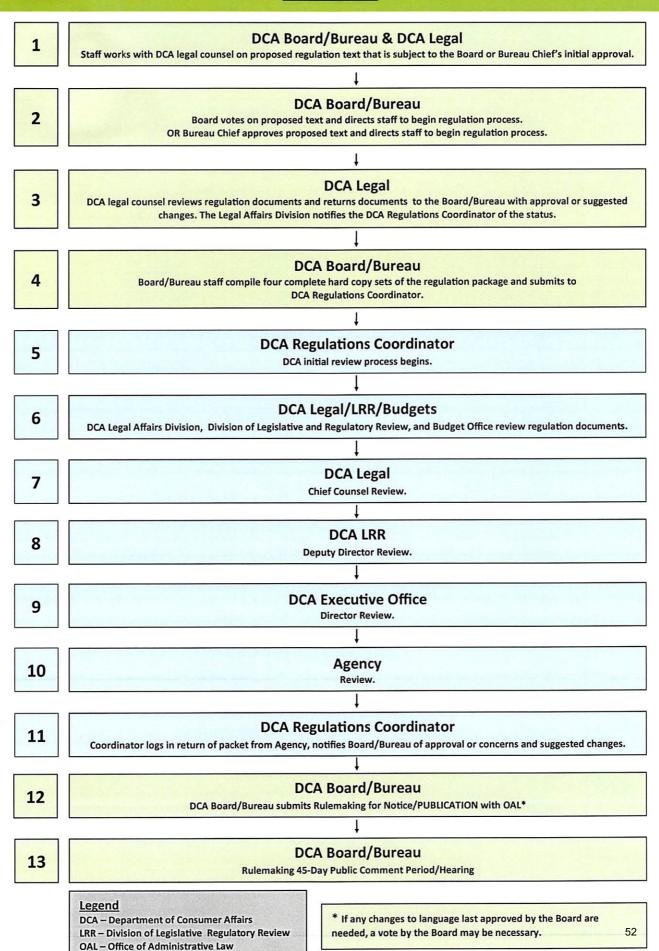
### **Processing Times**

- A rulemaking file must be completed within one year of the publication date of the Notice of Proposed Action. The OAL issues the Notice File Number upon filing the Notice of Proposed Action.
- The DCA is allowed thirty calendar days to review the rulemaking file prior to submission to the Department of Finance (DOF).
- The DOF is allowed thirty days to review the rulemaking file prior to submission to the OAL.
- The OAL is allowed thirty working days to review the file and determine whether to approve or disapprove it. The OAL issues the Regulatory Action Number upon submission of the rulemaking file for final review.
- Pursuant to Government Code section 11343.4, as amended by Section 2 of Chapter 295 of the Statutes of 2012 (SB 1099, Wright), regulation effective dates are as follows:

Date Filed with the Secretary of State	Effective Date
September 1 <sup>st</sup> – November 30 <sup>th</sup>	January 1 <sup>st</sup>
December 1 <sup>st</sup> – February 29 <sup>th</sup>	April 1 <sup>st</sup>
March 1 <sup>st</sup> – May 31 <sup>st</sup>	July 1 <sup>st</sup>
June 1 <sup>st</sup> – August 31 <sup>st</sup>	October 1 <sup>st</sup>

### **REGULAR RULEMAKING PROCESS—DCA BOARDS/BUREAUS**

### **INITIAL PHASE**



### **REGULAR RULEMAKING PROCESS—DCA BOARDS/BUREAUS**

**FINAL PHASE** 

### DCA Board/Bureau 1 Review of comments received from 45-day public comment period/hearing. Determination of issuance of 15-day notice or adoption of proposed text. DCA Board/Bureau 2 Upon adoption of language, Board/Bureau completes final rulemaking binder and delivers to DCA Legal. DCA Legal 3 Logged by Senior Legal Analyst, sent to assigned Legal Counsel. **To DOF via Budgets DCA Regulations Coordinator** 4 Std. Form 399, if needed, + Initiates review by DOF. Distributes for further DCA review. for review. **DCA Legal** 5 Logged by Senior Legal Analyst, reviewed by Assistant Chief Counsel and Chief Counsel. DCA LRR 6 Deputy Director review. **DCA Executive Office** 7 Director review. I Agency 8 Secretary review. (Section 100 changes are exempt.) **DCA Regulations Coordinator** 9 Closing paperwork. Distributed to Board/Bureau with final approval. 1 DCA Board/Bureau 10 Submits final rulemaking to OAL for review. 1 OAL 11 OAL reviews rulemaking for: 1) Necessity; 2) Authority; 3) Clarity; 4) Consistency; 5) Reference; and, 6) Nonduplication. DCA Board/Bureau 12 If approved: Rulemaking is complete; language takes effect on next effective date or date requested. If disapproved: Board/Bureau decides whether to amend and resubmit or withdraw the regulatory package.

Legend	
DCA – Department of Consumer Affairs	
LRR – Division of Legislative Regulatory Review	
OAL – Office of Administrative Law	
DOF – Department of Finance	
Std. Form 399 - Economic and Fiscal Impact Statem	ent



BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY - GOVERNOR EDMUND G. BROWN JR.

Physical Therapy Board of California 2005 Evergreen St. Suite 1350, Sacramento, California 95815 Phone: (916) 561-8200 Fax: (916) 263-2560 Internet: www.ptbc.ca.gov



Briefing Paper	Agenda Item 12(A)	
Date:	March 14, 2019	
Prepared for:	PTBC Members	
Prepared by:	Elsa Ybarra	
Subject:	1399.15, Guidelines for Issuing Citations and Imposing Discipline (Guidelines)	
Purpose:	To propose revisions to the language of the Guidelines for Issuing Citations and Imposing Discipline included by reference in section 1399.15 of Article 8, Division 13.2, Title 16 of the California Code of Regulations, specifically: - Definition of Substantial Relationship and Rehabilitation Criteria	
Attachments:	1. Modified language 2. AB 2138	

### **Background:**

The Board initially adopted into regulation the "Model Guidelines for Imposing Discipline" in July 1997. Since then the Board has adopted language modifying the title and content of the Guidelines into regulation on five separate occasions.

Since then, the Board considered proposed language modifications to address current issues identified by staff and counsel at the August 2017, November 2017 and the March 2018 meetings. Board staff modified the language adopted by the Board at said meetings accordingly.

However, when learning AB 2138 would most likely be signed by the Governor, Board staff considered the lengthy and burdensome regulatory process and thought it may be prudent to wait before modifying the Guidelines language conforming with AB 2138 that will become operative on July 1, 2020. To address AB 2138, additional revisions have been made to the Guidelines. For your review and consideration, only the sections revised (yellow highlight) are attached. If approved, they will be incorporated into the existing rulemaking packet.

It was advised AB 2138 requires boards to amend existing regulations governing substantially related crimes or acts and rehabilitation criteria. The Boards existing regulations addressing substantial relations criteria and rehabilitation reside in sections 1398.20; 1398.21 and 1398.22 of the California Code of Regulations. The proposed amendments to these sections will be addressed under Agenda Items 12 B, C and D.

### **Action Requested:**

Consideration of the following motion: "To approve the proposed regulatory changes as modified and direct the Executive Officer to take all steps necessary to initiate the rulemaking process, authorize the Executive Officer to make any technical or non-substantive changes to the rulemaking package, notice the proposed text for a 45-day comment period and if no hearing is requested, adopt the proposed regulatory changes as modified."

# Physical Therapy Board of California Guidelines for Issuing Citations &and Imposing Discipline

Edmund G. Brown Jr. Gavin Newsom, Governor

Dean R. Grafilo Denise Brown, Director Department of Consumer Affairs

Physical Therapy Board of California Members:

Alicia Rabena-Amen, P.T., M.P.T., President Eserick "TJ" Watkins, Vice President Debra Alviso, P.T., D.P.T., O.C.S. President Daniel Drummer, P.T., D.P.T. Jesus Dominguez, P.T., PhD. Katarina Eleby, M.A. Tonia McMillian Marty Jewell, PT, PhD, Vice President Sara Takii, PT, DPT James E. Turner, M.P.A. Carol A. Wallisch, M.A., M.P.H. Katarina Eleby

Executive Officer: Jason Kaiser

Published by the Physical Therapy Board of California, Department of Consumer Affairs, 2005 Evergreen Street, Suite 1350, Sacramento, California 95815.

December 2013March 2019 56<sup>th</sup> Edition

### DENIAL OF LICENSURE & <u>AND</u> ISSUANCE OF AN INITIAL PROBATIONARY LICENSE

### Mandatory Denial of a License

In accordance with <u>Business and Professions Code</u> Ssection 2660.5 of the B&P Code, the Board must deny licensure to any applicant who is required to be registered pursuant to Penal Code Ssection 290, unless the only basis for the registration is a misdemeanor conviction under Penal Code Ssection 314. There is no discretion allowed. If an applicant is a <u>Penal Code section</u> 290 registrant, <u>his or herthe</u> application for licensure will be denied.

### Permissive Denials of a License

The Board has the rightauthority to deny a license to any applicant for any of the following reasons:

<u>Business and Professions Code section 480,</u>: <u>tThe Physical Therapy</u> Board has the authority to deny licensure to any applicant whose misconduct or criminal history is substantially related to the qualifications, functions, or duties of a physical therapist or physical therapist assistant. Reasons for denial of a license include, but are not limited to, the following:

- Conviction of a crime substantially related to the practice of physical therapy
- Any act involving dishonesty, fraud, or deceit with intent to substantially benefit or another or to substantially injure another
- Any act which is grounds for revocation of a license
- Making a false statement on the application
- The applicant has been convicted of a crime within the preceding seven years from the date of application that is substantially related to the qualifications, functions, or duties of the business or profession
- <u>The applicant was convicted of a serious felony, as defined in Section 1192.7 of</u> <u>the Penal Code</u>
- The applicant has been subjected to formal discipline by a licensing board in or outside California within the preceding seven years from the date of application based on professional misconduct that would have been cause for discipline before the board for which the present application is made and that is substantially related to the qualifications, functions, or duties of the business or profession for which the present application is made
- Knowingly made a false statement of fact that is required to be revealed in the application for the license.

In addition to Section 480, the Board has the authority to deny a license for any of the following reasons:

<u>Business and Professions Code section 2635:</u> e<u>E</u>very applicant for a license under this chapter shall, at the time of application, be a person over 18 years of age, not addicted to alcohol or any controlled substance, have successfully completed the education and training required by Section 2650, and not have committed acts or crimes constituting grounds for denial of licensure under Section 480.

<u>Business and Professions Code section 2660, subdivision (f)(1):</u> Obtaining or possessing in violation of law, or except as directed by a licensed physician and surgeon, dentist, or podiatrist, administering to himself or herself, or furnishing or administering to another, any controlled substances or any dangerous drug.

Business and Professions Code section 2660, subdivision (f)(2): Using any controlled substance or any dangerous drug;.

Business and Professions Code section 2660, subdivision (w): Habitual intemperance.

<u>Business and Professions Code section 2660.2, subdivision (a):</u> The Board may refuse a license to any applicant guilty of unprofessional conduct or sexual activity referred to in Section 2660.1.

<u>Business and Professions Code section 2660.2:</u> The Board may refuse a license to any applicant guilty of unprofessional conduct or sexual misconduct as defined in <u>B&P</u> <u>Business and Professions</u> Code, <u>Ss</u>ection 2660.1 and <u>California Code of Regulations</u>, Title 16, <u>California Code of Regulations</u>, <u>Ss</u>ection 1399.23. The Board may, in its sole discretion, issue a public letter of reprimand or may issue a probationary license to any applicant for a license who is guilty of unprofessional conduct, but who has met all other requirements for licensure.

### **Appeal Rights**

The applicant has the right to appeal the denial or the issuance of a license with terms and conditions. In either case, a Statement of Issues would be filed in accordance with Chapter  $5_7$  (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code, and the Board shall have all the powers granted therein.

Any person whose application for a license has been denied by the Board may reapply to the Board for a license only after a period of one (1) year from the date of the denial.



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## Briefing Paper

Date:	March 5, 2019	Agenda Item 12(B)	
Prepared for:	PTBC Members		
Prepared by:	Brooke Arneson		
Subject:	Amend CCR 1399.20, Substantial Relationship Criteria		
<b>Purpose:</b> To propose revisions to the language in Section 1399.20 of Article 8, Division 13.2, Title 16 of the California Code of Regulations			
Attachments:	<ol> <li>Proposed Amendments to CCR Section 1399.20</li> <li>AB 2138 Bill Language</li> </ol>		

### Background:

Existing law (Business and Professions Code Section 480) presently authorizes the Board to deny an application for licensure based on a conviction for a crime or act substantially related to the licensed business or profession. Likewise, Section 490 authorizes the board to suspend or revoke a license on the basis that the licensee was convicted of a crime substantially related to the qualifications, functions, or duties of the business or profession.

The Legislature's intent in enacting AB 2138 was "to reduce licensing and employment barriers for people who are rehabilitated." Section 480 was amended to restrict the Board's ability to use prior convictions or acts when denying licenses. Beginning July 1, 2020, the Board may not deny a license to an applicant because the applicant was convicted of a crime, or due to acts underlying the conviction, if the applicant has a certificate of rehabilitation, was granted clemency, made a showing of rehabilitation, or the conviction was dismissed or expunged.

## **Discussion:**

AB 2138 will permit the board to deny a license when an applicant has been convicted of a crime, if the crime is substantially related to the qualifications, functions, or duties of the physical therapy profession and one of the following conditions exists:

- The conviction occurred within the seven years preceding the application date. This does not apply if the applicant was convicted of:
  - o A serious felony under Penal Code 1192.7
  - o A registerable offense under Penal Code Section 290
- The applicant is presently incarcerated for the crime
- The applicant was released from incarceration for the crime within the seven years preceding the application date.

AB 2138 also specified three criteria that the Board must consider when evaluating whether a crime is substantially related to the physical therapy profession. The criteria shall include all of the following:

- The nature and gravity of the offense,
- The number of years elapsed since the date of the offense, and
- The nature and duties of the profession in which the applicant seeks licensure or in which the licensee is licensed.

The proposed language incorporates the AB 2138 substantial relationship criteria. It is also expanded to included discipline under Business and Professions Code Section 141, because substantially related acts that are the basis for discipline in another jurisdiction may be used to discipline a licensee under this section. The proposed language also includes "professional misconduct" as this may be considered for denial under Business and Professions Code Section 480.

### Action:

Should the Board move to initiate the rulemaking process, consider the following motions:

### Motions for Option 1:

"Approve the proposed regulatory text of Option 1 for Section 1399.20, direct staff to submit the text to the Director of Consumer Affairs and the Business, Consumer Services, and Housing Agency for review and if no adverse comments are received, authorize the Executive Officer to take all steps necessary to initiate the rulemaking process, make any non-substantive changes to the package, and set the matter for hearing."

"Approve the proposed regulatory text of Option 1 as amended [....] for Section 1399.20, direct staff to submit the text to the Director of Consumer Affairs and the Business, Consumer Services, and Housing Agency for review and if no adverse comments are received, authorize the Executive Officer to take all steps necessary to initiate the rulemaking process, make any non-substantive changes to the package and set the matter for hearing."

### Motions for Option 2:

"Approve the proposed regulatory text of Option 2 for Section 1399.20, direct staff to submit the text to the Director of Consumer Affairs and the Business, Consumer Services, and Housing Agency for review and if no adverse comments are received, authorize the Executive Officer to take all steps necessary to initiate the rulemaking process, make any non-substantive changes to the package, and set the matter for hearing."

"Approve the proposed regulatory text of Option 2 as amended [....] for Section 1399.20, direct staff to submit the text to the Director of Consumer Affairs and the Business, Consumer Services, and Housing Agency for review and if no adverse comments are received, authorize the Executive Officer to take all steps necessary to initiate the rulemaking process, make any non-substantive changes to the package and set the matter for hearing."

# PHYSICAL THERAPY BOARD OF CALIFORNIA PROPOSED LANGUAGE

Proposed amendments to the regulatory language are shown in <u>single underline</u> for new text and <del>single strikethrough</del> for deleted text.

(1) Amend Section 1399.20 in Article 8, Division 13.2 of Title 16 of the California Code of Regulations to read as follows:

# **OPTION 1**

# § 1399.20. Substantial Relationship Criteria.

(a) For the purposes of denial, suspension or revocation of a license, pursuant to <u>section 141 or</u> Division 1.5 (commencing with Section 475) of the code, a crime, <u>professional misconduct</u>, or act shall be considered to be substantially related to the qualifications, functions or duties of a person holding a license under the Physical Therapy Practice Act if to a substantial degree it evidences present or potential unfitness of a person to perform the functions authorized by the license in a manner consistent with the public health, safety or welfare. Such crimes or acts shall include but not be limited to the following:

(a) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the violation of, or conspiring to violate any provision or term of the Physical Therapy Practice Act.

(b) Conviction of a crime involving fiscal dishonesty arising out of or in connection with the practice of physical therapy.

(c) Violating or attempting to violate any provision or term of the Medical Practice Act. (b) In making the substantial relationship determination required under subdivision (a) for a crime, the board shall consider the following criteria:

(1) The nature and gravity of the offense;

(2) The number of years elapsed since the date of the offense; and

(3) The nature and duties of a licensee [or physical therapist or physical therapist assistant].

Note: Authority cited: Sections 481, <u>493</u> and 2615, Business and Professions Code. Reference: Sections <u>141, 480, 481, 490, 493, 2660, 2660.5</u> and 2661, Business and Professions Code.

# § 1399.20. Substantial Relationship Criteria.

(a) For the purposes of denial, suspension or revocation of a license, pursuant to <u>section 141 or</u> Division 1.5 (commencing with Section 475) of the code, a crime, <u>professional misconduct</u>, or act shall be considered to be substantially related to the qualifications, functions or duties of a person holding a license under the Physical Therapy Practice Act if to a substantial degree it evidences present or potential unfitness of a person to perform the functions authorized by the license in a manner consistent with the public health, safety or welfare. Such crimes or acts shall include but not be limited to the following:

(b) In making the substantial relationship determination required under subdivision (a) for a crime, the board shall consider the following criteria:

(1) The nature and gravity of the offense;

(2) The number of years elapsed since the date of the offense; and

(3) The nature and duties of a licensee [or physical therapist or physical therapist assistant].

