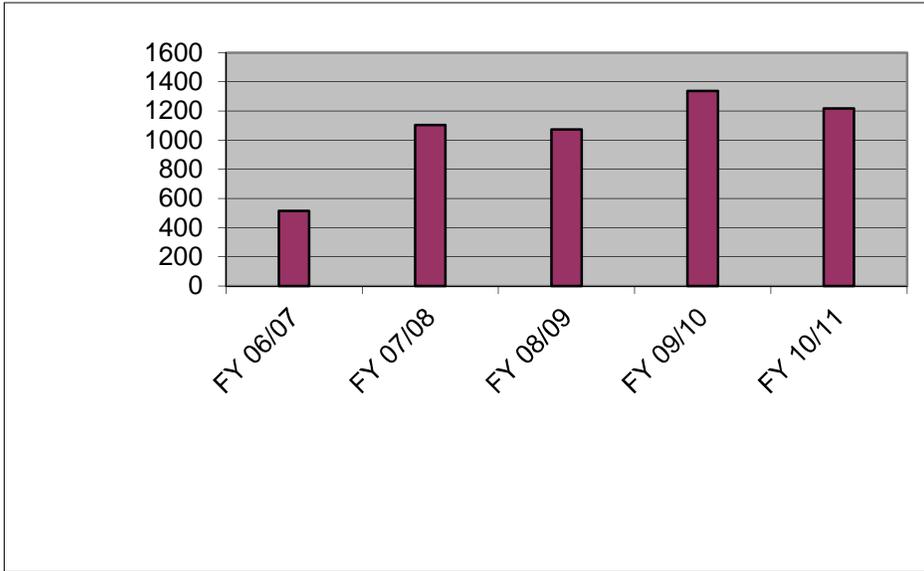


**CHART 2 - COMPLAINTS RECEIVED**

Agenda Item # 3 Chart 2

FY 06/07	515
FY 07/08	1103
FY 08/09	1073
FY 09/10	1337
FY 10/11	1217



**NUMBER OF COMPLAINTS RECEIVED BY MONTH**

**2010/2011**

July	213
August	126
September	163
October	116
November	143
December	119
January	140
February	107
March	90
April	
May	
June	