(c) For purposes of subdivision (a), substantially related crimes, professional misconduct, or acts shall include but are not limited to, the following:

(a) (1) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the violation of, or conspiring to violate any provision or term of the Physical Therapy Practice Act or other state or federal laws governing the practice of physical therapy. (b) Conviction of a crime involving fiscal dishonesty arising out of or in connection with

the practice of physical therapy.

(c) (2) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the violation of, or conspiring to violate any provision or term of the Medical Practice Act.

(3) A conviction of child abuse.

(4) Conviction as a sex offender.

(5) Any crime, professional misconduct, or act involving the sale, gift, administration, or furnishing of narcotics or dangerous drugs or dangerous devices, as defined in Section 4022 of the code.

(6) Conviction for assault and/or battery.

(7) Conviction of a crime involving lewd conduct.

(8) Conviction of a crime involving fiscal dishonesty.

(9) Conviction for driving under the influence of drugs or alcohol.

Note: Authority cited: Sections 481, 493 and 2615, Business and Professions Code. Reference: Sections <u>141, 480, 481, 490, 493, 2660, 2660.5</u> and 2661, Business and Professions Code.

### Assembly Bill No. 2138

### CHAPTER 995

An act to amend, repeal, and add Sections 7.5, 480, 481, 482, 488, 493, and 11345.2 of, and to add Section 480.2 to, the Business and Professions Code, relating to professions and vocations.

[Approved by Governor September 30, 2018. Filed with Secretary of State September 30, 2018.]

#### LEGISLATIVE COUNSEL'S DIGEST

AB 2138, Chiu. Licensing boards: denial of application: revocation or suspension of licensure: criminal conviction.

Existing law provides for the licensure and regulation of various professions and vocations by boards within the Department of Consumer Affairs. Existing law authorizes a board to deny, suspend, or revoke a license or take disciplinary action against a licensee on the grounds that the applicant or licensee has, among other things, been convicted of a crime, as specified. Existing law provides that a person shall not be denied a license solely on the basis that the person has been convicted of a felony if he or she has obtained a certificate of rehabilitation or that the person has been convicted of a misdemeanor if he or she has met applicable requirements of rehabilitation developed by the board, as specified. Existing law also prohibits a person from being denied a license solely on the basis of a conviction that has been dismissed, as specified. Existing law requires a board to develop criteria to aid it when considering the denial, suspension, or revocation of a license to determine whether a crime is substantially related to the qualifications, functions, or duties of the business or profession the board regulates and requires a board to develop criteria to evaluate the rehabilitation of a person when considering the denial, suspension, or revocation of a license.

This bill would revise and recast those provisions to instead authorize a board to, among other things, deny, revoke, or suspend a license on the grounds that the applicant or licensee has been subject to formal discipline, as specified, or convicted of a crime only if the applicant or licensee has been convicted of a crime within the preceding 7 years from the date of application that is substantially related to the qualifications, functions, or duties of the business or profession for which the application is made, regardless of whether the applicant was incarcerated for that crime, or if the applicant has been convicted of a crime that is substantially related to the qualifications, functions, or duties of the business or profession for which the applicate to the provide the application is made and for which the applicant is presently incarcerated or for which the applicant was released from incarceration within the preceding 7 years, except as specified. The bill would prohibit a board from

denying a person a license based on the conviction of a crime, or on the basis of acts underlying a conviction, as defined, for a crime, if the conviction has been dismissed or expunged, if the person has provided evidence of rehabilitation, if the person has been granted clemency or a pardon, or if an arrest resulted in a disposition other than a conviction.

The bill would require the board to develop criteria for determining whether a crime is substantially related to the qualifications, functions, or duties of the business or profession. The bill would require a board to consider whether a person has made a showing of rehabilitation if certain conditions are met. The bill would require a board to follow certain procedures when requesting or acting on an applicant's or licensee's criminal history information. The bill would also require a board to annually submit a report to the Legislature and post the report on its Internet Web site containing specified deidentified information regarding actions taken by a board based on an applicant or licensee's criminal history information.

Existing law authorizes a board to deny a license on the grounds that an applicant knowingly made a false statement of fact that is required to be revealed in the application for licensure.

This bill would prohibit a board from denying a license based solely on an applicant's failure to disclose a fact that would not have been cause for denial of the license had the fact been disclosed.

Existing law authorizes a board, after a specified hearing requested by an applicant for licensure to take various actions in relation to denying or granting the applicant the license.

This bill would revise and recast those provisions to eliminate some of the more specific options that the board may take in these circumstances.

This bill would clarify that the existing above-described provisions continue to apply to the State Athletic Commission, the Bureau for Private Postsecondary Education, and the California Horse Racing Board.

This bill would also make necessary conforming changes.

This bill would make these provisions operative on July 1, 2020.

### The people of the State of California do enact as follows:

SECTION 1. Section 7.5 of the Business and Professions Code is amended to read:

7.5. (a) A conviction within the meaning of this code means a plea or verdict of guilty or a conviction following a plea of nolo contendere. Any action which a board is permitted to take following the establishment of a conviction may be taken when the time for appeal has elapsed, or the judgment of conviction has been affirmed on appeal or when an order granting probation is made suspending the imposition of sentence, irrespective of a subsequent order under the provisions of Section 1203.4 of the Penal Code. However, a board may not deny a license to an applicant who is otherwise qualified pursuant to subdivision (b) of Section 480.

Nothing in this section shall apply to the licensure of persons pursuant to Chapter 4 (commencing with Section 6000) of Division 3.

(b) This section shall become inoperative on July 1, 2020, and, as of January 1, 2021, is repealed.

SEC. 2. Section 7.5 is added to the Business and Professions Code, to read:

7.5. (a) A conviction within the meaning of this code means a judgment following a plea or verdict of guilty or a plea of nolo contendere or finding of guilt. Any action which a board is permitted to take following the establishment of a conviction may be taken when the time for appeal has elapsed, or the judgment of conviction has been affirmed on appeal or when an order granting probation is made suspending the imposition of sentence. However, a board may not deny a license to an applicant who is otherwise qualified pursuant to subdivision (b) or (c) of Section 480.

(b) (1) Nothing in this section shall apply to the licensure of persons pursuant to Chapter 4 (commencing with Section 6000) of Division 3.

(2) This section does not in any way modify or otherwise affect the existing authority of the following entities in regard to licensure:

(A) The State Athletic Commission.

(B) The Bureau for Private Postsecondary Education.

(C) The California Horse Racing Board.

(c) Except as provided in subdivision (b), this section controls over and supersedes the definition of conviction contained within individual practice acts under this code.

(d) This section shall become operative on July 1, 2020.

SEC. 3. Section 480 of the Business and Professions Code is amended to read:

480. (a) A board may deny a license regulated by this code on the grounds that the applicant has one of the following:

(1) Been convicted of a crime. A conviction within the meaning of this section means a plea or verdict of guilty or a conviction following a plea of nolo contendere. Any action that a board is permitted to take following the establishment of a conviction may be taken when the time for appeal has elapsed, or the judgment of conviction has been affirmed on appeal, or when an order granting probation is made suspending the imposition of sentence, irrespective of a subsequent order under the provisions of Section 1203.4, 1203.4a, or 1203.41 of the Penal Code.

(2) Done any act involving dishonesty, fraud, or deceit with the intent to substantially benefit himself or herself or another, or substantially injure another.

(3) (A) Done any act that if done by a licentiate of the business or profession in question, would be grounds for suspension or revocation of license.

(B) The board may deny a license pursuant to this subdivision only if the crime or act is substantially related to the qualifications, functions, or duties of the business or profession for which application is made.

(b) Notwithstanding any other provision of this code, a person shall not be denied a license solely on the basis that he or she has been convicted of a felony if he or she has obtained a certificate of rehabilitation under Chapter 3.5 (commencing with Section 4852.01) of Title 6 of Part 3 of the Penal Code or that he or she has been convicted of a misdemeanor if he or she has met all applicable requirements of the criteria of rehabilitation developed by the board to evaluate the rehabilitation of a person when considering the denial of a license under subdivision (a) of Section 482.

(c) Notwithstanding any other provisions of this code, a person shall not be denied a license solely on the basis of a conviction that has been dismissed pursuant to Section 1203.4, 1203.4a, or 1203.41 of the Penal Code. An applicant who has a conviction that has been dismissed pursuant to Section 1203.4, 1203.4a, or 1203.41 of the Penal Code shall provide proof of the dismissal.

(d) A board may deny a license regulated by this code on the ground that the applicant knowingly made a false statement of fact that is required to be revealed in the application for the license.

(e) This section shall become inoperative on July 1, 2020, and, as of January 1, 2021, is repealed.

SEC. 4. Section 480 is added to the Business and Professions Code, to read:

480. (a) Notwithstanding any other provision of this code, a board may deny a license regulated by this code on the grounds that the applicant has been convicted of a crime or has been subject to formal discipline only if either of the following conditions are met:

(1) The applicant has been convicted of a crime within the preceding seven years from the date of application that is substantially related to the qualifications, functions, or duties of the business or profession for which the application is made, regardless of whether the applicant was incarcerated for that crime, or the applicant has been convicted of a crime that is substantially related to the qualifications, functions, or duties of the business or profession for which the application is made and for which the applicant is presently incarcerated or for which the applicant was released from incarceration within the preceding seven years from the date of application. However, the preceding seven-year limitation shall not apply in either of the following situations:

(A) The applicant was convicted of a serious felony, as defined in Section 1192.7 of the Penal Code or a crime for which registration is required pursuant to paragraph (2) or (3) of subdivision (d) of Section 290 of the Penal Code.

(B) The applicant was convicted of a financial crime currently classified as a felony that is directly and adversely related to the fiduciary qualifications, functions, or duties of the business or profession for which the application is made, pursuant to regulations adopted by the board, and for which the applicant is seeking licensure under any of the following:

(i) Chapter 1 (commencing with Section 5000) of Division 3.

(ii) Chapter 6 (commencing with Section 6500) of Division 3.

(iii) Chapter 9 (commencing with Section 7000) of Division 3.

(iv) Chapter 11.3 (commencing with Section 7512) of Division 3.

(v) Licensure as a funeral director or cemetery manager under Chapter 12 (commencing with Section 7600) of Division 3.

(vi) Division 4 (commencing with Section 10000).

(2) The applicant has been subjected to formal discipline by a licensing board in or outside California within the preceding seven years from the date of application based on professional misconduct that would have been cause for discipline before the board for which the present application is made and that is substantially related to the qualifications, functions, or duties of the business or profession for which the present application is made. However, prior disciplinary action by a licensing board within the preceding seven years shall not be the basis for denial of a license if the basis for that disciplinary action was a conviction that has been dismissed pursuant to Section 1203.4, 1203.4a, 1203.41, or 1203.42 of the Penal Code or a comparable dismissal or expungement.

(b) Notwithstanding any other provision of this code, a person shall not be denied a license on the basis that he or she has been convicted of a crime, or on the basis of acts underlying a conviction for a crime, if he or she has obtained a certificate of rehabilitation under Chapter 3.5 (commencing with Section 4852.01) of Title 6 of Part 3 of the Penal Code, has been granted clemency or a pardon by a state or federal executive, or has made a showing of rehabilitation pursuant to Section 482.

(c) Notwithstanding any other provision of this code, a person shall not be denied a license on the basis of any conviction, or on the basis of the acts underlying the conviction, that has been dismissed pursuant to Section 1203.4, 1203.4a, 1203.41, or 1203.42 of the Penal Code, or a comparable dismissel or expungement. An applicant who has a conviction that has been dismissed pursuant to Section 1203.4, 1203.4a, 1203.41, or 1203.42 of the Penal Code shall provide proof of the dismissal if it is not reflected on the report furnished by the Department of Justice.

(d) Notwithstanding any other provision of this code, a board shall not deny a license on the basis of an arrest that resulted in a disposition other than a conviction, including an arrest that resulted in an infraction, citation, or a juvenile adjudication.

(e) A board may deny a license regulated by this code on the ground that the applicant knowingly made a false statement of fact that is required to be revealed in the application for the license. A board shall not deny a license based solely on an applicant's failure to disclose a fact that would not have been cause for denial of the license had it been disclosed.

(f) A board shall follow the following procedures in requesting or acting on an applicant's criminal history information:

(1) A board issuing a license pursuant to Chapter 3 (commencing with Section 5500), Chapter 3.5 (commencing with Section 5615), Chapter 10 (commencing with Section 7301), Chapter 20 (commencing with Section 9800), or Chapter 20.3 (commencing with Section 9880), of Division 3, or Chapter 3 (commencing with Section 19000) or Chapter 3.1 (commencing

with Section 19225) of Division 8 may require applicants for licensure under those chapters to disclose criminal conviction history on an application for licensure.

(2) Except as provided in paragraph (1), a board shall not require an applicant for licensure to disclose any information or documentation regarding the applicant's criminal history. However, a board may request mitigating information from an applicant regarding the applicant's criminal history for purposes of determining substantial relation or demonstrating evidence of rehabilitation, provided that the applicant is informed that disclosure is voluntary and that the applicant's decision not to disclose any information shall not be a factor in a board's decision to grant or deny an application for licensure.

(3) If a board decides to deny an application for licensure based solely or in part on the applicant's conviction history, the board shall notify the applicant in writing of all of the following:

(A) The denial or disqualification of licensure.

(B) Any existing procedure the board has for the applicant to challenge the decision or to request reconsideration.

(C) That the applicant has the right to appeal the board's decision.

(D) The processes for the applicant to request a copy of his or her complete conviction history and question the accuracy or completeness of the record pursuant to Sections 11122 to 11127 of the Penal Code.

(g) (1) For a minimum of three years, each board under this code shall retain application forms and other documents submitted by an applicant, any notice provided to an applicant, all other communications received from and provided to an applicant, and criminal history reports of an applicant.

(2) Each board under this code shall retain the number of applications received for each license and the number of applications requiring inquiries regarding criminal history. In addition, each licensing authority shall retain all of the following information:

(A) The number of applicants with a criminal record who received notice of denial or disqualification of licensure.

(B) The number of applicants with a criminal record who provided evidence of mitigation or rehabilitation.

(C) The number of applicants with a criminal record who appealed any denial or disqualification of licensure.

(D) The final disposition and demographic information, consisting of voluntarily provided information on race or gender, of any applicant described in subparagraph (A), (B), or (C).

(3) (A) Each board under this code shall annually make available to the public through the board's Internet Web site and through a report submitted to the appropriate policy committees of the Legislature deidentified information collected pursuant to this subdivision. Each board shall ensure confidentiality of the individual applicants.

(B) A report pursuant to subparagraph (A) shall be submitted in compliance with Section 9795 of the Government Code.

(h) "Conviction" as used in this section shall have the same meaning as defined in Section 7.5.

(i) This section does not in any way modify or otherwise affect the existing authority of the following entities in regard to licensure:

(1) The State Athletic Commission.

(2) The Bureau for Private Postsecondary Education.

(3) The California Horse Racing Board.

(j) This section shall become operative on July 1, 2020.

SEC. 5. Section 480.2 is added to the Business and Professions Code, to read:

480.2. (a) The Bureau for Private Postsecondary Education, the State Athletic Commission, and the California Horse Racing Board may deny a license regulated by it on the grounds that the applicant has one of the following:

(1) Been convicted of a crime.

(2) Done any act involving dishonesty, fraud, or deceit with the intent to substantially benefit himself or herself or another, or substantially injure another.

(3) (A) Done any act that if done by a licentiate of the business or profession in question, would be grounds for suspension or revocation of license.

(B) The Bureau for Private Postsecondary Education, the State Athletic Commission, and the California Horse Racing Board may deny a license pursuant to this subdivision only if the crime or act is substantially related to the qualifications, functions, or duties of the business or profession for which application is made.

(b) Notwithstanding any other provision of this code, a person shall not be denied a license solely on the basis that he or she has been convicted of a felony if he or she has obtained a certificate of rehabilitation under Chapter 3.5 (commencing with Section 4852.01) of Title 6 of Part 3 of the Penal Code or that he or she has been convicted of a misdemeanor if he or she has met all applicable requirements of the criteria of rehabilitation developed by the Bureau for Private Postsecondary Education, the State Athletic Commission, and the California Horse Racing Board to evaluate the rehabilitation of a person when considering the denial of a license under paragraph (1) of subdivision (f).

(c) Notwithstanding any other provisions of this code, a person shall not be denied a license by the Bureau for Private Postsecondary Education, the State Athletic Commission, or the California Horse Racing Board solely on the basis of a conviction that has been dismissed pursuant to Section 1203.4, 1203.4a, or 1203.41 of the Penal Code. An applicant who has a conviction that has been dismissed pursuant to Section 1203.4, 1203.4a, or 1203.41 of the Penal Code shall provide proof of the dismissal.

(d) The Bureau for Private Postsecondary Education, the State Athletic Commission, and the California Horse Racing Board may deny a license regulated by it on the ground that the applicant knowingly made a false

statement of fact that is required to be revealed in the application for the license.

(e) The Bureau for Private Postsecondary Education, the State Athletic Commission, and the California Horse Racing Board shall develop criteria to aid it, when considering the denial, suspension or revocation of a license, to determine whether a crime or act is substantially related to the qualifications, functions, or duties of the business or profession it regulates.

(f) (1) The Bureau for Private Postsecondary Education, the State Athletic Commission, and the California Horse Racing Board shall develop criteria to evaluate the rehabilitation of a person either when:

(A) Considering the denial of a license under this section.

(B) Considering suspension or revocation of a license under Section 490.

(2) The Bureau for Private Postsecondary Education, the State Athletic Commission, and the California Horse Racing Board shall take into account all competent evidence of rehabilitation furnished by the applicant or licensee.

(g) Except as otherwise provided by law, following a hearing requested by an applicant pursuant to subdivision (b) of Section 485, the Bureau for Private Postsecondary Education, the State Athletic Commission, and the California Horse Racing Board may take any of the following actions:

(1) Grant the license effective upon completion of all licensing requirements by the applicant.

(2) Grant the license effective upon completion of all licensing requirements by the applicant, immediately revoke the license, stay the revocation, and impose probationary conditions on the license, which may include suspension.

(3) Deny the license.

(4) Take other action in relation to denying or granting the license as the Bureau for Private Postsecondary Education, the State Athletic Commission, or the California Horse Racing Board, in its discretion, may deem proper.

(h) Notwithstanding any other law, in a proceeding conducted by the Bureau for Private Postsecondary Education, the State Athletic Commission, or the California Horse Racing Board to deny an application for a license or to suspend or revoke a license or otherwise take disciplinary action against a person who holds a license, upon the ground that the applicant or the licensee has been convicted of a crime substantially related to the qualifications, functions, and duties of the licensee in question, the record of conviction of the crime shall be conclusive evidence of the fact that the conviction occurred, but only of that fact, and the Bureau for Private Postsecondary Education, the State Athletic Commission, and the California Horse Racing Board may inquire into the circumstances surrounding the commission of the crime in order to fix the degree of discipline or to determine if the conviction is substantially related to the qualifications, functions, and duties of the licensee in question, functions, function is substantially related to the qualifications, functions, and duties of the licensee in discipline or to determine if the conviction is substantially related to the qualifications, functions, and duties of the licensee in question.

(i) Notwithstanding Section 7.5, a conviction within the meaning of this section means a plea or verdict of guilty or a conviction following a plea of nolo contendere. Any action that the Bureau for Private Postsecondary

Education, the State Athletic Commission, or the California Horse Racing Board is permitted to take following the establishment of a conviction may be taken when the time for appeal has elapsed, the judgment of conviction has been affirmed on appeal, or when an order granting probation is made suspending the imposition of sentence, irrespective of a subsequent order under the provisions of Section 1203.4, 1203.4a, or 1203.41 of the Penal Code.

(j) This section shall become operative on July 1, 2020.

SEC. 6. Section 481 of the Business and Professions Code is amended to read:

481. (a) Each board under the provisions of this code shall develop criteria to aid it, when considering the denial, suspension or revocation of a license, to determine whether a crime or act is substantially related to the qualifications, functions, or duties of the business or profession it regulates.

(b) This section shall become inoperative on July 1, 2020, and, as of January 1, 2021, is repealed.

SEC. 7. Section 481 is added to the Business and Professions Code, to read:

481. (a) Each board under this code shall develop criteria to aid it, when considering the denial, suspension, or revocation of a license, to determine whether a crime is substantially related to the qualifications, functions, or duties of the business or profession it regulates.

(b) Criteria for determining whether a crime is substantially related to the qualifications, functions, or duties of the business or profession a board regulates shall include all of the following:

(1) The nature and gravity of the offense.

(2) The number of years elapsed since the date of the offense.

(3) The nature and duties of the profession in which the applicant seeks licensure or in which the licensee is licensed.

(c) A board shall not deny a license based in whole or in part on a conviction without considering evidence of rehabilitation submitted by an applicant pursuant to any process established in the practice act or regulations of the particular board and as directed by Section 482.

(d) Each board shall post on its Internet Web site a summary of the criteria used to consider whether a crime is considered to be substantially related to the qualifications, functions, or duties of the business or profession it regulates consistent with this section.

(e) This section does not in any way modify or otherwise affect the existing authority of the following entities in regard to licensure:

(1) The State Athletic Commission.

(2) The Bureau for Private Postsecondary Education.

(3) The California Horse Racing Board.

(f) This section shall become operative on July 1, 2020.

SEC. 8. Section 482 of the Business and Professions Code is amended to read:

482. (a) Each board under the provisions of this code shall develop criteria to evaluate the rehabilitation of a person when:

(1) Considering the denial of a license by the board under Section 480; or

(2) Considering suspension or revocation of a license under Section 490.

(b) Each board shall take into account all competent evidence of rehabilitation furnished by the applicant or licensee.

(c) This section shall become inoperative on July 1, 2020, and, as of January 1, 2021, is repealed.

SEC. 9. Section 482 is added to the Business and Professions Code, to read:

482. (a) Each board under this code shall develop criteria to evaluate the rehabilitation of a person when doing either of the following:

(1) Considering the denial of a license by the board under Section 480.

(2) Considering suspension or revocation of a license under Section 490.

(b) Each board shall consider whether an applicant or licensee has made a showing of rehabilitation if either of the following are met:

(1) The applicant or licensee has completed the criminal sentence at issue without a violation of parole or probation.

(2) The board, applying its criteria for rehabilitation, finds that the applicant is rehabilitated.

(c) This section does not in any way modify or otherwise affect the existing authority of the following entities in regard to licensure:

(1) The State Athletic Commission.

(2) The Bureau for Private Postsecondary Education.

(3) The California Horse Racing Board.

(d) This section shall become operative on July 1, 2020.

SEC. 10. Section 488 of the Business and Professions Code is amended to read:

488. (a) Except as otherwise provided by law, following a hearing requested by an applicant pursuant to subdivision (b) of Section 485, the board may take any of the following actions:

(1) Grant the license effective upon completion of all licensing requirements by the applicant.

(2) Grant the license effective upon completion of all licensing requirements by the applicant, immediately revoke the license, stay the revocation, and impose probationary conditions on the license, which may include suspension.

(3) Deny the license.

(4) Take other action in relation to denying or granting the license as the board in its discretion may deem proper.

(b) This section shall become inoperative on July 1, 2020, and, as of January 1, 2021, is repealed.

SEC. 11. Section 488 is added to the Business and Professions Code, to read:

488. (a) Except as otherwise provided by law, following a hearing requested by an applicant pursuant to subdivision (b) of Section 485, the board may take any of the following actions:

(1) Grant the license effective upon completion of all licensing requirements by the applicant.

(2) Grant the license effective upon completion of all licensing requirements by the applicant, immediately revoke the license, stay the revocation, and impose probationary conditions on the license, which may include suspension.

(3) Deny the license.

(4) Take other action in relation to denying or granting the license as the board in its discretion may deem proper.

(b) This section does not in any way modify or otherwise affect the existing authority of the following entities in regard to licensure:

(1) The State Athletic Commission.

(2) The Bureau for Private Postsecondary Education.

(3) The California Horse Racing Board.

(c) This section shall become operative on July 1, 2020.

SEC. 12. Section 493 of the Business and Professions Code is amended to read:

493. (a) Notwithstanding any other provision of law, in a proceeding conducted by a board within the department pursuant to law to deny an application for a license or to suspend or revoke a license or otherwise take disciplinary action against a person who holds a license, upon the ground that the applicant or the licensee has been convicted of a crime substantially related to the qualifications, functions, and duties of the licensee in question, the record of conviction occurred, but only of that fact, and the board may inquire into the circumstances surrounding the commission of the crime in order to fix the degree of discipline or to determine if the conviction is substantially related to the qualifications, functions, and duties of the licensee in question.

(b) As used in this section, "license" includes "certificate," "permit," "authority," and "registration."

(c) This section shall become inoperative on July 1, 2020, and, as of January 1, 2021, is repealed.

SEC. 13. Section 493 is added to the Business and Professions Code, to read:

493. (a) Notwithstanding any other law, in a proceeding conducted by a board within the department pursuant to law to deny an application for a license or to suspend or revoke a license or otherwise take disciplinary action against a person who holds a license, upon the ground that the applicant or the licensee has been convicted of a crime substantially related to the qualifications, functions, and duties of the licensee in question, the record of conviction of the crime shall be conclusive evidence of the fact that the conviction occurred, but only of that fact.

(b) (1) Criteria for determining whether a crime is substantially related to the qualifications, functions, or duties of the business or profession the board regulates shall include all of the following:

(A) The nature and gravity of the offense.

(B) The number of years elapsed since the date of the offense.

(C) The nature and duties of the profession.

(2) A board shall not categorically bar an applicant based solely on the type of conviction without considering evidence of rehabilitation.

(c) As used in this section, "license" includes "certificate," "permit," "authority," and "registration."

(d) This section does not in any way modify or otherwise affect the existing authority of the following entities in regard to licensure:

(1) The State Athletic Commission.

(2) The Bureau for Private Postsecondary Education.

(3) The California Horse Racing Board.

(e) This section shall become operative on July 1, 2020.

SEC. 14. Section 11345.2 of the Business and Professions Code is amended to read:

11345.2. (a) An individual shall not act as a controlling person for a registrant if any of the following apply:

(1) The individual has entered a plea of guilty or no contest to, or been convicted of, a felony. Notwithstanding subdivision (c) of Section 480, if the individual's felony conviction has been dismissed pursuant to Section 1203.4, 1203.4a, or 1203.41 of the Penal Code, the bureau may allow the individual to act as a controlling person.

(2) The individual has had a license or certificate to act as an appraiser or to engage in activities related to the transfer of real property refused, denied, canceled, or revoked in this state or any other state.

(b) Any individual who acts as a controlling person of an appraisal management company and who enters a plea of guilty or no contest to, or is convicted of, a felony, or who has a license or certificate as an appraiser refused, denied, canceled, or revoked in any other state shall report that fact or cause that fact to be reported to the office, in writing, within 10 days of the date he or she has knowledge of that fact.

(c) This section shall become inoperative on July 1, 2020, and, as of January 1, 2021, is repealed.

SEC. 15. Section 11345.2 is added to the Business and Professions Code, to read:

11345.2. (a) An individual shall not act as a controlling person for a registrant if any of the following apply:

(1) The individual has entered a plea of guilty or no contest to, or been convicted of, a felony. If the individual's felony conviction has been dismissed pursuant to Section 1203.4, 1203.4a, 1203.41, or 1203.42 of the Penal Code, the bureau may allow the individual to act as a controlling person.

(2) The individual has had a license or certificate to act as an appraiser or to engage in activities related to the transfer of real property refused, denied, canceled, or revoked in this state or any other state.

(b) Any individual who acts as a controlling person of an appraisal management company and who enters a plea of guilty or no contest to, or is convicted of, a felony, or who has a license or certificate as an appraiser

refused, denied, canceled, or revoked in any other state shall report that fact or cause that fact to be reported to the office, in writing, within 10 days of the date he or she has knowledge of that fact. (c) This section shall become operative on July 1, 2020.

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DEPARTMENT OF CONSUMER AFFAIRS • PHYSICAL THERAPY BOARD OF CALIFORNIA 2005 Evergreen Street, Suite 1350, Sacramento, CA 95815 P (916) 561-8200 | F (916) 263-2560 www.ptbc.ca.gov



### Briefing Paper

Date:	March 5, 2019	Agenda Item 12(C)
Prepared for	or: PTBC Members	
Prepared by	by: Brooke Arneson	
Subject:	Amend CCR 1399.21, Rehabilitation Criteria for Denial an Licensure	d Reinstatement of
•	To propose revisions to the language in Section 1399.21 of Article 16 of the California Code of Regulations	8, Division 13.2, Title
Attachment	nts: 1. Proposed Amendments to CCR Section 1399.21	

#### Background:

Existing law (Business and Professions Code Section 482) required the Board to develop criteria to evaluate the rehabilitation of an applicant or licensee when considering denying or disciplining a license based on a conviction, and to consider evidence of rehabilitation in making such decisions. The Board may not deny an applicant a license based solely on a misdemeanor conviction, if the applicant met the applicable requirements of the criteria of rehabilitation that the Board developed.

Effective July 1, 2020, Section 480 will prohibit the board from denying a license on the basis that the applicant was convicted of a crime, or on the basis of the facts underlying a conviction, if the applicant made a showing of rehabilitation pursuant to Section 482.

In deciding whether to deny a license based on a conviction, the Board must consider evidence of the applicant's rehabilitation, pursuant to the process established in the Board's practice act, or its regulations, and as directed under Section 482.

The Board will need to revise its regulations that establish criteria for evaluating rehabilitation, when deciding whether to deny, or reinstate a license based on a conviction. The Board will also need to decide whether an applicant or licensee "made a showing of rehabilitation," if the applicant or licensee completed the criminal sentence at issue without a violation of parole or probation, or the Board finds, in applying its rehabilitation criteria that the applicant or licensee is rehabilitated.

#### **Discussion:**

#### Option No. 1

This proposed option would require the Board to consider whether an applicant made a showing of rehabilitation, if the person completed the applicable criminal sentence without a parole or

probation violation. In this circumstance, the Board would apply a narrow set of rehabilitation criteria focused on the applicant's parole or probation and whether successful completion of parole or probation sufficiently demonstrates the applicant's rehabilitation. The board would not be required to consider its standard rehabilitation criteria and could find that the applicant made a sufficient showing of the rehabilitation base on the narrower set of criteria. But if the board determines that the requisite showing was not made, or the applicant did not comply with the terms of parole or probation, the proposed regulation would require the board to apply its standard set of rehabilitation criteria to evaluate the applicant's rehabilitation.

#### Option No. 2

This proposed option would require the Board to find that the applicant made a showing of rehabilitation and is eligible for licensure, if the applicant completed the criminal sentence without a parole or probation violation. And if not, the Board would apply its standard rehabilitation criteria to determine whether the applicant made the requisite showing of rehabilitation.

#### Action:

Should the Board move to initiate the rulemaking process, consider the following motions:

#### Motions for Option 1:

"Approve the proposed regulatory text of Option 1 for Section 1399.21, direct staff to submit the text to the Director of Consumer Affairs and the Business, Consumer Services, and Housing Agency for review and if no adverse comments are received, authorize the Executive Officer to take all steps necessary to initiate the rulemaking process, make any non-substantive changes to the package, and set the matter for hearing."

"Approve the proposed regulatory text of Option 1 as amended [....] for Section 1399.21, direct staff to submit the text to the Director of Consumer Affairs and the Business, Consumer Services, and Housing Agency for review and if no adverse comments are received, authorize the Executive Officer to take all steps necessary to initiate the rulemaking process, make any non-substantive changes to the package and set the matter for hearing."

#### Motions for Option 2:

"Approve the proposed regulatory text of Option 2 for Section 1399.21, direct staff to submit the text to the Director of Consumer Affairs and the Business, Consumer Services, and Housing Agency for review and if no adverse comments are received, authorize the Executive Officer to take all steps necessary to initiate the rulemaking process, make any non-substantive changes to the package, and set the matter for hearing."

"Approve the proposed regulatory text of Option 2 as amended [....] for Section 1399.21, direct staff to submit the text to the Director of Consumer Affairs and the Business, Consumer Services, and Housing Agency for review and if no adverse comments are received, authorize the Executive Officer to take all steps necessary to initiate the rulemaking process, make any non-substantive changes to the package and set the matter for hearing."

# PHYSICAL THERAPY BOARD OF CALIFORNIA PROPOSED LANGUAGE

Proposed amendments to the regulatory language are shown in <u>single underline</u> for new text and <del>single strikethrough</del> for deleted text.

(1) Amend Section 1399.21 in Article 8, Division 13.2 of Title 16 of the California Code of Regulations to read as follows:

### **OPTION 1**

# § 1399.21. Rehabilitation Criteria for Denial and Reinstatement of Licensure.

(a) When considering the denial of a license, under Section 480 of the code or a petition for reinstatement under Section 11522 of the Government Code on the ground that the applicant was convicted of a crime, the board shall consider whether the applicant made a showing of rehabilitation and is presently eligible for a license, if the applicant completed the criminal sentence at issue without a violation of parole or probation. In making this determination, the board shall consider the following criteria:, the board, in evaluating the rehabilitation of the applicant and his or her present eligibility for a license shall consider the following criteria:

(a) (1) The nature and severity gravity of the act(s) or crime(s). under consideration as grounds for denial.

(2) The length(s) of the applicable parole or probation period(s).

(3) The extent to which the applicable parole or probation period was shortened or lengthened, and the reason(s) the period was modified.

(4) The terms or conditions of parole or probation and the extent to which they bear on the applicant's rehabilitation.

(5) The extent to which the terms or conditions of parole or probation were modified, and the reason(s) for modification.

(b) If subdivision (a) is inapplicable, or the board determines that the applicant did not make the showing of rehabilitation based on the criteria in subdivision (a), the board shall apply the following criteria in evaluating an applicant's rehabilitation. The board shall find that the applicant made a showing of rehabilitation and is presently eligible for a license if, after considering the following criteria, the board finds that the applicant is rehabilitated:

(1) The nature and severity of the act(s) or crime(s) under consideration as grounds for denial.

(b) (2) Evidence of any act(s) or crime(s) committed subsequent to the act(s) or crime(s) under consideration as grounds for denial which also could be considered as grounds for denial under Section 480 of the Business and Professions Code.

(c) (3) The time that has elapsed since commission of the act(s) or crime(s) referred to in subsections (a) or (b) subdivisions (1) or (2).

(d) (4) Whether The extent to which the applicant has complied with any terms of parole, probation, restitution or any other sanctions lawfully imposed against the applicant.

(5) The criteria in subdivision (a)(1)-(5), as applicable.

(e) (6) Evidence, if any, of rehabilitation submitted by the applicant.

Note: Authority cited: Sections 482 and 2615, Business and Professions Code. Reference: Sections <u>480, 481, 482, 488, 493</u> 2660 and 2661, Business and Professions Code.

### **OPTION 2**

# § 1399.21. Rehabilitation Criteria for Denial and Reinstatement of Licensure.

(a) When considering the denial of a license, under Section 480 of the code or a petition for reinstatement under Section 11522 of the Government Code, on the ground that the applicant was convicted of a crime, the board shall find that the applicant made a showing of rehabilitation and is presently eligible for a license, if the applicant completed the criminal sentence at issue without a violation of parole or probation. the board, in evaluating the rehabilitation of the applicant and his or her present eligibility for a license shall consider the following criteria:

(b) If subdivision (a) is inapplicable, the board shall apply the following criteria in evaluation an applicant's rehabilitation. The board shall find that the applicant made a showing of rehabilitation and is presently eligible for a license if, after considering the following criteria, the board finds that the applicant is rehabilitated:

(a) (1) The nature and severity of the act(s) or crime(s) under consideration as grounds for denial.

(b) (2) Evidence of any act(s) or crime(s) committed subsequent to the act(s) or crime(s) under consideration as grounds for denial which also could be considered as grounds for denial under Section 480 of the Business and Professions Code.

(c) (3) The time that has elapsed since commission of the act(s) or crime(s) referred to in subsections (a) or (b) subdivisions (1) or (2).

(d) (4) Whether The extent to which the applicant has complied with any terms of parole, probation, restitution or any other sanctions lawfully imposed against the applicant.

(e) (5) Evidence, if any, of rehabilitation submitted by the applicant.

Note: Authority cited: Sections 482 and 2615, Business and Professions Code. Reference: Sections <u>480, 481, 482, 488, 493</u> 2660 and 2661, Business and Professions Code.



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### Briefing Paper

Date:	March 5, 2019 Agenda Item 12(B)
Prepared for:	PTBC Members
Prepared by:	Brooke Arneson
Subject:	Amend CCR 1399.22, Rehabilitation Criteria for Suspensions and Revocations
• •	pose revisions to the language in Section 1399.22 of Article 8, Division 13.2, Title the California Code of Regulations
Attachments:	1. Proposed Amendments to CCR Section 1399.22

#### **Background:**

Existing law (Business and Professions Code Section 482) required the Board to develop criteria to evaluate the rehabilitation of an applicant or licensee when considering denying or disciplining a license based on a conviction, and to consider evidence of rehabilitation in making such decisions. The Board may not deny an applicant a license based solely on a misdemeanor conviction, if the applicant met the applicable requirements of the criteria of rehabilitation that the board developed.

Effective July 1, 2020, Section 480 will prohibit the board from denying a license on the basis that the applicant was convicted of a crime, or on the basis of the facts underlying a conviction, if the applicant made a showing of rehabilitation pursuant to Section 482.

In deciding whether to deny a license based on a conviction, the Board must consider evidence of the applicant's rehabilitation, pursuant to the process established in the board's practice act, or its regulations, and as directed under Section 482.

The Board will need to revise its regulations that establish criteria for evaluating rehabilitation, when deciding whether to suspend or revoke a license based on a conviction. You will also need to decide whether an applicant or licensee "made a showing of rehabilitation," if the applicant or licensee completed the criminal sentence at issue without a violation of parole or probation, or the Board finds, in applying its rehabilitation criteria that the applicant or licensee is rehabilitated.

### **Discussion:**

### Option No. 1

This proposed option would require the board to consider whether an applicant made a showing of rehabilitation, if the person completed the applicable criminal sentence without a parole or probation violation. In this circumstance, the board would apply a narrow set of rehabilitation criteria focused on the applicant's parole or probation and whether successful completion of parole

or probation sufficiently demonstrates the applicant's rehabilitation. The board would not be required to consider its standard rehabilitation criteria and could find that the applicant made a sufficient showing of the rehabilitation base on the narrower set of criteria. But if the board determines that the requisite showing was not made, or the applicant did not comply with the terms of parole or probation, the proposed regulation would require the board to apply its standard set of rehabilitation criteria to evaluate the applicant's rehabilitation.

#### Option 2

This proposed option would require the Board to find that the applicant made a showing of rehabilitation and is eligible for licensure, if the applicant completed the criminal sentence without a parole or probation violation. And if not, the Board would apply its standard rehabilitation criteria to determine whether the applicant made the requisite showing of rehabilitation.

#### Action:

Should the Board move to initiate the rulemaking process, consider the following motions:

#### Motions for Option 1:

"Approve the proposed regulatory text of Option 1 for Section 1399.22, direct staff to submit the text to the Director of Consumer Affairs and the Business, Consumer Services, and Housing Agency for review and if no adverse comments are received, authorize the Executive Officer to take all steps necessary to initiate the rulemaking process, make any non-substantive changes to the package, and set the matter for hearing."

"Approve the proposed regulatory text of Option 1 as amended [....] for Section 1399.22, direct staff to submit the text to the Director of Consumer Affairs and the Business, Consumer Services, and Housing Agency for review and if no adverse comments are received, authorize the Executive Officer to take all steps necessary to initiate the rulemaking process, make any non-substantive changes to the package and set the matter for hearing."

### Motions for Option 2:

"Approve the proposed regulatory text of Option 2 for Section 1399.22, direct staff to submit the text to the Director of Consumer Affairs and the Business, Consumer Services, and Housing Agency for review and if no adverse comments are received, authorize the Executive Officer to take all steps necessary to initiate the rulemaking process, make any non-substantive changes to the package, and set the matter for hearing."

"Approve the proposed regulatory text of Option 2 as amended [....] for Section 1399.22, direct staff to submit the text to the Director of Consumer Affairs and the Business, Consumer Services, and Housing Agency for review and if no adverse comments are received, authorize the Executive Officer to take all steps necessary to initiate the rulemaking process, make any non-substantive changes to the package and set the matter for hearing."

# PHYSICAL THERAPY BOARD OF CALIFORNIA PROPOSED LANGUAGE

Proposed amendments to the regulatory language are shown in <u>single underline</u> for new text and <del>single strikethrough</del> for deleted text.

(1) Amend Section 1399.22 in Article 8, Division 13.2 of Title 16 of the California Code of Regulations to read as follows:

### **OPTION 1**

## § 1399.22. Rehabilitation Criteria for Suspensions or Revocations.

(a) When considering the suspension or revocation of a license on the ground that a person holding a license under the Physical Therapy Practice Act has been convicted of a crime, the board shall consider whether the licensee made a showing of rehabilitation and is presently eligible for a license, if the licensee completed the criminal sentence at issue without a violation or parole or probation. In making this determination, the board in evaluating the rehabilitation of such person and his or her eligibility for a license shall consider the following criteria:

(1) The nature and gravity of the crime(s).

(2) The length(s) of the applicable parole or probation period(s).

(3) The extent to which the applicable parole or probation period was shortened or lengthened, and the reason(s) the period was modified.

(4) The terms or conditions of parole or probation and the extent to which they bear on the licensee's rehabilitation.

(5) The extent to which the terms or conditions of parole or probation were modified, and the reason(s) for the modification.

(b) If subdivision (a) is inapplicable, or the board determines that the licensee did not make the showing of rehabilitation based on the criteria in subdivision (a), the board shall apply the following criteria in evaluating a licensee's rehabilitation. The board shall find that the licensee made a showing of rehabilitation and is presently eligible for a license if, after considering the following criteria, the board finds that the licensee is rehabilitated:

(a) (1) The nature and severity of the act(s) or offense(s) crime(s).

(b) (2) The total criminal record.

 $\frac{1}{(c)}$  (3) The time that has elapsed since commission of the act(s) or offense(s) crime(s).

(d) (4) Whether the licensee has complied with any terms of parole, probation,

restitution or any other sanctions lawfully imposed against such person.

(5) The criteria in subdivision (a)(1)-(5), as applicable.

(e) (6) If applicable, evidence of expungement<u>dismissal</u> proceedings pursuant to Section 1203.4 of the Penal Code.

(f) (7) Evidence, if any, of rehabilitation submitted by the licensee.

Note: Authority cited: Sections 482 and 2615, Business and Professions Code. Reference: Sections <u>141, 480, 482, 488, 493, 2660</u> and 2661, Business and Professions Code.

### **OPTION 2**

### § 1399.22. Rehabilitation Criteria for Suspensions or Revocations.

(a) When considering the suspension or revocation of a license on the ground that a person holding a license under the Physical Therapy Practice Act has been convicted of a crime, the board shall find that the licensee made a showing of rehabilitation and is presently eligible for a license, if the licensee completed the criminal sentence at issue without a violation of parole or probation. in evaluating the rehabilitation of such person and his or her eligibility for a license shall consider the following criteria:

(b) If subdivision (a) is inapplicable, the board shall apply the following criteria in evaluating a licensee's rehabilitation. The board shall find that the licensee made a showing rehabilitation and is presently eligible for a license if, after considering the following criteria, the board finds that the applicant is rehabilitated:

(a) (1) The nature and severity of the act(s) or offense(s) crime(s) under consideration as grounds for denial.

(2) Evidence of any act(s) or crime(s) committed subsequent to the act(s) or crime(s) under consideration as grounds for denial under Section 480 of the Business and Professions Code.

(b) The total criminal record.

(c) (3) The time that has elapsed since commission of the act(s) or offense(s) crime(s) referred to in subdivision (1) or (2).

(d) (4) Whether the licensee has complied with any terms of parole, probation, restitution or any other sanctions lawfully imposed against such person.

(e) If applicable, evidence of expungement proceedings pursuant to Section 1203.4 of the Penal Code.

(f) (5) Evidence, if any, of rehabilitation submitted by the licensee.

Note: Authority cited: Sections 482 and 2615, Business and Professions Code. Reference: Sections <u>480, 481, 482, 488, 493, 2660</u> and 2661, Business and Professions Code.



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#### **Briefing Paper**

Date:	March 12, 2019	<u>Agenda Item 13(A)</u>
Prepared for:	PTBC Members	
Prepared by:	Carl Nelson	
Subject:	Budget Report	

#### Purpose:

To provide an update on the PTBC's Budget activities for Jul-Sep (Q1), CY 2018-19.

#### Background:

The PTBC Budget Report is a quarterly review of the expenditures and revenues, including budget activities and analysis for the current fiscal year. The report reflects data collected from the Quarterly Department of Consumer Affairs Budget Office Projection Report and is generated by staff quarterly: Jul-Sep (Q1), Oct-Dec (Q2), Jan-Mar (Q3) and Apr-Jun (Q4).

Effective, July 1, 2017, the DCA migrated to a new accounting system, Fi\$cal. Due to this changeover, all Budget reporting mechanisms such as the CalStars monthly expenditure and revenue report, which is relied on by PTBC budget staff in compiling reports, have been suspended until further notice. DCA Budget and Accounting staff are currently training and working on implementing the new system out to boards/bureaus. The PTBC has begun to receive monthly projection reports from DCA Budget Office. However, no accounting reports from Fi\$cal have been distributed to the PTBC.

This CY 2018-19, according to the Governor's Budget, the PTBC is authorized \$4,669,000, which includes personnel services, operating expenses and equipment, and authorized 21.4 positions to support program requirements.

#### Analysis:

The Personnel Services Budget is \$2,132,000 including benefits, slightly up from \$2,039,000 over FY2017-18. The increases are normal and account for annual salary and benefit adjustments.

The Operating Expenses and Equipment (OE&E) budget is \$2,682,000, a 13% decrease from \$3,043,000 in FY2017-18. While various line items decreased, the most significant

decrease was in the Department of Investigations services (DOI) at \$312,000. Previous fiscal year, the PTBC was authorized \$757,000 for DOI.

The PTBC's budget staff is not projecting major changes in expenditures this fiscal year. However, staff anticipates a slight increase in personnel services, specifically within the "Temp Help" expenditures, to accommodate obtaining additional staff to address workload backlogs in those core program areas, such as applications and continuing competency.

Based on projections provided by the DCA, Budget Office, the PTBC expended \$2,292.913 through month 6 of 2018/19 in comparison to last fiscal year through month 6, the Board spent \$2,369,349. Board spending has decreased this fiscal year by 3%.

In addition, the PTBC collected \$1486,996 in revenues during Q2 this fiscal year (FY2018-19). This is an increase of \$35,318 or 4% increase over last FY 2017-18 when the Board received \$1,451,678.

#### **Action Requested:**

No action required.

Expenditure Statistics Report						
	FY 2017 18 CY 2018 19)					
	Q2	YTD	Authorized YTD Percent Balance			
	Oct-Dec	(As of 12/31/17)	Budget	(As of 12/31/18)	Budget Spent	Remaining
Budget Line Items		(A3 01 12/31/17/	Buuget	(A3 01 12/31/10)	budget Spent	Kemannig
PERSONNEL SERVICES						
Civil Services Permanent	297,422	594,844	1,253,000	659,022	53%	593,978
Temp help	28,714	57,428	0	70,164	-	(70,164)
Statutory Exempt	24,642	49,284	77,000	50,730	66%	26,270
Board Members	11,025	22,050	12,000	25,900	216%	(13,900)
Overtime	19,216	38,432	0	0	-	0
Staff Benefits	186,322	372,644	790,000	458,576	58%	331,424
TOTAL PERS SVS	567,341	1,134,682	2,132,000	1,264,392	59%	867,608
OPERATING EXPENSES & EQUIPMENT						
General Services Totals	128,270	177,612	488,000	150,615	31%	337,385
Fingerprints	8,017	16,034	99,000	20,804	21%	78,196
General Expense	4,960	9,920	13,000	3,496	27%	9,504
Minor Equipment	1,061	2,122	0	17,572		(17,572)
Major Equipment	0	0	0	0	-	0
Printing	7,764	15,528	12,000	9,757	81%	2,243
Communications	2,255	4,510	9,000	3,428	38%	5,572
Postage	4,773	9,546	5,000	9	0%	4,991
Insurance	1,578	3,156	0	0	-	0
Travel in State	4,324	8,648	7,000	4,051	58%	2,949
Training	0	0	10,000	0	0%	10,000
Facilities Operations	78,838	78,838	118,000	58,130	49%	59,870
C&P Services Interdepartmental	95	190	4,000	, 0	0%	4,000
C&P Services External	14,605	29,120	211,000	33,368	16%	177,632
Departmental Services Totals	231,307	462,615	1,017,000	498,564	49%	518,436
OIS Pro Rata	74,500	149,000	573,000	286,500	50%	286,500
Indirect Distributed Cost	145,500	291,000	334,000	167,000	50%	167,000
Interagency Services	4,625	9,250	37,000	18,500	50%	18,500
DOI Pro Rata	875	1,750	10,000	5,000	50%	5,000
Communications Pro Rata	2,250	4,500	20,000	10,000	50%	10,000
PPRD Pro Rata	2,375	4,750	19,000	9,500	50%	9,500
Consolidated Data Center	1,182	2,365	8,000	282	4%	7,718
Data Processing	0	0	16,000	1,782	11%	14,218
Central Admin Services Pro Rata	0	0	0	0	0	0
Exams Totals	484	968	0	0		0
Exam Administrative External	484	968	0	0		0
Enforcement Totals	296,741	593,472	1,177,000	379,342	32%	797,658
Attorney General	83,225	166,450	655,000	190,231	29%	464,769
Office of Admin Hearings	15,166	30,322	110,000	28,910	26%	81,090
Evidence/Witness	8,350	16,700	100,000	0	0%	100,000
Court Reporters	750	1,500	0	4,201	-	(4,201)
DOI Investigation	189,250	378,500	312,000	156,000	50%	156,000
TOTAL OE & E	656,802	1,234,667	2,682,000	1,028,521	38%	1,653,479
TOTALS, PERS SVS/OE&E	1,224,143	2,369,349	4,814,000	2,292,913	48%	2,521,087
Scheduled Reimbursements	-11,980	-23,960	-99,000	-17,766	-	0
Un-Scheduled Reimbursements	-34,738	-69,476	0	-26,830		0
TOTAL REIMBURSEMENTS	-46,718	-93,436	-99,000	-44,596		
TOTALS, PERS SVS/OE&E (-REIM)	1,177,425	2,275,913	4,715,000	2,248,317	48%	2,521,087
	, ,	, , , , , ,	, .,			

\*The PTBC is authorized to allocate \$99k of its revenues collected from scheduled/unscheduled reimbursements towards CY expenditures. Revenues over 99k are transferred/ deposited directly to fund (year-end).



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### Briefing Paper

Date:	March 21, 2019	<u>Agenda Item 13(B)</u>
Prepared for:	PTBC Members	
Prepared by:	April Beauchamps	
Subject:	Outreach Report	
Purpose:		
To provide PTBC	C's Outreach activities and statistics for October – Decer	mber (Q2), CY 2018/19,

Attachments:1. Website Statistics2. Facebook Statistics

### Background:

The PTBC Outreach Report is a quarterly review of the Website and Facebook activities and analysis of those activities for the current fiscal year in comparison to the previous fiscal year. The website statistics is collected from Google Analytics, and Facebook statistics is collected directly from the "insight reports" from Facebook reporting system; and, generated by PTBC staff on a quarterly basis: Jul -Sep (Q1), Oct-Dec (Q2), Jan-Mar (Q3) and Apr- Jun (Q4).

### **Program Updates:**

The PTBC conducted four outreach events this quarter at Sacramento State on October 1<sup>st</sup>, 8<sup>th</sup>, and 15<sup>th</sup>, and November 27<sup>th</sup>.

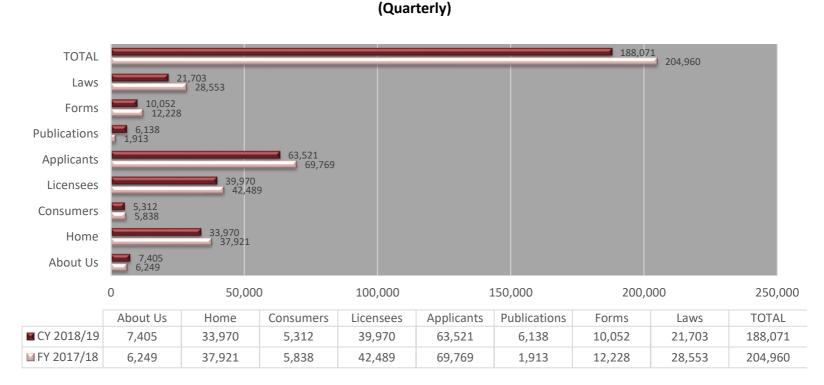
#### Analysis:

<u>Website</u>

The PTBC had 188,071 web-hits through its home page tabs, resulting in a 8% decrease over last fiscal year (Q2). The "Laws" section had the most significant decrease compared to prior fiscal year (Q2) of a 24% decrease.

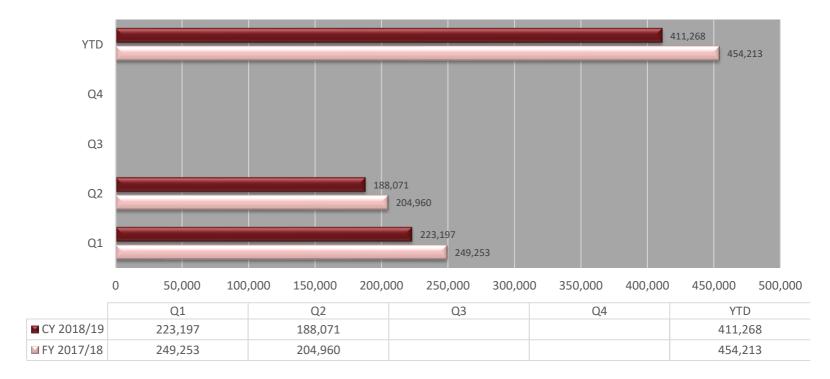
#### Facebook

The PTBC had 33,914 people access (traffic) our page and we received 95 "likes". In comparison to last fiscal year (Q2), the traffic increased 84%. The most significant increases in activities over last fiscal year (Q2) was our "Consumers" showing an overall 587% increase and our "Engaged Users" showing an overall 514% increase.



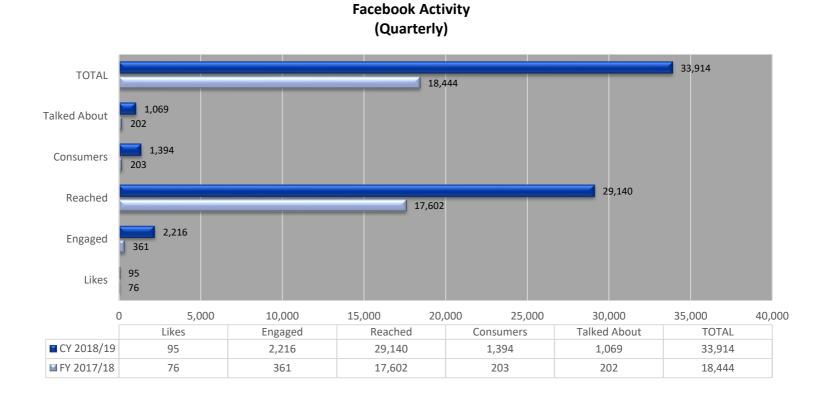
Website Activity

The graph reveals an 10% decrease in website hits during Q1, over previous fiscal year (17/18).

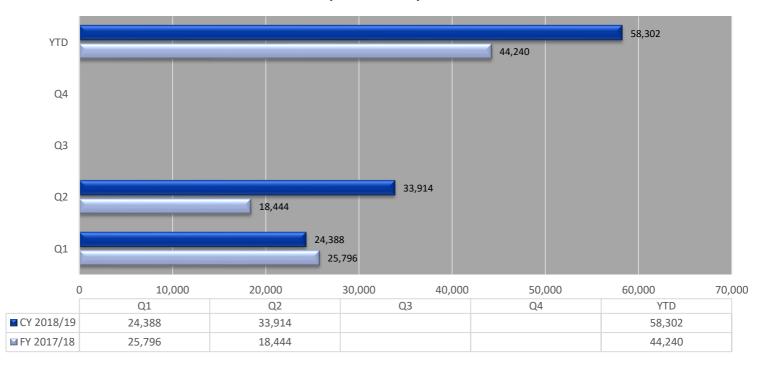


#### Website Activity (Year-to-date)

The graph reveals an overall 10% decrease in website hits over fiscal year (17/18) year-to-date.



#### Facebook Activity (Year-to-Date)







BOARD MEMBER ADMINISTRATIVE MANUAL NOVEMBER 2014 March 2019



#### PHYSICAL THERAPY BOARD OF CALIFORNIA

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DEPARTMENT OF CONSUMER AFFAIRS

# ACKNOWLEDGEMENTS

#### Members of the Board

Alicia K. Rabena-Amen, PT, DPT -President

TJ Watkins – Vice President Daniel Drummer, PT, DPT Jesus Dominguez, PT, PhD

Katarina Eleby Tonia McMillian Vacant, Physical Therapist

#### **Executive Officer**

Jason Kaiser

This manual is a general reference including laws, regulations and basic Board policies to guide the actions of Board members to ensure Board effectiveness and efficiency.

This administrative procedure manual, regarding Board policy, can- be amended by a majority of affirmative votes of any current or future Board. The Board delegates authority to staff to make non-substantive changes as necessary.<sup>1</sup>

<sup>1</sup> Delegation approved at the May 2014 Board Meeting.

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PHYSICAL THERAPY BOARD OF CALIFORNIA

# CHAPTER 1. INTRODUCTION

#### Acronyms/Definitions

Administrative Law Judge
Business and Professions Code
Consumer Protection Services
California Code of Regulation
Division of Investigation
Department of Consumer Affairs
Government Code
Physical Therapy Board of California
State Administrative Manual

#### CHAPTER 1. INTRODUCTION

#### **Mission Statement**

Overview

BPC § 2603

The mission of the Physical Therapy Board of California is to advance and protect the interests of the people of California by the effective administration of the Physical Therapy Practice Act.

In 1953 the Physical Therapy Examining Committee was created by Chapter 1823, statutes of 1953 (AB\_1001). While the name has been changed to the Physical Therapy Board of California (Board), the charge to the Board by the Legislature has always been protecting the public from the incompetent, unprofessional and criminal practice of physical therapy-<u>since its inception</u>. The Board is one of over 40 regulatory entities which exist under the organizational structure of the Department of Consumer Affairs (DCA). The Board has a close and cooperative relationship with DCA.

The Board consists of seven members, four licensed physical therapists and three public members, who serve a maximum of two four-year terms. The Governor appoints the four licensed physical therapists and one public member, and the Senate Rules Committee and the Speaker of the Assembly each appoint one public member.

The Board appoints an Executive Officer as its administrator who oversees the board's staff and ensures all of its programs function efficiently and effectively.

The Board is <u>primarily</u> funded through license and application fees; therefore, the <u>B</u>board does not receive <u>monies-general fund</u> <u>allocations</u> from <u>the</u> State of California.

PHYSICAL THERAPY BOARD OF CALIFORNIA

#### CHAPTER 1. INTRODUCTION

# General Rules of Conduct (Board Policy)

Board members shall not speak to interested parties (such as vendors, lobbyists, legislators, or other governmental entities) on behalf of the Board or act for the Board without proper authorization.

Board members shall maintain confidentiality of information received in closed session.

Board members shall commit time to prepare for Board meeting responsibilities. This includes reviewing Board meeting minutes, administrative cases, and any other materials provided to the Board members by staff that are related to official Board business.

Board members shall respect and recognize the equal role and responsibilities of all Board members, whether public or professional.

Board members shall act fairly and  $_{\!\scriptscriptstyle \perp}$  in a nonpartisan, impartial, and unbiased manner.

Board members shall treat all applicants and licensees in a fair and impartial manner.

Board members' actions shall uphold the Board's primary mission – protection of the public.

Board members shall not use their positions on the Board for political, personal, familial, or financial gain. Any employment subsequent to employment as a Board member shall be consistent with Executive Order 66–2 OHR 14-01.

All Board members shall act in accordance with their oath of office, and shall conduct themselves in a courteous, professional and ethical manner at all times.

Frequency of Meetings (BPC § 2611)

(Bagley-Keene Open Meeting Act<sup>2</sup>)

#### (Open Meeting Act)

Board Member Attendance at Board Meetings (Board Policy and BPC § 106)

Public Attendance at Board Meetings (G<del>ov. Code</del> § 11120 et. seq.) The Board shall meet at least three times each <u>calendar</u> year, meeting at least once in northern California and once in southern California.

Special meetings of the Board may be held at such times and locations as the Board deems necessary.

Due notice of each meeting and the time and place thereof shall be given in the manner provided by  $\frac{1}{2}$  aw.

Board members shall attend each meeting of the Board. If a member is unable to attend, he or she must contact the Board President and ask to be excused from the meeting for a specific reason. The Governor has the power to remove from office any member appointed by him for continued neglect of duties, which may include unexcused absences from meetings.

Board members shall attend the entire meeting and allow sufficient time to conduct all Board business at each meeting.

Meetings are subject to all provisions of the Open Meeting Act. This <u>lawaet</u> governs meetings of state regulatory boards and meetings of committees or task forces of those boards where the committee consists of more than two members. It specifies meeting notice and agenda requirements and prohibits discussing or taking action on matters not included on the agenda.

If the agenda contains matters which are appropriate for closed session, the agenda must cite the particular statutory section and subdivision authorizing the closed session.

<sup>2</sup> Baalev Keene Open Meeting Act

PHYSICAL THERAPY BOARD OF CALIFORNIA

Ily include the address of the Internet y this article are made <mark>available</mark> .	Commented [BA1]: This needs to be listed as GC § 11125
o made available on the Internet f the meeting and shall include the ne number of any person who can rior to the meeting, but need not pected to appear at the meeting. The liv include the address of the Internet	
ne notice shall include the name, work work telephone number of a staff ner information prior to the meeting.	
Meeting Act, meeting notices , committee, or task force meetings) he Board's mailing list at least 10	
tem for consideration for a future hall be submitted no <del>t fewer<u>less</u> eting and must be approved by the d to a future meeting agenda.</del>	
directly to the Executive Officer not <u>less</u> fewer than 30 days prior to the meeting with the approval of the Board President or chair of the committee or taskforce.	
bmit items for a meeting agenda tems" section of a Board meeting or	
y of those members of the Board noticed meeting at which a quorum to constitute an act or decision of the	
shall constitute a quorum for the	
sł	all constitute a quorum for the

Record of Meetings <del>(G.C. § 6251 (a))</del>	of all their proceeding each Board, committ
	by staff and submitte Minutes shall be subr of the Board, comm documents until app shall serve as the of
Electronic Recording (Board Policy)	The meeting may be Electronic recordings accordance with the
(G <del>.</del> C <del>.</del> §11124.1(b))	Any audio or video r whatever purpose by to inspection pursual 3.5 (commencing wit erased or destroyed audio or video record made available by the
Meeting Rules (Board Policy)	The Board will use Ro not conflict with state conducting its meeting
	Public comment is al
Public Comment ( <u>Bagley-Keene</u> Open Meeting Act & Board	constraints mandate per person by the Bo
Policy)	Due to the need for t
	performing their adju substantive informati any matter that is cu a pending criminal or
	<ol> <li>If, during a Board with substantive i under or subject or criminal action</li> </ol>

The Board and each committee or task force shall keep an official record of all their proceedings. The minutes are a summary, not a transcript, of each Board, committee or task force meeting. They shall be prepared by staff and submitted to members for review before the next meeting. Minutes shall be submitted for approval at the next scheduled meeting of the Board, committee or task force. Draft minutes are not public documents until approved by the Board. When approved, the minutes shall serve as the official record of the meeting.

The meeting may be electronically recorded, whether by video or audio. Electronic recordings will be disposed of upon approval of the minutes in accordance with the Board's record retention schedule.

Any audio or video recording of an open and public meeting made for whatever purpose by or at the direction of the state body shall be subject to inspection pursuant to the California Public Records Act (Chapter 3.5 (commencing with Section 6250) of Division 7 of Title 1),-but may be erased or destroyed 30 days after the recording. Any inspection of an audio or video recording shall be provided without charge on equipment made available by the state body.

The Board will use Robert's Rules of Order, to the extent that it does not conflict with state law (e.g. Open Meeting Act), as a guide when conducting its meetings.

Public comment is always encouraged and allowed; however, if time constraints mandate, the comments may be limited to a time specified <u>per person</u> by the Board President per person.

Due to the need for the Board to maintain fairness and neutrality when performing their adjudicative function, the Board shall not receive any substantive information from a member of the public regarding any matter that is currently under or subject to investigation or involves a pending criminal or administrative action.

 If, during a Board meeting, a person attempts to provide the Board with substantive information regarding matters that are currently under or subject to investigation or involve a pending administrative or criminal action, the person shall be advised that the Board cannot properly consider or hear such substantive information, and the person shall be instructed to refrain from making such comments.

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**Commented [BA2]:** Legal will assist in identifying proper policy

Public Comment (<u>Bagley-Keene</u>Open Meeting Act & Board Policy) (*Continued*)

- If, during a Board meeting, a person wishes to address the Board concerning alleged errors of procedure or protocol or staff misconduct involving matters that are currently under or subject to investigation or involve a pending administrative or criminal action, the Board will address the matter as follows:
  - a. Where the allegation involves errors of procedure or protocol, the Board may designate either its Executive Officer or a Board employee to review whether the proper procedure or protocol was followed and to report back to the Board.
- b. Where the allegation involves significant staff misconduct, the Board may request the person to put the allegation in writing and send it to the Executive Officer of the Boardor the Director of DCA who may forward the allegation to\_ <u>the</u> Division of Investigation (DOI) or CHP for investigation.
- 3. The Board may deny a person the right to address the Board and have the person removed if such person becomes disruptive at the Board meeting.
- 4. At the discretion of the Board President or chair of the committee, speakers may be limited in the amount of time to present to give adequate time to everyone who wants to speak. In the event the number of people wishing to address the Board exceeds the allotted time, the Board President or chair of the committee may limit each speaker to a statement of his/her name, organization, and whether they support or do not support the proposed action.

(G<del>.</del>C<del>.</del>§11125.7(a),(b),(c))

# CHAPTER 3. TRAVEL & SALARY POLICIES & PROCEDURES

Travel Approval (<del>DCA Memorandum 96-01\_DCA Travel</del> <u>Guide</u>)

Approval of Unscheduled Travel (Board Policy)

Travel Arrangements (Board Policy)

Out-of-State Travel (SAM section 700 et seq.)

The Board President's approval is required for all Board members' for-travel, except for travel to regularly scheduled Board, committee, or task force meetings to which the Board member is assigned.

The President of the Board will be responsible for approving all unscheduled travel plans submitted by Board members and staff. Unscheduled travel plans will be submitted in writing to the Executive Officer, who will then <u>-for perspective and foasibility.</u> <u>The Executive Officer will</u>-seek the approval of the President.

Board members should make their own travel arrangements but are encouraged to coordinate with Board staff on lodging accommodations.

For <u>approved</u> out-of-state travel, Board members will be reimbursed for actual lodging expenses, supported by receipts, and will be reimbursed for meal and supplemental expenses. Out-of-state travel for all persons representing the State of California is controlled by and must be approved by the Governor's Office.

Rules governing reimbursement of travel expenses for Board members are the same as for-management-level state staff. All expenses shall be claimed on the appropriate travel expenseclaim forms or through CalATERS (California Automated Travel Expense Reimbursement System). If Board members use paper claims, Board staff maintain these forms and complete them as needed. Board members should submit their travel expense forms or information in CalATERS immediately after returning from a trip and no later than two weeks following the trip.

For the expenses to be reimbursed, Board members shall follow the procedures contained in the DCA Travel Guide, which are periodically disseminated by the Administrative Services Manager, or his or her designee.

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**Commented [BA3]:** Remove DCA Memorandum 96-01 and replace with DCA Travel Guide

#### CHAPTER 3. TRAVEL & SALARY POLICIES & PROCEDURES

Salary Per Diem (BPC § 103, 2606 & Board Policy) Compensation in the form of salary per diem and reimbursement of travel and other related expenses for Board members is regulated by BPC section 103, which states:

Each such member shall receive a per diem of one hundred dollars (\$100) for each day actually spent in the discharge of official duties, and shall be reimbursed for traveling and other expenses necessarily incurred in the performance of official duties. The payments in each instance shall be made only from the fund from which the expenses of the agency are paid and shall be subject to the availability of money. Notwithstanding any other provision of law, no public officer or employee shall receive per diem salary compensation for serving on those boards, commissions, committees, or the Consumer Advisory Council on any day when the officer or employee also received compensation for his or her regular public employment.

In relevant part, this section provides for the payment of salary per diem for Board members "for each day actually spent in the discharge of official duties," and provides that the Board member "shall be reimbursed for traveling and other expenses necessarily incurred in the performance of official duties."

Accordingly, the following general guidelines shall be adhered to in the payment of salary per diem or reimbursement for travel:

 No salary per diem or reimbursement for travel-related expenses shall be paid to Board members, except for attendance at an official Board, committee or task force unless a substantial official service is performed by the Board member. Attendance at gatherings, events, hearings, conferences, or meetings other than official Board, committee, or task force meetings, in which a substantial official service is performed, shall be approved in advance by the Board President. The Executive Officer shall be notified of the event and approval shall be obtained from the Board President prior to Board member's attendance.

### CHAPTER 3. TRAVEL & SALARY POLICIES & PROCEDURES

Salary Per Diem (BPC § 103, 2606 & Board Policy) (Continued)	<ol> <li>The term "day actually spent in the discharge of official duties" shall mean such time as is expended from the commencement of a Board, committee, or panel meeting to the conclusion of that meeting. Where it is necessary for a Board member to leave a meeting early, the Board President</li> </ol>
	shall determine if the member has provided a substantial service during the meeting, and if so, shall authorize payment of salary per diem and reimbursement for travel-related expenses.
	For Board-specified work, Board members will be compensated for actual time spent performing work authorized by the Board President. That work includes, but is not limited to, authorized attendance at other gatherings, events, meetings, hearings, or conferences. It includes preparation time for Board, committee, or task force meetings.
(Board Policy HR 08-11)	It is the Board's intent that a member shall receive a per diem for the day for any work performed within the 24-hour period.

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# CHAPTER 4. SELECTION OF OFFICERS & COMMITTEES

Officers of the Board (BPC § 2604)

Election of Officers (Board Policy)

Officer Vacancies (Board Policy)

Committee or Task Force Appointments (Board Policy)

Attendance at Committee or Task Force Meetings (G. C. §11120 et seq.) The Board shall select a President and a Vice-President annually.

The Board shall elect the officers at the last meeting of the calendar year. Officers shall serve a term of one year beginning the next calendar year. All officers may be elected on one motion or ballot as a slate of officers unless more than one Board member is running per office. An officer may be re-elected and serve for more than one term.

If an office becomes vacant during the year, an election shall be held at the next meeting. If the office of the President becomes vacant, the Vice-President shall assume the office of the President. Elected officers then shall serve the remainder of the term.

The Board President shall establish committees, whether standing or special, as he or she deems necessary. The composition of the committees and the appointment of the members shall be determined by the Board President in consultation with the Vice-President, and the Executive Officer- committees may include the appointment of non-Board members.

If a Board member wishes to attend a meeting of a committee or task force of which he or she is not a member, the Board member should notify the committee or task force chair and staff. Board members who are not members of the Committee or task force that is meeting cannot vote during the committee or task force meeting and may participate only as observers if a majority of the Board is present at a committee meeting.

**Commented [BA4]:** Legal council will assist in identifying proper policy to replace G.C. 11120

## CHAPTER 5. BOARD ADMINISTRATION & STAFF

Board Administration (<del>DCA Reference Manual\_ Board Policy</del>)

Executive Officer (B<u>PC-§-& P Code</u> § 2607.5 & Open Meeting Act)

Executive Officer Evaluation (Board Policy)

Board Staff (<u>Board Policy</u> <del>DCA Reference</del> Manual) Board members should be concerned primarily with formulating decisions on Board policies rather than decisions concerning the means for carrying out a specific course of action. It is inappropriate for Board members to become involved in the details of program delivery. Strategies for the day-to-day management of programs and staff shall be the responsibility of the Executive Officer. Board members should not interfere with day-to-day operations, which are under the authority of the Executive Officer.

The Board may appoint an Executive Officer. The Executive Officer is responsible for the financial operations and integrity of the Board, and is the official custodian of records. The Executive Officer is an at will employee, who serves at the pleasure of the Board, and may be terminated, with or without cause, in accordance with the provisions of the Open Meeting Act.

Board members shall evaluate the performance of the Executive Officer at least on an annual basis.

Employees of the Board, with the exception of the Executive Officer, are civil service employees. Their employment, pay, benefits, discipline, termination, and conditions of employment are governed by a myriad of civil service laws and regulations and often by collective bargaining labor agreements. Because of this complexity, it is most appropriate that the Board delegate all authority and responsibility for management of the civil service staff to the Executive Officer. Board members shall not intervene or become involved in specific day-to-day personnel transactions.

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#### CHAPTER 5. BOARD ADMINISTRATION & STAFF

The Board requires special services, certain content experts, or consultants for specific projects and problems. Such services are arranged by means of state-approved contracts established in the\_<u>DCA Policy-standard ways</u>. Consistent with state law, such individuals may not serve as members of subcommittees; nor may they function as (e.g.,) ex officio members of the Board.

The Executive Officer or the Executive Officer's designee will attend and testify at the legislative budget hearings and shall communicate all budget issues to the Administration and Legislature.

Business cards will be provided to each Board member with the Board's name, address, telephone number, fax number, website address and e-mail address.

The Board will conduct periodic strategic planning sessions. The Board shall complete and implement a five-year strategic plan to be updated every two years.

The Board President will be responsible for approving all new projects submitted by Board members and staff. New projects will be submitted in writing to the Executive Officer for perspective and feasibility.

The Board adopted the following positions regarding pending or proposed legislation.

**Oppose:** The Board will actively oppose proposed legislation and demonstrate opposition through letters, testimony and other action necessary to communicate the oppose position taken by the Board.

**Oppose, Unless Amended:** The Board will take an opposed position and actively lobby the legislature to amend the proposed legislation.

#### CHAPTER 5. BOARD ADMINISTRATION & STAFF

Definition of the Positions Taken by the Physical Therapy Board Regarding Proposed Legislation (Board Policy) (Continued)  $\label{eq:neutral: The Board neither supports nor opposes the addition/ amendment/repeal of the statutory provision(s) set forth by the bill.$ 

**Watch:** The watch position adopted by the Board will indicate concern regarding the proposed legislation. Board staff and members will closely monitor the progress of the proposed legislation and amendments.

**Support, if Amended:** The Board will take a supportive position and actively lobby the legislature to amend the proposed legislation.

**Support:** The Board will actively support proposed legislation and demonstrate support through letter, testimony and any other action necessary to communicate the support position taken by the Board.

(Board Policy LEG05-12\_)

The Board President has the authority to take interim positions on pending legislation on behalf of the Board, if necessary. The interim position taken by the Board President is the interim position of the Board until the next meeting of the Board at which the Board will decide to either ratify the interim position or reject it.

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Priority of Complaints (Board Policy)

Investigative Staff and Services (<u>BPC</u> <u>2634, BPC 2607.5 &</u> Board Policy)

Discipline and Citations (BPC § 125.9, BPC § 2660 et. Seq., and <u>Title 16 CCR § 1398</u> et. Seq.) The Board adopted DCA's Complaint Prioritization Policy to assist staff in determining how to manage incoming complaints in light of available resources. The policy is found in Appendix A.

The Executive Officer is responsible for directing the course of any investigation into the conduct of an applicant or licensee. The Board utilizes the Department's Division of Investigation for its formal investigative services.

The Executive Officer may determine the resources to be expended on any given case, including whether a subject matter expert should be consulted, and who may act as a subject matter expert.

The Board is authorized to take enforcement action against a licensee for any violation of the Physical Therapy Practice Act (Act). There are two types of license enforcement actions: 1) discipline and 2) citations.

Discipline is a formal action against the license that becomes a permanent part of the licensing record. Disciplinary actions may result in revocation of the license (and the loss of the ability to practice physical therapy) or the contingent loss of the license (a stayed revocation) with probationary conditions for a specified term.

A citation, which may be issued with or without a fine, is an enforcement tool by which the Board may address relatively minor violations of the Act that do not necessarily warrant disciplinary consequences in order to protect the public. A citation is not a disciplinary action. Citations are purged and destroyed after five years.

All enforcement actions are available to the public for as long as they exist. Both citations and discipline may be appealed, and may result in a matter coming to before the Board itself for decision.

Administrative Proceedings (BPC, §§ 2608, 2614) Unless otherwise specified in the Business and Professions Code, administrative proceedings against a license are conducted in compliance with Chapter 5 of the Administrative Procedure Act (Gov. Code, § 11500 et seq.).

An administrative proceeding refers to any action to deny, restrict or revoke a license. The proceeding begins when the Executive Officer files a charging document – usually a Statement of Issues (to deny a license) or an Accusation (to restrict or revoke a license).

If the licensee fails to respond to a charging document, a default decision is prepared and submitted the Board members for vote. If the licensee and the Executive Officer agree to a particular enforcement outcome, a stipulation is prepared and presented to the Board members for vote. If neither of the above occurs, the case is sent to a formal hearing before an administrative law judge (ALJ). After considering the evidence from the hearing (usually documents and witness testimony), the ALJ issues a proposed decision (a recommended resolution), which is then presented to the Board members for vote.

Review of Decisions (Gov. Code § 11500, et seq.; BPC § 2602.1; Title 16, C.C.R. § 1399.15) Board members, by majority vote of a quorum, must approve any decision (proposed decision, stipulation or default) before the decision becomes final and the formal discipline (penalty), if any, can take effect.

Each Board member shall thoroughly review any decision presented for vote. Each case shall be evaluated on a case-bycase basis, considering the following factors:

- Whether the Board's highest priority, protection of the public, is <u>effectedaffected</u> by the decision;
- Whether the Board's Guidelines for Issuing Citations and Imposing Discipline are satisfied or whether variation is warranted;
- Whether the decision addresses any misconduct in a way consistent with the nature and degree of the violation;
- the standards of practice in physical therapy and in the <u>Ww</u>hether community w<u>asere</u> used as a basis for reaching the decision; and
- 5. Whether the decision may be reasonably and practically implemented.

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### Commented [BA5]: Change writing to (GC § 11500 et seq.; BPC § 2602.1; Title 16, CCR § 1399.15)

Member Questions and Communications about Decisions (G<del>ov. Code</del> § 11430.10, et seq.) Communications with staff concerning pending proceedings, including decisions, are limited by the provisions of the Administrative Procedure Act. There are two parties to any disciplinary proceeding – complainant (the Executive Officer and other staff) and respondent (the licensee). The Board members decide the case and therefore act as judges. To avoid the fact or appearance of bias or impropriety, communications between one party (staff or the licensee) and Board members are limited.

There are two common exceptions to this restriction. First, staff may answer questions of procedure and ministerial questions (e.g., when is a vote due, when will a decision become effective).

Second, staff or the Deputy Attorney General may communicate about stipulated decisions – and only stipulated decisions – only to explain why the stipulated decision should be adopted.

Board members may direct questions about a decision to the Board's legal counsel, who is not involved in the investigative stage of the proceeding. Questions about permissible or impermissible communications should also be directed to legal counsel.

Mail Ballots (Gov. Code, § 11526 Board policy)

Holding Disciplinary Cases for Board Meetings (Board Policy) Proposed decisions, stipulations and default decisions are mailed (electronically or otherwise) to each Board member for voting. The Board members may vote to adopt, reject (non-adopt) or seek to hold the case (discussed in detail below).

A <u>10 calendar</u> <u>10 calendar</u> day deadline is generally given for a mail ballot to be completed and returned to the Board's office. Board staff reviews the ballots and, if a decision is reached by a majority of the Board, prepares the decision for the President's signature.

When voting on a mail ballot, a Board member may wish to discuss a particular aspect of the decision before voting. If one or more members marks their ballot to "hold for discussion," the case will be scheduled for the closed session of the Board's next meeting. At the time the ballot is prepared, the Board member should record his or her concern. Recording the concern facilitates the discussion by allowing staff, if permitted to comment, legal counsel and other members an opportunity to prepare to respond to the concern as appropriate. Since there can also be a delay before the next meeting, it can preserve the member's memory.

When a matter is held for closed session, Board legal counsel will be present to advise and assist the Board.

Commented [BA6]: Change writing in box to (GC § 11526 & Board Policy)

Rejection (nonadoption) of a Proposed Decision (G<del>ov. Code</del>, §11517, <u>Board Policy</u>)

Reconsideration (G<del>ov. Code</del> § 1151<u>97,</u> <u>GC § 11521,</u>-and Board Policy)

Petitions for Penalty Relief (BPC, § 2661.7 Board Policy)

Enforcement Actions— Disclosure to the Public (G<del>ov.Code</del>, § 6250, et seq. BPC, §125.9)

(Department of Consumer Affairs' Guidelines for Access to Public Records) If the Board votes to reject a Proposed Decision of an ALJ, absent specific direction to the contrary from the Board, the transcript and exhibits of hearing will be ordered and it will provide an opportunity for written argument. No new evidence will be taken. The Executive Officer will fix the date for submission of written argument to ensure Board members have time to review any materials prior to a Board meeting.

The Board, on its own motion or on petition of any party, may order a reconsideration of all or part of a case at any time <u>prior to</u> <u>the effective date</u> of the decision. Board staff may grant any stay of the effective date authorized by law. If no action is taken on a petition for reconsideration <del>y a party</del> prior to the effective date of the decision, the petition is deemed denied by operation of law. After ordering reconsideration, the Board may reconsider the matter, with or without taking additional evidence, or it may assign the matter to an administrative law judge. If oral evidence is introduced before the Board on reconsideration, no member may vote unless he or she heard the evidence.

If a licensee files a petition for penalty relief (for modification or termination of existing probation or reinstatement), as long as that petition meets statutory requirements, the matter will be heard by the Board members themselves at a Board meeting. Absent direction to the contrary, an ALJ sits with the members to preside over the hearing where evidence and argument are taken.

Enforcement actions, including citations and disciplinary actions, are a matter of public record and shall be provided upon request in accordance with applicable law and Department of Consumer Affairs' Guidelines for Access to Public Records.

Disciplinary action against a license shall be disclosed to the public by means of the Board's website (through license look-up features or otherwise). It may also be disclosed through other means of communication, including direct email distribution, newsletter, or through a social media service.

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(Department of Consumer Affairs' Guidelines for Access to Public Records) (*Continued*) Whenever possible, the actual documents that resulted in the disciplinary action shall also be posted on the Board's website to facilitate consumer access. Disciplinary action documents include the charging document (Statement of Issues or Accusation) and any final decision.

Citations are posted on the Board's website. When citation records are provided to the public, and the licensee paid a fine, the record shall reflect that payment represents satisfactory resolution of the matter.

**Policy Variation** 

In a particular case, action by the Board itself supersedes any general Board policy set forth in this manual.

Board Member Address (Board Policy, Bagley-Keene Open Meeting Act)

Board Member Written Correspondence and Mailings (Board Policy)

Communications: Other Organizations/ Individuals/Media (Board Policy)

Communication with Interested Parties

Ex Parte Communications (G-C-§\_11430.10 et seq.) Board member addresses, email addresses and telephone numbers are confidential and shall not be disclosed to the public without expressed authority of the individual Board member. However, if the Board member is a licensee with the Board, his or her address of record is available to the public upon request in accordance with the Public Records Act. Also, if a teleconference is held from the home of a Board member, the address of where the teleconference occurs must be published and open to the public in accordance with the Bagley-Keene Open Meeting Act. Board issued email addresses are not confidential.

All correspondence, press releases, articles, memoranda or any other communication written by any Board member in his or her official capacity must be provided to the Executive Officer.

All communication relating to any Board action or policy to any individual or organization, or a representative of the media shall be made only by the Board President, his or her designee, or the Executive Officer. <u>or his or her designee</u>. Any Board member who is contacted by any of the above should inform the Board President or Executive Officer.

Board members are required to disclose at Board meetings all discussions and communications with interested parties regarding any item pending or likely to be pending before the Board. The Board minutes shall reflect the items disclosed by the Board members.

The Government Code contains provisions prohibiting ex parte communications. An "ex parte" communication is a communication to the decision-maker made by one party to an enforcement action without participation by the other party. While there are specified exceptions to the general prohibition, the key provision is found in subdivision (a) of section 11430.10, which states:

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Ex Parte Communications (G-C- §\_11430.10 et seq.) (Continued)\_.

(Board Policy)

"While the proceeding is pending, there shall be no communication, direct or indirect, regarding any issue in the proceeding to the presiding officer from an employee or representative or if an agency that is a party or from an interested person outside the agency, without notice and an opportunity for all parties to participate in the communication."

Occasionally, an applicant who is being formally denied licensure, or a licensee against whom a disciplinary action is being taken, will attempt to directly contact Board members.

If the communication is written, the member should read only enough to determine the nature of the communication. Once he or she realizes it is from a person against whom an action is pending, he or she should reseal the documents and send them to the Executive Officer.

If a Board member receives a telephone call from an applicant or licensee against whom an action is pending, he or she should immediately tell the person they cannot speak to him or her about the matter. If the person insists on discussing the case, he or she should be told that the Board member will be required to recuse him or herself from any participation in the matter. Therefore, continued discussion is of no benefit to the applicant or licensee.

If a Board member believes that he or she has received an unlawful ex parte communication, he or she should contact the Board's legal counsel or Executive Officer.

Board Member Disciplinary Actions (Board Policy) A member may be censured by the Board if, after a hearing before the Board, the Board determines that the member has acted in an inappropriate manner.

The President of the Board shall sit as chair of the hearing unless the censure involves the President's own actions, in which case the Vice-President of the Board shall sit as President. In accordance with the Open Meeting Act, the censure hearing shall be conducted in open session.

## Conflict of Interest (G<del>.-C.</del>§\_87100)

No Board member may make, participate in making, or in any way attempt to use his or her official position to influence a governmental decision in which he or she knows or has reason to know he or she has a financial interest. Any Board member who has a financial interest shall disqualify himself or herself from making or attempting to use his or her official position to influence the decision. Any Board member who feels he or she is entering into a situation where there is a potential for a conflict of interest should immediately consult the Executive Officer or the Board's legal counsel.

Board members should refrain from attempting to influence staff regarding applications for licensure or potential disciplinary matters.

Service of Legal Documents

Gifts from Candidates (Board Policy)

Request for Records Access (Board Policy)

Resignation of Board Members (G. C. §1750)

Removal of Board Members (BPC § 106) If a Board member is personally served as a party in any legal proceeding related to his or her capacity as Board member, he or she must contact the Executive Officer immediately.

Gifts of any kind to Board members from candidates for licensure with the Board shall not be permitted.

No Board member may access the file of a licensee or candidate without the Executive Officer's knowledge and approval of the conditions of access. Records or copies of records shall not be removed from the Board's office.

In the event that it becomes necessary for a Board member to resign, a letter shall be sent to the appropriate appointing authority (Governor, Senate Rules Committee, or Speaker of the Assembly) with the effective date of the resignation. Written notification is required by state law. A copy of this letter also shall be sent to the Officer of the Department, the Board President, and the Executive Officer.

The Governor has the power to remove from office, at any time, any member of any Board appointed by him or her for continued neglect of duties required by law or for incompetence or unprofessional or dishonorable conduct.

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Commented [BA7]: Should read (GC § 1750)

Board Member Training Requirements	Upon initial appointment, Board members will be given an overview of Board operations, policies, and procedures by Board Executive Staff.
(BPC § 453)	Every newly appointed or reappointed Board member shall, within one year of assuming office, complete a training and orientation program offered by the Department of Consumer Affairs. This is in addition to the Board orientation given by Board staff.
(G <del>ov. Code</del> § 11146)	All Board members are required to annually file a Form 700 – Statement of Economic Interests. Members must also complete an orientation course on the relevant ethics statutes and regulations that govern the official conduct of state officials. The Government Code requires completion of this ethics orientation within the first six months of appointment and completion of a refresher every two years thereafter.
(G <del>ov.</del> Code § 12950.1 <u>,</u> DCA Policy EEO 12- 01, Board Policy)	Board members are required to complete <u>the following trainings:</u> two hours of sexual harassment prevention training every two- years_ • Authorized Use of Privately Owned Vehicle • Board Member Orientation • Defensive Driver Training • Ethics Training • Form 700-Statemento of Economic Interest • Non-Discrimination Policy • Sexual Harassment Prevention Policy • Sexual Harassment Prevention Training • Use of Applicant Criminal Offender Record Information
Outreach/Information/ Complaints (Board Policy)	Outreach and consumer education shall be provided by the Board to applicants, licensees and consumers regarding the role of the Board, laws, and regulations and how to file complaints against
<u>(BPC 2605)</u>	<ol> <li>licensees. This information shall be provided by the Board through:</li> <li>Board newsletters</li> <li>Speaking engagements by Board members and staff</li> <li>Press releases and public affairs announcements</li> <li>Telephone responses</li> <li>Responses to written, faxed and e-mailed inquires</li> <li>The Board's website</li> <li>G. Social Media</li> </ol>

PHYSICAL THERAPY BOARD OF CALIFORNIA

### APPENDIX A. COMPLAINT PRIORITIZATION GUIDELINES FOR DCA HEALTH CARE AGENCIES

As complaints are received, a staff person should immediately review each compliaint to determine the appropriate course of action based on the-complaint prioritization guidelines. The table below represents true guidelines –depending on the facts, a different level of priority may be warranted. For example, a complaint based on a report from a health care practitioner data bank (normally routine) may be re-prioritized to a higher level of response based on the nature of the underlying acts.

Agencies should continue to review complaints warranting urgent or high attention to determine whether to seek an Interim Suspension Order, a Penal Code section 23 'request or other interim action as described in Deputy Director for Legal Affairs Doreathea Johnson's memorandum dated December 15, 2008.

Priority Level	Complaint Category
Urgent (Highest Priority)	<ul> <li>In general, any act resulting in death or serious injury)'</li> <li>Gross negligence, incompetence or repeated negligent acts that -involve death or serious bodily injury –</li> <li>Drug or alcohol abuse by the licensee resulting in death or serious bodily injury.</li> <li>Repeated acts of clearly excessive prescribing, furnishing or administering of controlled substances, or repeated acts of prescribing w/o a good faith exam</li> <li>Sexual misconduct with patient during course of treatment or examination</li> <li>Practicing while under the influence of drugs or alcohol</li> <li>Physical or mental abuse with injury.</li> <li>Unlicensed activity alleged to have resulted in patient injuries</li> <li>Aiding and abetting unlicensed activity -alleged to have resulted in -patient injuries</li> <li>Arrests or convictions substantially related to the area of practice (Note: may be re-categorized based on the nature of the underlying acts)</li> <li>Impairments (mental, physical or as a result of alcohol or -drug abuse including termination from adiversion-program)</li> <li>Theft of prescription drugs</li> <li>Furnishing prescription drugs without a prescription</li> </ul>

## APPENDIX A. COMPLAINT PRIORITIZATION GUIDELINES FOR DCA HEALTH CARE AGENCIES

Priority Level	Complaint Category
High	<ul> <li>Negligence or incompetence without serious bodily injury</li> <li>Physical or mental abuse (without injury)</li> <li>Diversion drop outs</li> <li>805 Health Facility reports</li> <li>Complaints about licensees on probation(whether or not injury)</li> <li>Prescribing drugs without "good faith" exam( where authority to prescribe exists)</li> <li>Prescribing or dispensing drugs without authority</li> <li>Multiple complaints of the same allegation</li> <li>Complaints with multiple prior complaints</li> <li>Unlicensed activities (with no apparent harm)</li> <li>Aiding and abetting unlicensed activity * with no apparent harm)</li> <li>When evidence will likely be destroyed or unavailable</li> </ul>
Routine	<ul> <li>False/misleading advertising</li> <li>Patient abandonment</li> <li>Fraud</li> <li>Failure to release medical records</li> <li>Record keeping violations</li> <li>Applicant misconduct</li> <li>National Practitioner Data bank reports</li> <li>Workers Compensation Complaints</li> <li>Non-jurisdictional complaints (fee disputes, billing)</li> <li>Exam subversion(exam not compromised)</li> <li>Continuing Education</li> <li>Breach of confidentiality</li> </ul>

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Briefing Paper	
Date:	03/11/2019
Prepared for:	PTBC Members
Prepared by:	Eura Trent
Subject:	Application Services Report

#### Purpose:

To provide an update on the most recent activities and state of the Application Services program.

Attachments:	1. Application Services Program Statistics
	2. Examination Statistics

#### Update:

The report presented at this meeting provides the most recent data. Displayed first is the year-to-date total for the current fiscal year, followed by the current quarter of the current fiscal year and finally the corresponding quarter for the previous fiscal year. Also, since the implementation of Breeze, online processing has been available. The report illustrates online usage as compared to other methods of application submission.

Applicant online usage has increase significantly over the past year. Online usage is up by 75% from the previous year. This is supported by the data capturing an increase in applications received online. Individuals are applying online using Breeze rather than submitting a paper application.

The percentages included with the actual numbers represent a portion of the total, not the percentage change over a specified time period as shown in the previous reports.

#### FY 2018/19 Quarter 2 comparison to FY 2017/18 Quarter 2

- The percentage of endorsement (OOS) applications received is 54%.
- The percentage of foreign applications received increased 8%.
- The percentage of military applications remained consistent at 1%.
- The total number of applications received decreased 11%.
- The total number of licenses issued decreased 2%.

#### Action Requested:

None.

#### Application Services Report Program Statistics

Initial	Applications Rec	eived									
	Current FY 2018/19 Year to Date										
	Total	Online	OOS	Foreign	Military						
PT	983	846 (86%)	470 (48%)	102 (10%)	13 (1%)						
PTA	412	309 (75%)	122 (30%)	33 (8%)	16 (3%)						
Total	1395	1155 (82%)	29 (2%)								
	Current FY 2018/19 Quarter 2										
	Total	Online	OOS	Foreign	Military						
PT	442	403 (91%)	240 (54%)	52 (12%)	4 (1%)						
PTA	286	212 (74%)	65 (23%)	20 (6%)	7 (2%)						
Total	728	615 (84%)	305 (42%)	72 (9%)	11 (2%)						
		Last FY	2017/18 Quarter 2								
	Total	Online	OOS	Foreign	Military						
PT	485	250 (52%)	249 (51%)	45 (9%)	4 (1%)						
PTA	326	42 (13%)	42 (13%)	27 (8%)	3 (1%)						
Total	811	292 (36%)	291 (36%)	72 (9%)	7 (1%)						

Licens	Licenses Issued										
	Current FY 2018/19 Year to Date										
	Total	Online	OOS	Foreign	Military						
PT	1314	N/A	505 (38%)	103 (7%)	6 (<1%)						
PTA	322	N/A	87 (27%)	22 (7%)	6 (2%)						
Total	1636	N/A	6 (<1%)								
	Current FY 2018/19 Quarter 2										
	Total	Online	OOS	Foreign	Military						
PT	655	N/A	274 (42%)	54 (8%)	3 (<1%)						
PTA	151	N/A	50 (33%)	9 (6%)	5 (3%)						
Total	806	N/A	324 (40%)	9 (1%)	8 (1%)						
		Last FY	2017/18 Quarter 2								
	Total	Online	OOS	Foreign	Military						
PT	602	N/A	288 (48%)	60 (10%)	6 (1%)						
ΡΤΑ	148	N/A	47 (32%)	12 (8%)	3 (2%)						
Total	750	N/A	335 (45%)	72 (9%)	9 (1%)						

### Application Services Report Examination Statistics

National F	National PT and PTA Examination - California Statistics												
Accredited PT Program													
		Fiscal	Year 20 <sup>°</sup>	17/18							$Year \rightarrow$		
	Q1	Q2	Q3	Q4	YTD through Q1						Year Change		
Pass	375	237			612	390	271				<b>1 8%</b>		
Fail	36	42			78	47	47				<b>1</b> 21%		
Total	411	279			690	437	318				<b>@ 9%</b>		
Pass Rate	91%	85%			89%	89%	85%				<b>↓</b> -2%		

Pass	15	8		7	5		<b>↓</b>
Fail	20	33		25	16		
Total	35	41		32	21		
Pass Rate	43%	20%		22%	24%		

Pass	187	45		124	64		4
Fail	37	29		45	33		1
Total	224	74		169	97		₩
Pass Rate	83%	61%		73%	66%		↓

Pass	5	7		7	7		1
Fail	7	5		9	4		Ŷ
Total	12	12		16	11		Ŷ
Pass Rate	42%	58%		44%	64%		Ŷ

California	California Law Examination (CLE)												
Accredited Program													
		Fiscal	Year 20	17/18		Fiscal	Year 20	18/19		$\text{Year} \rightarrow$			
	Q1	Q2	Q3	Q4	YTD through Q1	Q1	Q2	Q3	Q4	YTD through Q1	Year Change		
Pass	692	525				700	520			1,220	1%		
Fail	252	211				242	195			242	<b>-</b> 4%		
Total	944	736				942	715			942	<mark>↓</mark> -2%		
Pass Rate	73%	71%				74%	73%			74%	1%		

#### Physical Therapy Board of California Application Services Report Fiscal Year 2018/19 Q2

Pass	44	45		61	48		(A)
Fail	41	39		40	36		
Total	85			 101	84		Ŷ
Pass Rate	52%	53%		60%	57%		Ŷ

Accredited I	PT Program	n									
	Fiscal Year 2017/18						Fiscal	Year 20	18/19		$Year \rightarrow$
	Q1	Q2	Q3	Q4	YTD through Q1	Q1	Q2	Q3	Q4	YTD through Q1	Year Change
Pass	4,870	1,601				4,823	1,647			4,823	<b>↓</b> -1%
Fail	511	356				556	502			556	<b>1</b> 9%
Total	5,381	1,957				5,379	2,149			5,379	<b>-}0%</b>
Pass Rate	91%	82%				90%	77%			90%	<b>↓</b> -1%

Non Accred	ited PT Pr	ogram									
	Fiscal Year 2017/18						Fiscal	Year 20	18/19		$Year \rightarrow$
	Q1	Q2	Q3	Q4	YTD through Q1	Q1	Q2	Q3	Q4	YTD through Q1	Year Change
Pass	268	213			268	155	134			155	<b>↓</b> -42%
Fail	570	754			570	550	410			550	<b>↓</b> -4%
Total	838	967			838	705	544			705	<b>↓</b> -16%
Pass Rate	32%	22%			32%	22%	25%			22%	<b>↓</b> -10%

Accredited I	PTA Progr	am									
	Fiscal Year 2017/18						Fiscal	Year 20	18/19		$Year \rightarrow$
	Q1	Q2	Q3	Q4	YTD through Q1	Q1	Q2	Q3	Q4	YTD through Q1	Year Change
Pass	3,200	1,552			3,200	3,155	1,433			3,155	<b>↓</b> -1%
Fail	628	455			628	758	622			758	<b>1</b> 21%
Total	3,828	2,007			3,828	3,913	2,055			3,913	<b>2%</b>
Pass Rate	84%	77%			84%	81%	70%			81%	<b>↓</b> -3%

Non Accred	ited PTA I	Program									
	Fiscal Year 2017/18						Fiscal	Year 20	18/19		$Year \rightarrow$
	Q1	Q2	Q3	Q4	YTD through Q1	Q1	Q2	Q3	Q4	YTD through Q1	Year Change
Pass	85	96			85	87	76			87	<b>^</b> 2%
Fail	84	74			84	88	63			88	♠ 5%
Total	169	170			169	175	139			175	<b>4%</b>
Pass Rate	50%	56%			50%	50%	55%			50%	<b>∌</b> 0%

Accredited I	Program								
		Fiscal	Year 201	7/18					$Year \rightarrow$
	Q1	Q2	Q3	Q4	YTD through				Year
		4 9 9 4			Q1		1		Change
Pass	2,003	1,334				2,036	1,353		<b>1%</b>
Fail	426	390				416	384		<b>-1%</b>
Total	2,429	1,724				2,452	1,737		<b>1%</b>
Pass Rate	82%	77%				83%	77%		<b>1%</b>

Non Accred	ited Progi	ram									
	Fiscal Year 2017/18						Fiscal	Year 20	018/19		$Year \rightarrow$
	Q1	Q2	Q3	Q4	YTD through Q1	Q1	Q2	Q3	Q4	YTD through Q1	Year Change
Pass	86	89			175	101	79			180	<b>m</b> 3%
Fail	63	60			123	60	49			109	<b>↓</b> -11%
Total	149	149			298	161	128			289	<mark>↓</mark> -3%
Pass Rate	58%	60%			59%	63%	62%			62%	<b>1</b> 3%



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Briefing Paper	
Date:	03/11/2019
Prepared for:	PTBC Members
Prepared by:	Eura Trent
Subject:	License Maintenance Report

#### Purpose:

To provide an update on the most recent activities and the state of the License Maintenance program.

Attachments: License Maintenance Statistics

#### Update:

The report presented at this meeting provides the most recent data. Displayed first is the year-to-date total for the current fiscal year, followed by the current quarter of the current fiscal year and finally the corresponding quarter for the previous fiscal year. The report illustrates online usage as compared to other methods of application submission.

The percentages included with the actual numbers represent a portion of the total, not the percentage change over a specified time period as shown in the previous reports.

#### **Action Requested:**

None.

#### Physical Therapy Board of California License Maintenance Services Report Fiscal Year 2018/19 Q2

#### License Maintenance Services Report Program Statistics

Renewals	Processed										
	Current FY 2018/19 Year to Date										
	Total		Online								
PT		6390	) 5282 (83%								
ΡΤΑ		1664	1392 (84%								
Total		8054	4 6674 (83%								
		Current FY 2018/19	9 Q2								
	Total		Online								
PT		3231	2719 (84%								
PTA		785	668 (85%								
Total		4016	5 3387 (84%								
		Last FY 2017/18	Q2								
	Total		Online								
PT		3053	3 2533 (83%								
PTA		792	2 672 (85%								
Total		3845	5 3207 (83%								

Address Change	es Processed									
Current FY 2018/19 Year to Date										
	Total	Online								
РТ	1980	738 (37%)								
ΡΤΑ	49:	185 (38%)								
Total	247:	923 (37%)								
	Current FY 2018/1	9 Q2								
	Total	Online								
PT	898	3 316 (35%)								
ΡΤΑ	222	2 87 (39%)								
Total	1120	355 (32%)								
	Last FY 2017/18	Q2								
	Total	Online								
РТ	829	293 (35%)								
ΡΤΑ	224	1 79 (35%)								
Total	1053	3 372(35%)								

#### Physical Therapy Board of California License Maintenance Services Report Fiscal Year 2018/19 Q2

Name Changes	Processed									
	Current FY 2018/19 Year to Date									
	Total		Online							
PT		165	43 (26%)							
ΡΤΑ		77	17 (22%)							
Total		242	60 (25%)							
		Current FY 2018/19	Q2							
	Total		Online							
РТ		88	27 (30%)							
ΡΤΑ		30	11 (36%)							
Total		118	38 (32%)							
		Last FY 2017/18	Q2							
	Total		Online							
РТ		104	33 (32%)							
ΡΤΑ		29	4 (14%)							
Total		133	37 (28%)							

Duplicate Requests Received										
Current FY 2018/19 Year to Date										
	Total	Online								
РТ	134	35 (26%)								
ΡΤΑ	31	8 (26%)								
Total	165	43(26%)								
Current FY 2018/19 Q2										
	Total	Online								
РТ	58	16 (27%)								
ΡΤΑ	19	6 (32%)								
Total	77	22 (29%)								
	Last FY 2017/18	Q2								
	Total	Online								
РТ	81	26 (32%)								
ΡΤΑ	27	9 (33%)								
Total	108	35 (32%)								

#### Physical Therapy Board of California License Maintenance Services Report Fiscal Year 2018/19 Q2

Verification Requests Processed										
Current FY 2018/19 Year to Date										
	Total		Online							
РТ		598	478 (80%)							
ΡΤΑ		86	73 (85%)							
Total		684	551 (81%)							
	Current FY 2018/19 Q2									
	Total		Online							
РТ		268	228 (85%)							
ΡΤΑ		38	31 (82%)							
Total		306	259 (85%)							
		Last FY 2017/18	Q2							
	Total		Online							
PT		286	230 (81%)							
PTA		35	30 (86%)							
Total		321	260 (81%)							



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#### Briefing Paper

Date:	3/12/2019
Prepared for:	PTBC Members
Prepared by:	Veronica Gutierrez, Alyasha Crutcher
Subject:	Continuing Competency Services Report

#### **Purpose:**

To provide an update on the most recent activities and state of the Continuing Competency Services program.

Attachments: Continuing Competency Audit Statistics

#### **Background:**

Licensees are required to certify at the time of renewal that they complied with the continuing competency requirement for renewal set forth in Business and Professions Code section 2649. To ensure compliance, the PTBC is mandated to conduct random continuing competency audits. Audit samples are collected quarterly in keeping with the PTBC's overall statistical record keeping and reporting standard. The audit sample is pulled at the beginning of a quarter for licensees who renewed in the previous quarter. Audits are conducted, then the results are reported the following quarter. The whole audit process from sample collection to reporting results runs six months or two fiscal year quarters. Please note, however, this does not mean each audit takes six months to complete.

#### Update:

A total of 106 physical therapists and 40 physical therapist assistants were selected for audit for FY 2018/19 Q1 (July-Sep). Staff continues to complete audits for both physical therapists and physical therapist assistants for this quarter, so data available thus far has been included, but the pass rate will be reported at the next meeting.

#### **Action Requested:**

None.

#### Physical Therapy Board of California Continuing Competency Report FY 2018/2019 Q1 - (7/2018 through 9/2018)

#### **Continuing Competency Audit Statistics**

#### Physical Therapist

	Fiscal Year 2017/18						Fisca	I Year 20	018/19		$Year \rightarrow Year$
	Q1	Q2	Q3	Q4	YTD through Q4	Q1	Q2	Q3	Q4	YTD through Q2	Change
Pass	134	100	126	128	488	97				97	
Fail	12	5	9	8	34	7				7	
Pending	0	0	0	0	0	2				2	
Total	146	105	135	136	522	106				106	
Pass Rate	92%	95%	93%	94%	93%	91%				91%	

#### Physical Therapist Assistant

	Fiscal Year 2017/18					Fisca	I Year 2	018/19		Year $\rightarrow$ Year	
	Q1	Q2	Q3	Q4	YTD through Q4	Q1	Q2	Q3	Q4	YTD through Q2	Change
Pass	43	81	42	43	209	40				40	
Fail	2	4	4	2	12	0				0	
Pending	0	0	0	0	0	0				0	
Total	45	85	46	45	221	40				40	
Pass Rate	96%	95%	91%	95%	94%	100%				100%	

Approval Agencies and Courses	
Approval Agencies	125
Courses	14,382





#### Briefing Paper

#### Agenda Item 25

Date:	March 11, 2019
Prepared for:	PTBC Members
Prepared by:	Marney Kincaid
Subject:	Consumer Protection Services Program (CPS)

#### Purpose:

Update on Consumer Protection Services Program - FY 2018/19 Quarter 2 (Oct - Dec 2018)

Attachments:	(1) Consumer Protection Services Statistics Report
	(2) Disciplinary Summary

#### Attachment 1: Consumer Protection Services Report

The CPS report provides detailed data in certain areas of the enforcement program and includes year end statistics in comparison to last FY.

PM 1: The number of complaints received is slightly lower than the previous FY.

Citations have increased significantly from last year, but the average days to close has decreased.

PM4: All average times continue to show a decrease in the aging timeframes.

The number of AG cases initiated, pending, and filed has significantly increased compared to last year.

Total Orders Aging / Final Decision: Last year, 76% of cases were aged 1 year or more; this year those categories represent only 55% of cases. The largest decrease in percentage of cases was found in the 1 to 2 year category and the largest increase was found in the 181 days to 1 year category. This shows an overall improvement in aging.

#### Attachment 2: Disciplinary Summary List

Disciplinary Summary of formal discipline and citations issued. Disciplinary actions are of public record and are available through the DCA License Search. <u>https://search.dca.ca.gov/</u>

Action Requested: No Action Required

### **Consumer Protection Services Statistics Report**

	YTD				
PM1: Complaints Received	211	91	83		<b>V</b>
PM1: Convictions/Arrest Received	121	55	59		₩
PM1: Total Received	332	146	142		<b>V</b>

PM2: Intake/Avg. Days	2	2			$\Rightarrow$
	 ·		Ta	rget: 9 days	

PM3: Cycle Time-Investigation	97	141		
PM3a: Intake Only	2	2		
PM3b: Investigation Only	 89	124		-
PM3c: Post Investigation Only	1	6		
Up to 90 Days	107	75		➡
91 - 180 Days	17	27		Ŷ
181 Days - 1 Year (364)	13	23		Ŷ
1 to 2 Years (365-730)	3	12		Ŷ
2 to 3 Years (731- 1092)	1	1		Ŷ
Over 3 Years (1093 +)	0	1		<b>4</b>

	FY 2017/18						Voor Voor
	YTD	Q1	Q2	Q3	Q4	YTD	Year → Year Change
Final Citations	5	9	25			34	· 580%
Average Days to Close	262	212	209			210.5	<b>-20%</b>

Target: 540 Days	FY 2017/18		Fiscal Year 2018/19 Year								
		Q1	Q2	Q3	Q4	YTD	Change				
PM4: AG Cases	604	482	488			485	-20%				
PM4a: Intake Only	4	1	2			2					
PM4b: Investigation Only	268	146	187			167					
PM4c: Pre-AG Transmittal	11	17	1			9					
PM4d: Post-AG Transmittal	326	323	301			312					

Agenda Item 25(1)

AG Cases Initiated	21	12		
	21	12		
AG Cases Pending	47	42		17
SOIs Filed	0	2		♥
Accusations Filed	15	6		

	FY 2017/18				
	YTD				
Total Closed After Transmission	25	10	17		Ŷ
Total Average Days to Complete	610	482	488		4

Total Orders Aging/Final Decision									
	FY 2017/18		Fiscal Year 2018/19						
	YTD	Q1	Q2	Q3	Q4	YTD	Year → Year Change		
Up to 90 Days	0%	0	0			0%	⇒ 0%		
91 - 180 Days	4%	0	0			0%	<b>-4%</b>		
181 Days - 1 Year (364)	20%	4	8			44%	1 24%		
1 to 2 Years (365-730)	56%	4	8			44%	<b>-12%</b>		
2 to 3 Years (731- 1092)	8%	2	0			7%	<b>-1%</b>		
Over 3 Years (1093 +)	12%	0	1			4%	-8%		

Other Legal Actions								
	FY 2017/18		Fiscal Year 2018/19					
	YTD	Q1	Q2	Q3	Q4	YTD	Year → Year Change	
Interim Suspension or PC 23 Ordered	1	0	0			0	<b>-100%</b>	

#### **Disciplinary Summary**

The following is a list of disciplinary actions taken by the Physical Therapy Board of California for the months of October through December 2018. The Decisions become operative on the Effective Date, with the exception of situations where the licensee has obtained a court ordered stay. Stay orders do not occur in stipulated decisions, which are negotiated settlements waiving court appeals.

Copies of Accusations, Decisions, or Citations may be obtained by visiting our website at <u>www.ptbc.ca.gov</u>. In addition to obtaining this information from our website, you may also request it by telephone, fax, or mail. Please address your request to:

> Physical Therapy Board of California 2005 Evergreen Street, Suite 1350 Sacramento, CA 95815 (916) 561-8200/ FAX (916) 263-2560

#### October 2018

#### KWIATKOWSKI, MARYHELEN (PTA 9737)

Violation of B & P Codes: 2660, 2660(a), 2660(e), and 2661(f)(1). Violation of CCR: 1399.24(b), 1399.24(d)(1), and 1399.24(d)(3). Stipulated Settlement and Disciplinary Order Effective 10/10/18, License Surrendered.

#### DESIERTO, JACQUELINE (PTA 8741)

Violation of B & P Codes: 490, 490(c), 2239(a), 2644 (b), 2660, 2660(a), 2660(e), 2660(j), and 2661. Violation of CCR: 139.20(a), 1399.20(c), and 1399.24(d). Stipulated Settlement and Disciplinary Order Effective 10/18/18, 5 years' probation.

#### **RICHEY, JOEL BRYAN (PT 13574)**

Violation of B & P Codes: 725, 2234, 2605, 2609, 2622(a), 2630, 2630.3(a)(d)(g)(i)(n), 2655, 2655.7, 2660(h)(n). Violation of CCR: 1398.44. Stipulated Surrender of License Effective October 18, 2019.

#### EMERY-JONES, JOLLENE DELL (PT 9511)

Violation of Probationary Terms. Proposed Decision Effective 10/24/18, License Revoked.

#### HALE, TIMOTHY ALLEN (PT 32745)

Violation of B & P Codes: 2239(a), 2660(a), and 2660(e). Stipulated Settlement and Disciplinary Order Effective 10/25/18, 5 years' probation.

#### LONGORIA, SANTIAGO MARTIN (PTA 10298)

Violation of B & P Codes: 2660, 2660(a), 2660(e), and 2661. Violation of CCR: 1399.20, 1399.24(b), 1399.24(c), and 1399.24(d). Stipulated Settlement and Disciplinary Order Effective 10/29/18, 5 years' probation.

#### November 2018

#### SHAVERDIAN, ARMIN (PT 34535)

Violation of B & P Codes: 2644, 2649, 2660, 2660(a), 2660(c), and 2660(j). Violation of CCR: 1399.20, 1399.91, 1399.93, and 1399.97. Stipulated Settlement and Disciplinary Order Effective 11/01/18, Public Reproval.

#### KATSNELSON, IGOR (PT 41926)

Violation of B & P Codes: 2660, and 2660(f). Violation of CCR: 1399.24(b), 1399.24(c), and 1399.24(d)(2). Default Decision and Order Effective 11/01/18, License Revoked.

#### SULLIVAN, MICHAEL KEVIN (PT 18165)

Violation of B & P Codes: 490, 493, 2660, 2660(a), 2660(e). Violation of CCR: 1399.20, 1399.20(a), 1399.24(d)(1), 1399.24(d)(2). Stipulated Settlement and Disciplinary Order Effective 11/12/18, License Surrendered.

#### FLORES, ANNA A. (PTA 5645)

Violation of B & P Codes: 490, 493, 2239(a), 2605, 2660, 2660(a), 2660(e). Violation of CCR: 1399.20, 1399.20(a), 1399.24, 1399.24(d)(2), 1399.24(d)(3). Stipulated Settlement and Disciplinary Order Effective 11/12/18, License Revoked.

#### MC GURRIN, SINEAD ANNE (PT 29278)

Violation of B & P Codes: 2239(a), 2660(a). Stipulated Surrender of License and Order Effective 11/21/18, License Surrendered.

#### EASTERLING, EMMANUEL J. (PT 42631)

Violation of B & P Codes: 136, 726, 2660, 2660(a), 2660(o), 2660(m), 2660.1. Violation of CCR: 1398.6, 1399.24(d)(4). Stipulated Settlement and Disciplinary Order Effective 11/23/18, License Surrendered.

#### **BJORNARAA, L. JAYNIE (PT 18311)**

Violation of B & P Codes: 2239(a), 2239(b), 2660, 2660(a), 2660(e), and 2661. Violation of CCR: 1399.24(d)(2), and 1399.24(d)(3). Public Letter of Reprimand Issued 11/27/18.

#### December 2018

#### **OPPUS, ARTHUR CARILO (PTA 8546)**

Violation of B & P Codes: 2660, 2660(e), 2660(j), 2660(r), and 2661. Violation of CCR: 1399.20, 1399.91, and 1399.93. Stipulated Settlement and Disciplinary Order Effective 12/13/18, 4 years' probation.

#### SULLIVAN, CARLA K. (PTA 5791)

Violation of B & P Codes: 2239, 2239(a), 2660, 2660(a), 2660(e), 2660(w), and 2661. Violation of CCR: 1399.20(a), 1399.20(c), 1399.24(b), 1399.24(c), 1399.24(d)(2), 1399.24(d)(3). Violation of Probationary Terms. Stipulated Surrender of License and Order Effective 12/28/18, License Surrendered.

#### **GERIAK, AMY GABRIELLE (PT 25892)**

Violation of B & P Codes: 490, 2239, 2605(d), 2660(a), 2660(e), and 2661. Violation of CCR: 1399.20, and 1399.24(d). Stipulated Settlement and Disciplinary Order Effective 12/31/18, 4 years' probation.

#### Initial Probationary Licenses (IPL) Issued

#### .....

October through December 2018

(NONE)

Licenses Denied

.....

October through December 2018

(NONE)

#### **Glossary of Terms**

B & P Code – Business and Professions Code H & S Code – Health and Safety Code R & R – Rules and Regulations CCR – California Code of Regulations

<u>Accusations</u>: Charges filed against a licensee alleging violation(s) of the Physical Therapy Practice Act. <u>Interim Suspension Order</u>: An Order issued upon petition, suspending a licensee from all or specified part of their practice of, or assisting in the provision of, physical therapy.

<u>Petition to Revoke Probation</u>: Charges filed against a probationer seeking revocation of their physical therapy or physical therapy assistant license based upon violation(s) of probation.

<u>Probationary License</u>: Where good cause exists to deny a license, the licensing agency has the option to issue a conditional license subject to probationary terms and conditions.

**<u>Public Letter of Reprimand:</u>** In lieu of filing a formal accusation, the Board may, pursuant to B&P Code, section 2660.3, upon stipulation or agreement by the licensee, issue a public letter of reprimand.

**Statement of Issues Filed:** Charges filed against an applicant due to alleged violation(s) of the Physical Therapy Practice Act. If found to be true, the charges may result in discipline.

Surrender of License: License surrender as part of a disciplinary order.

Stipulated Decision: Negotiated settlements waiving court appeals.



BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY · GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS · PHYSICAL THERAPY BOARD OF CALIFORNIA 2005 Evergreen Street, Suite 1350, Sacramento, CA 95815 P (916) 561-8215 | F (916) 263-2560 | 1-800-832-2551 www.ptbc.ca.gov | cps@dca.ca.gov



Briefing Paper		<u>Agenda Item 26</u>
Date:	February 11, 2019	
Prepared for:	PTBC Members	
Prepared by:	Monny Martin, PTBC Probation Monitor	
Subject:	Probation Monitoring Program	

Purpose: Update on Probation Monitoring Program for Q2 - FY 2018-2019

Attachments: (1) Statistical Report

#### **Background:**

This is a report on the Board's Probation Monitoring Program through the second quarter of FY 2018-2019. Please refer to attachment A-1 which contains the probation statistics for FY 2018-2019.

Currently there are 89 licensees on probation for various causes from Driving Under the Influence to Sexual Misconduct. Besides the 89 licensees on probation and in the state of California, there are an additional 17 probationers tolling (out of state) and not receiving credit toward the completion of probation. There were also 2 licensees that completed probation in the quarter.

Of the 72 licensees that are not currently tolling, 18 are currently enrolled and participating in the Board's Drug and Alcohol Recovery Monitoring Program, equaling 25% of all licensees on probation that aren't tolling.

#### **Action Requested:**

No Action Required.

### **Probation Statistics Report**

Probation							
	FY 2017/18	Fiscal Yea	ar 2018/19				Year $\rightarrow$ Year
	YTD	Q1	Q2	Q3	Q4	YTD	Change
Entered Probationer	11	3	7			10	<b>-9%</b>
Completed Probation	15	2	2			4	<b>-73%</b>
Probation Terminated	1	0	1			1	⇒ 0%
Non-Compliant w/Probation	2	1	1			2	⇒ 0%
Tolling (Out of State)		11	17			28	
Surrenders		3	0			3	
Total Probationers	87	85	89			89	1 2%

Maximus										
	FY 2017/18	Fiscal Yea	Fiscal Year 2018/19							
	YTD	Q1	Q2	Q3	Q4	YTD		ar → Year Change		
Entered Maximus	4	0	2	0	0		•	-50%		
Completed Maximus	2	0	2	0	0		⇒	0%		
Total Maximus Participants	19	18	18	0	0		Ψ.	-5%		
Determined To Be Clinically Inappropriate	1	0	0	0	0		•	-100%		
Terminated - Public Risk	2	0	0	0	0		Ψ.	-50%		
Withdrawn (Expense) - Post-Dec	1	0	0	0	0		Ψ.	-100%		
Withdrawn (Left State) - Post-Dec	1	1	0	0	0		⇒	0%		
Withdrawn - Pre-Dec	1	0	0	0	0			-100%		

# PROBATION MONITORING



A Presentation on the Physical Therapy Board of California's Probation Monitoring Program

## INTAKE

## Let's Talk Probation



## 3

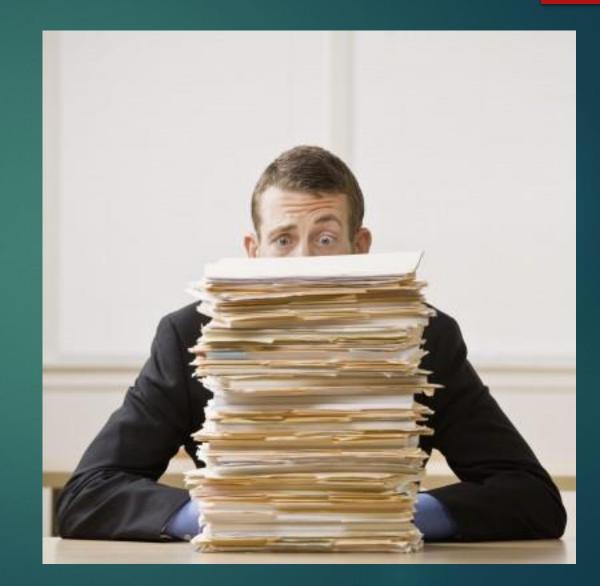
## Meeting The Respondent

## Receive a Case and Initiate Contact

Receive Accusation and Decision and Order From Enforcement Analyst

Create Probation File For Respondent. Add all pertinent information into Breeze system

Make Initial Contact. Mail all forms and samples Respondent will need while on probation. Schedule Initial Orientation Interview





## The Initial Interview

4

#### Set The Ground Rules, Let Respondent Know What Is Expected of Them

Conduct Initial Interview in person/by telephone

Review Decision and Order with Respondent in great detail. Answer any questions Respondent may have about Probation Terms and address any concerns (if possible) Respondent may have before probation becomes effective

Establish Ground Rules. Let Respondent know how you will conduct yourself and how you expect them to conduct themselves while on probation.

Follow-Up: The Initial Orientation Summary Letter

## **Continuing/Returning To Work**

Deadlines Submitting Paperwork Substance Abuse Rehabilitation Program

Supervision/Practice Monitor

Drug Testing



## **Ongoing Monitoring**

## Quarterly Interviews

Submit Quarterly Paperwork Cost Recovery

**Probation Fees** 

Be Available For Interviews

Practice Monitor/Supervisor Reports

Substance Abuse Rehabilitation Program



## **Probation Violations**

### What Happens When a Licensee Violates Probation?



Physical Therapy Board of California Probation Report- Q2

#### Fiscal Year 2018/19

### **Probation Statistics Report**

Probation							
	FY 2017/18	Fiscal Ye:	ar 2018/19				
	YTD	Q1	Q2	Q3	Q4	YTD	Year → Year Change
Entered Probationer	11	3	7			10	4 -9%
Completed Probation	15	2	2			4	y -73%
Probation Terminated	1	0	1			1	0%
Non-Compliant w/Probation	2	1	1			2	0%
Tolling (Out of State)		11	17			28	
Surrenders		3	0			3	
Total Probationers	87	85	89			89	r 2%

Maximus										
FY 2017/18 Fiscal Year 2018/19										
	YTD	Q1	Q2	Q3	Q4	YTD	Year → Year Change			
Entered Maximus	4	0	2	0	0	2	4 -50%			
Completed Maximus	2	0	2	0	0	2	÷> 0%			
Total Maximus Participants	19	18	18	0	0	18				
Determined To Be Clinically Inappropriate	1	0	0	0	0	0	July -100%			
Terminated - Public Risk	2	0	0	0	0	0	y -50%			
Withdrawn (Expense) - Post-Dec	1	0	0	0	0	0	y -100%			
Withdrawn (Left State) - Post-Dec	1	1	0	0	0	1	->> 0%			
Withdrawn - Pre-Dec	1	0	0	0	0	0	y -100%			

## HOW CAN WE BE BETTER?

## Ways the Physical Therapy Monitoring Program Could Be Improved





## **More Monitors**

## I Do What I can, But I'm Just One Man

#### Just Not Enough Time

More In Person Interviews

More Time Consulting With Supervisors

More Time For Remote Visits

Half of Probation Population Is In Southern California





## Questions???